# blackbaud

#### **Blackbaud Announces 2017 First Quarter Results**

May 1, 2017

## First Quarter GAAP Revenue Growth of 8.5%; Non-GAAP Organic Revenue Growth of 7.4%; Reaffirms 2017 Full Year Financial Guidance

CHARLESTON, S.C., May 1, 2017 /PRNewswire/ -- Blackbaud (NASDAQ: BLKB), the world's leading cloud software company powering social good, today announced financial results for its first quarter ended March 31, 2017.

"The market remains strong, the pace of innovation we're delivering is unmatched in our industry and we're seeing very positive traction with our next generation cloud solutions, which are powering impressive results for our customers," said Mike Gianoni, Blackbaud's president and CEO. "Solid growth in subscriptions revenue continues to fuel recurring revenue growth, adding stability and predictability to our already strong business. Our non-GAAP organic subscriptions revenue grew 20 percent this quarter, and represented 64 percent of total revenue. And, our non-GAAP organic recurring revenue grew 12 percent, representing 83 percent of total revenue, a new all-time high for Blackbaud."

#### First Quarter 2017 Results Compared to First Quarter 2016 Results:

- Total GAAP revenue was \$183.6 million, up 8.5%, with \$152.0 million in GAAP recurring revenue, representing 82.8% of total revenue, and \$118.2 million in subscription revenue, representing 64.4% of total revenue.
- Total non-GAAP revenue was \$183.6 million, up 7.4%, with \$152.0 million in non-GAAP recurring revenue, representing 82.8% of total non-GAAP revenue, and \$118.2 million in subscription revenue, representing 64.4% of total revenue.
- Non-GAAP organic revenue increased 7.4%, non-GAAP organic recurring revenue increased 11.9%, and non-GAAP organic subscription revenue increased 19.9%.
- GAAP income from operations decreased 0.3% to \$10.6 million, with GAAP operating margin decreasing 50 basis points to 5.8%.
- Non-GAAP income from operations increased 7.6% to \$34.0 million, with non-GAAP operating margin of 18.5% equal to prior year.
- GAAP net income increased 84.6% to \$11.5 million, with GAAP diluted earnings per share of \$0.24, up \$0.11.
- Non-GAAP net income increased 10.8% to \$21.7 million, with non-GAAP diluted earnings per share of \$0.46, up \$0.04.
- Non-GAAP free cash flow was \$3.5 million, an increase of \$10.3 million.

"We had a very solid start to the year," said Tony Boor, Blackbaud's executive vice president and CFO. "Execution against our strategic plan allowed us to post solid results for the quarter, and positions us well to achieve our full year financial guidance and long term aspirational goals."

An explanation of all non-GAAP financial measures referenced in this press release, including Blackbaud's definition of free cash flow, is included below under the heading "Non-GAAP Financial Measures." A reconciliation of the company's non-GAAP financial measures to their most directly comparable GAAP measures has been provided in the financial statement tables included below in this press release.

#### **Recent Company Highlights:**

- Blackbaud's Charitable Giving Report revealed that online giving to nonprofit organizations reached a record high in 2016.
- <u>Jagtar Narula was promoted</u> to Blackbaud's senior vice president of Corporate Strategy and Business Development, <u>Todd Lant was</u> promoted to Blackbaud's chief information officer, and <u>Patrick Hodges was promoted</u> to senior vice president of Global Sales.
- Blackbaud's chief technology officer, <u>Mary Beth Westmoreland</u> was named one of the <u>Top 50 Most Powerful Women in Technology</u> by the National Diversity Council.
- Blackbaud announced that <u>customers using Luminate Online™</u>, its digital marketing solution, are reporting some of the industry's strongest digital fundraising results.
- Blackbaud highlighted that its Intelligence for Good<sup>™</sup> approach, which brings together analytics, AI, big data and expertise specifically
  optimized for the social good community, has already helped customers identify billions of dollars in funding opportunities and millions of
  potential advocates.

Visit www.blackbaud.com/press-room/ for more information about Blackbaud's recent highlights.

#### Dividend

Blackbaud announced today that its Board of Directors has declared a second quarter 2017 dividend of \$0.12 per share payable on June 15, 2017 to stockholders of record on May 26, 2017.

#### **Financial Outlook**

Blackbaud today reaffirmed its 2017 full year financial guidance.

- Non-GAAP revenue of \$775 million to \$795 million
- Non-GAAP income from operations of \$155 million to \$163 million
- Non-GAAP operating margin of 20.0% to 20.5%
- Non-GAAP diluted earnings per share of \$2.06 to \$2.18
- Non-GAAP free cash flow of \$120 million to \$130 million

Blackbaud has not reconciled forward-looking full year non-GAAP financial measures contained in this news release to their most directly comparable GAAP measures, as permitted by Item 10(e)(1)(i)(B) of Regulation S-K. Such reconciliations would require unreasonable efforts at this time to estimate and quantify with a reasonable degree of certainty various necessary GAAP components, including for example those related to compensation, acquisition transactions and integration, tax items or others that may arise during the year. These components and other factors could materially impact the amount of the future directly comparable GAAP measures, which may differ significantly from their non-GAAP counterparts.

#### **Conference Call Details**

 What:
 Blackbaud's 2017 First Quarter Conference Call

 When:
 May 2, 2017

 Time:
 8:00 a.m. (Eastern Time)

 Live Call:
 800-967-7149 (domestic) or 719-386-0002 (international); passcode 732627.

 Webcast:
 Blackbaud's Investor Relations Webpage

#### About Blackbaud

Blackbaud (NASDAQ: <u>BLKB</u>) is the world's leading cloud software company powering social good. Serving the entire social good community—nonprofits, foundations, corporations, education institutions, and individual change agents—Blackbaud connects and empowers organizations to increase their impact through software, services, expertise, and data intelligence. The Blackbaud portfolio is tailored to the unique needs of vertical markets, with solutions for <u>fundraising and relationship</u> management, digital marketing, advocacy, accounting, payments, analytics, school management, grant management, corporate social responsibility, and <u>volunteerism</u>. Serving the industry for more than three decades, Blackbaud is headquartered in Charleston, South Carolina and has operations in the United States, Australia, Canada, and the United Kingdom. For more information, visit <u>www.blackbaud.com</u>.

Investor Contact:	Media Contact:
Mark Furlong	Nicole McGougan
Director of Investor Relations	Blackbaud Public Relations
843-654-2097	843-654-3307
mark.furlong@blackbaud.com	nicole.mcgougan@blackbaud.com

#### **Forward-Looking Statements**

Except for historical information, all of the statements, expectations, and assumptions contained in this news release are forward-looking statements which are subject to the safe harbor provisions of the Private Securities Litigation Reform Act of 1995, including, but not limited to, statements regarding: expectations that our revenue and operating cash flow will continue to grow and that our operating margins will continue to improve, and expectations that we will achieve our projected 2017 full year financial guidance and long-term aspirational goals. These statements involve a number of risks and uncertainties. Although Blackbaud attempts to be accurate in making these forward-looking statements, it is possible that future circumstances might differ from the assumptions on which such statements are based. In addition, other important factors that could cause results to differ materially include the following: management of integration of acquired companies; uncertainty regarding increased business and renewals from existing customers; a shifting revenue mix that may impact gross margin; continued success in sales growth; risks related to our dividend policy and stock repurchase program, including the possibility that we might discontinue payment of dividends; and the other risk factors set forth from time to time in the SEC filings for Blackbaud, copies of which are available free of charge at the SEC's website at <u>www.sec.gov</u> or upon request from Blackbaud's investor relations department. Blackbaud assumes no obligation and does not intend to update these forward-looking statements, except as required by law.

#### Trademarks

All Blackbaud product names appearing herein are trademarks or registered trademarks of Blackbaud, Inc.

#### **Non-GAAP Financial Measures**

Blackbaud has provided in this release financial information that has not been prepared in accordance with GAAP. This information includes non-GAAP revenue, non-GAAP gross profit, non-GAAP gross margin, non-GAAP income from operations, non-GAAP operating margin, non-GAAP net income and non-GAAP diluted earnings per share. Blackbaud has acquired businesses whose net tangible assets include deferred revenue. In accordance with GAAP reporting requirements, Blackbaud recorded write-downs of deferred revenue to fair value, which resulted in lower recognized revenue. Both on a quarterly and year-to-date basis, the revenue for the acquired businesses is deferred and typically recognized over a one-year period, so Blackbaud's GAAP revenues for the one-year period after the acquisitions will not reflect the full amount of revenues that would have been reported if the acquired deferred revenue was not written down to fair value. The non-GAAP measures described above reverse the acquisition-related deferred revenue write-downs so that the full amount of revenues to a more accurate representation of a revenue run-rate in a given period. In addition to reversing write-downs of acquisition-related deferred revenue write-downs so that the full amount of revenues a more accurate representation of a revenue run-rate in a given period. In addition to reversing write-downs of acquisition-related deferred revenue above exclude the impact of certain items that Blackbaud believes are not directly related to its performance in any particular period, but are for its long-term benefit over multiple periods.

In addition, Blackbaud discusses non-GAAP organic revenue growth, non-GAAP organic revenue growth on a constant currency basis, non-GAAP subscriptions revenue growth and non-GAAP organic recurring revenue growth, which it believes provides useful information for evaluating the periodic growth of its business on a consistent basis. Each of these measures of non-GAAP organic revenue growth excludes incremental acquisition-related revenue attributable to companies acquired in the immediately preceding fiscal year, each of these non-GAAP organic revenue growth measures reflects presentation of full year incremental non-GAAP revenue derived from such companies as if they were combined throughout the prior period, and it includes the non-GAAP revenue attributable to those companies, as if there were no acquisition-related write-downs of acquired deferred revenue to fair value as required by GAAP. In addition, each of these non-GAAP organic revenue growth measures excludes prior period revenue associated with divested businesses. The exclusion of the prior period revenue is to present the results of the divested businesses within the results of the company for the same period of time in both the prior and current periods. Blackbaud believes this presentation provides a more comparable representation of its current business' organic revenue growth and revenue run-rate.

Non-GAAP free cash flow is defined as operating cash flow less capital expenditures, including costs required to be capitalized for software development, and capital expenditures for property and equipment.

Blackbaud uses these non-GAAP financial measures internally in analyzing its financial results and believes they are useful to investors, as a supplement to GAAP measures, in evaluating Blackbaud's ongoing operational performance. Blackbaud believes that these non-GAAP financial measures reflect the Blackbaud's ongoing business in a manner that allows for meaningful period-to-period comparison and analysis of trends in its business. In addition, Blackbaud believes that the use of these non-GAAP financial measures provides additional information for investors to use in evaluating ongoing operating results and trends and in comparing its financial results from period-to-period with other companies in Blackbaud's industry, many of which present similar non-GAAP financial measures in investors. However, these non-GAAP financial measures may not be completely comparable to similarly titled measures of other companies due to differences in the exact method of calculation between companies. Non-GAAP financial measures should not be considered in isolation from, or as a substitute for, financial information prepared in accordance with GAAP. Investors are encouraged to review the reconciliation of these non-GAAP measures to their most directly comparable GAAP financial measures.

Blackbaud, Inc. Consolidated balance sheets (Unaudited)

March 31, December 31, 2017 2016

Cash and cash equivalents       \$ 13,872       \$ 16,902         Restricted cash due to customers       164,748       353,771         Accounts receivable, net of allowance of \$3,328 and \$3,291 at March 31, 2017       90,510       88,932         Prepaid expenses and other current assets       90,510       88,932         Total current assets       49,172       48,314         Property and equipment, net       318,302       507,919         Software development costs, net       41,139       37,582         Goodwill       438,307       438,240         Intangible assets, net       243,263       253,676	Current assets:		
Accounts receivable, net of allowance of \$3,328 and \$3,291 at March 31, 2017           and December 31, 2016, respectively         90,510         88,932           Prepaid expenses and other current assets         49,172         48,314           Total current assets         318,302         507,919           Property and equipment, net         47,200         50,269           Software development costs, net         41,139         37,582           Goodwill         438,307         438,240	Cash and cash equivalents	\$ 13,872	\$ 16,902
and December 31, 2016, respectively         90,510         88,932           Prepaid expenses and other current assets         49,172         48,314           Total current assets         318,302         507,919           Property and equipment, net         47,200         50,269           Software development costs, net         41,139         37,582           Goodwill         438,307         438,240	Restricted cash due to customers	164,748	353,771
Prepaid expenses and other current assets         49,172         48,314           Total current assets         318,302         507,919           Property and equipment, net         47,200         50,269           Software development costs, net         41,139         37,582           Goodwill         438,307         438,240	Accounts receivable, net of allowance of \$3,328 and \$3,291 at March 31, 2017		
Total current assets         318,302         507,919           Property and equipment, net         47,200         50,269           Software development costs, net         41,139         37,582           Goodwill         438,307         438,240	and December 31, 2016, respectively	90,510	88,932
318,302         507,919           Property and equipment, net         47,200         50,269           Software development costs, net         41,139         37,582           Goodwill         438,307         438,240		49,172	48,314
Property and equipment, net         47,200         50,269           Software development costs, net         41,139         37,582           Goodwill         438,307         438,240	Total current assets		
Software development costs, net         41,139         37,582           Goodwill         438,307         438,240			
Goodwill 438,307 438,240		,	,
	Software development costs, net	,	,
Intangible assets, net 243,263 253,676			
	Intangible assets, net	,	
Other assets <u>22,914</u> 22,524	Other assets	22,914	22,524
Total assets         \$ 1,111,125         \$ 1,310,210	Total assets	\$ 1,111,125	\$ 1,310,210
Liabilities and stockholders' equity	Liabilities and stockholders' equity		
Current liabilities:	Current liabilities:		
Trade accounts payable\$ 20,666\$ 23,274	Trade accounts payable	\$ 20,666	\$ 23,274
Accrued expenses and other current liabilities 39,072 54,196	Accrued expenses and other current liabilities	39,072	54,196
Due to customers         164,748         353,771	Due to customers	164,748	353,771
Debt, current portion4,3754,375	Debt, current portion	4,375	4,375
Deferred revenue, current portion 237,101 244,500	Deferred revenue, current portion	237,101	244,500
Total current liabilities	Total current liabilities		
465,962 680,116		465,962	680,116
Debt, net of current portion         351,995         338,018	Debt, net of current portion	351,995	338,018
Deferred tax liability 29,636 29,558	Deferred tax liability	29,636	29,558
Deferred revenue, net of current portion 7,681 6,440	Deferred revenue, net of current portion	7,681	6,440
Other liabilities 7,801 8,533	Other liabilities	7,801	8,533
Total liabilities         863,075         1,062,665	Total liabilities	863,075	1,062,665
Commitments and contingencies	Commitments and contingencies		
Stockholders' equity:	Stockholders' equity:		
Preferred stock; 20,000,000 shares authorized, none outstanding	Preferred stock; 20,000,000 shares authorized, none outstanding	_	_
Common stock, \$0.001 par value; 180,000,000 shares authorized, 58,410,419 and	Common stock, \$0.001 par value; 180,000,000 shares authorized, 58,410,419 and		
57,672,401 shares issued at March 31, 2017 and December 31, 2016, respectively 58 58	57,672,401 shares issued at March 31, 2017 and December 31, 2016, respectively	58	58
Additional paid-in capital 319,731 310,452	Additional paid-in capital	319,731	310,452
Treasury stock, at cost; 10,375,257 and 10,166,801 shares at March 31, 2017 and	Treasury stock, at cost; 10,375,257 and 10,166,801 shares at March 31, 2017 and		
December 31, 2016, respectively (230,065) (215,237)	December 31, 2016, respectively	(230,065)	(215,237)
Accumulated other comprehensive loss (175) (457)	Accumulated other comprehensive loss	(175)	(457)
Retained earnings <u>158,501 152,729</u>	Retained earnings	158,501	152,729
Total stockholders' equity 248,050 247,545	Total stockholders' equity	248,050	 247,545
Total liabilities and stockholders' equity\$ 1,111,125\$ 1,310,210	Total liabilities and stockholders' equity	\$ 1,111,125	\$ 1,310,210

#### Blackbaud, Inc. Consolidated statements of comprehensive income (Unaudited)

	 Three months ended March 31,			
(dollars in thousands, except per share amounts)	2017		2016	
Revenue				
Subscriptions	\$ 118,179	\$	96,851	
Maintenance	33,781		37,160	
Services and other	 31,661		35,245	
Total revenue	183,621		169,256	
Cost of revenue				
Cost of subscriptions	54,926		49,666	
Cost of maintenance	5,982		5,318	
Cost of services and other	 24,574		24,905	
Total cost of revenue	 85,482		79,889	
Gross profit	 98,139		89,367	
Operating expenses				
Sales, marketing and customer success	42,240		35,609	
Research and development	22,706		22,715	
General and administrative	21,923		19,679	
Amortization	 691		752	
Total operating expenses	 87,560		78,755	
Income from operations	 10,579		10,612	
Interest expense	(2,377)		(2,675)	
Other income (expense), net	 286		(105)	
Income before provision for income taxes	8,488		7,832	
Income tax (benefit) provision	 (3,023)		1,595	
Net income	\$ 11,511	\$	6,237	
Earnings per share		·		
Basic	\$ 0.25	\$	0.14	

Diluted	\$	0.24	\$	0.13	
Common shares and equivalents outstanding					
Basic weighted average shares	46	,501,761	45,967,863		
Diluted weighted average shares	47	,482,840	47,	064,164	
Dividends per share	\$	0.12	\$	0.12	
Other comprehensive income (loss)					
Foreign currency translation adjustment		100		403	
Unrealized gain (loss) on derivative instruments, net of tax		182		(669)	
Total other comprehensive income (loss)		282		(266)	
Comprehensive income	\$	11,793	\$	5,971	

#### Blackbaud, Inc. Consolidated statements of cash flows (Unaudited)

(dollars in thousands)       2017       2016         Cash flows from operating activities       Net income       \$ 11,511       \$ 6,237         Adjustments to reconcile net income to net cash provided by operating activities:       Depreciation and amortization       18,091       17,609         Provision for doubtful accounts and sales returns       2,738       1,017         Stock-based compensation expense       9,294       7,743         Deferred taxes       (50)       626         Amortization of deferred financing costs and discount       239       239         Other non-cash adjustments       (243)       (217)         Changes in operating assets and liabilities, net of acquisition and disposal of businesses:       (243)       (217)         Accounts receivable       (1,214)       1,846         Trade accounts payable       (1,267)       139         Accrued expenses and other liabilities       (15,536)       (20,416)         Restricted cash due to customers       188,824       141,055         Due to customers       (188,824)       (141,055)         Deferred revenue       (6,758)       (8,883)         Net cash provided by operating activities       (5,759)       (7,837)         Cash flows from investing activities       (5,759)       (7,833)		Three months en March			
Net income       \$ 11,511       \$ 6,237         Adjustments to reconcile net income to net cash provided by operating activities:       Depreciation and amortization       18,091       17,609         Provision for doubful accounts and sales returns       2,738       1,017         Stock-based compensation expense       9,294       7,743         Deferred taxes       (50)       626         Amortization of deferred financing costs and discount       239       239         Other non-cash adjustments       (243)       (217)         Changes in operating assets and liabilities, net of acquisition and disposal of businesses:       (4,041)       817         Accounts receivable       (4,041)       817         Prepaid expenses and other assets       (1,214)       1,846         Trade accounts payable       (1,267)       139         Accrued expenses and other liabilities       (15,536)       (20,416)         Restricted cash due to customers       188,824       141,055         Deferred revenue       (6,758)       (8,883)         Net cash provided by operating activities       12,764       6,757         Cash flows from investing activities       (9,243)       (13,635)         Cash flows from investing activities       (9,243)       (13,635)         Cash f	(dollars in thousands)		2017		2016
\$ 11,511       \$ 6,237         Adjustments to reconcile net income to net cash provided by operating activities:       Depreciation and amortization       18,091       17,609         Provision for doubtful accounts and sales returns       2,738       1,017         Stock-based compensation expense       9,294       7,743         Deferred taxes       (50)       626         Amortization of deferred financing costs and discount       239       239         Other non-cash adjustments       (243)       (217)         Changes in operating assets and liabilities, net of acquisition and disposal of businesses:       (4,041)       817         Accounts receivable       (1,214)       1,846         Trade accounts payable       (1,267)       139         Accrued expenses and other liabilities       (15,536)       (20,416)         Restricted cash due to customers       188,824       141,055         Due to customers       (86,758)       (8,883)         Net cash provided by operating activities       (2,719)       (7,837)         Capitalized software development costs       (56,768)       (57,98)         Purchase of property and equipment       (2,719)       (7,837)         Capitalized software development costs       (6,678)       (6,944)         Proceeds from insus	Cash flows from operating activities				
Depreciation and amortization11, 609Provision for doubtful accounts and sales returns2,7381,017Stock-based compensation expense9,2947,743Deferred taxes9,203239Other non-cash adjustments239239Other non-cash adjustments(243)(217)Changes in operating assets and liabilities, net of acquisition and disposal of businesses:(4,041)817Accounts receivable(4,041)817Prepaid expenses and other assets(1,214)1,846Trade accounts payable(1,267)139Accrued expenses and other liabilities(15,536)(20,416)Restricted cash due to customers188,824141,055Due to customers(188,824)(141,055)Deferred revenue(6,758)(8,883)Purchase of property and equipment(2,719)(7,837)Cash flows from investing activities(9,243)(13,635)Cash flows from insuence of debt67,60074,600Purchase of net assets of acquired companies, net of cash5914,635)Proceeds from issuance of debt67,60074,600Payments on debt(5,576)(5,700)14,825Proceeds from issuance of debt67,60074,600Payments on debt(5,576)(5,700)Net cash used in investing activities(5,765)(5,700)Net cash used in provided by financing activities(6,776)2,883Dividend payments to stockholders(14,828)(5,576)Proceeds from	Net income	\$	11,511	\$	6,237
Provision for doubtful accounts and sales returns2,7381,017Stock-based compensation expense9,2947,743Deferred taxes(50)626Amortization of deferred financing costs and discount239239Other non-cash adjustments(243)(217)Changes in operating assets and liabilities, net of acquisition and disposal of businesses:(4,041)817Prepaid expenses and other assets(1,214)1,846Trade accounts payable(1,267)139Accrued expenses and other liabilities(15,536)(20,416)Restricted cash due to customers188,824141,055Due to customers(188,824)(141,055)Deferred revenue(6,758)(8,883)Net cash provided by operating activities12,7646,757Cash flows from investing activities(2,719)(7,837)Capitalized software development costs(6,583)(5,798)Purchase of property and equipment(2,719)(7,837)Cash tlows from financing activities(9,243)(13,635)Cash flows from financing activities(9,243)(13,635)Cash flows from financing activities(5,3794)(60,494)Proceeds from issuance of debt(6,776)(5,374)(6,0494)Payments on debt(53,774)(60,494)Proceeds from issuance of cash and cash equivalents(2,565)(5,700)Net cash (used in) provided by financing activities(6,776)2,893Effect of exchanger ate on cash and cash equivalents(2,24	Adjustments to reconcile net income to net cash provided by operating activities:				
Provision for doubtful accounts and sales returns2,7381,017Stock-based compensation expense9,2947,743Deferred taxes(50)626Amortization of deferred financing costs and discount239239Other non-cash adjustments(243)(217)Changes in operating assets and liabilities, net of acquisition and disposal of businesses:(4,041)817Prepaid expenses and other assets(1,214)1,846Trade accounts payable(1,267)139Accrued expenses and other liabilities(15,536)(20,416)Restricted cash due to customers188,824141,055Due to customers(188,824)(141,055)Deferred revenue(6,758)(8,883)Net cash provided by operating activities12,7646,757Cash flows from investing activities(2,719)(7,837)Capitalized software development costs(6,583)(5,798)Purchase of property and equipment(2,719)(7,837)Cash tlows from financing activities(9,243)(13,635)Cash flows from financing activities(9,243)(13,635)Cash flows from financing activities(5,3794)(60,494)Proceeds from issuance of debt(6,776)(5,374)(6,0494)Payments on debt(53,774)(60,494)Proceeds from issuance of cash and cash equivalents(2,565)(5,700)Net cash (used in) provided by financing activities(6,776)2,893Effect of exchanger ate on cash and cash equivalents(2,24	Depreciation and amortization		18,091		17,609
Stock-based compensation expense9,2947,743Deferred taxes(50)626Amontization of deferred financing costs and discount239Other non-cash adjustments(243)(217)Changes in operating assets and liabilities, net of acquisition and disposal of businesses:(4,041)817Prepaid expenses and other assets(1,214)1,846Trade accounts payable(1,267)139Accrued expenses and other liabilities(15,536)(20,416)Restricted cash due to customers(188,824)(141,055)Due to customers(188,824)(141,055)Deferred revenue(6,758)(8,883)Net cash provided by operating activities(2,719)(7,837)Capitalized software development costs(6,553)(5,798)Purchase of property and equipment(2,719)(7,837)Cash flows from financing activities(9,243)(13,635)Cash flows from financing activities(6,553)(5,798)Purchase of net assets of acquired companies, net of cash59Net cash used in investing activities(9,243)(13,635)Cash flows from financing activities(5,794)(60,494)Proceeds from issuance of debt(5,700)74,600Payments to stockholders(5,770)(13,635)Devidend payments to stockholders(5,765)(5,700)Net cash (used in) provided by financing activities(2,755)(5,700)Net cash (used in) provided by financing activities(2,766)2,893	•		2,738		1,017
Amortization of deferred financing costs and discount239239Other non-cash adjustments(243)(217)Changes in operating assets and liabilities, net of acquisition and disposal of businesses:(4,041)817Prepaid expenses and other assets(1,214)1,846Trade accounts payable(1,267)139Accrued expenses and other liabilities(15,536)(20,416)Restricted cash due to customers188,824141,055Due to customers(188,824)(141,055)Deferred revenue(6,758)(8,883)Net cash provided by operating activities12,7646,757Cash flows from investing activities(2,719)(7,837)Capitalized software development costs(6,583)(5,798)Purchase of property and equipment(2,719)(13,635)Cash flows from investing activities(9,243)(13,635)Proceeds from issuance of debt67,60074,600Payments on debt(53,794)(60,494)Erpolype taxes paid for withheld shares upon equity award settlement(14,828)(5,516)Proceeds from exercise of stock options1133Dividend payments to stockholders(5,765)(5,700)3Net cash used in provided by financing activities(6,776)2,893Effect of exchange rate on cash and cash equivalents(2,275)(3,030)(3,278)Cash and cash equivalents(2,300)(15,362)	Stock-based compensation expense				
Other non-cash adjustments(243)(217)Changes in operating assets and liabilities, net of acquisition and disposal of businesses:(4,041)817Accounts receivable(4,041)817Prepaid expenses and other assets(1,214)1,846Trade accounts payable(1,267)139Accrued expenses and other liabilities(15,536)(20,416)Restricted cash due to customers188,824141,055Due to customers(188,824)(141,055)Deferred revenue(6,758)(8,883)Net cash provided by operating activities12,7646,757Cash flows from investing activities(2,719)(7,837)Capitalized software development costs(6,583)(5,798)Purchase of net assets of acquired companies, net of cash59Net cash used in investing activities(9,243)(13,635)Cash flows from financing activities(9,243)(13,635)Cash flows from issuance of debt67,60074,600Payments on debt(53,794)(60,494)Employee taxes paid for withheld shares upon equity award settlement(14,828)(5,516)Proceeds from issuance of debt(5,765)(5,700)Net cash used in) provided by financing activities(5,776)2,893Effect of exchange rate on cash and cash equivalents(225707Net cash equivalents, beginning of period16,90215,362	Deferred taxes		(50)		626
Other non-cash adjustments(243)(217)Changes in operating assets and liabilities, net of acquisition and disposal of businesses:(4,041)817Accounts receivable(4,041)817Prepaid expenses and other assets(1,214)1,846Trade accounts payable(1,267)139Accrued expenses and other liabilities(15,536)(20,416)Restricted cash due to customers188,824141,055Due to customers(188,824)(141,055)Deferred revenue(6,758)(8,883)Net cash provided by operating activities12,7646,757Cash flows from investing activities(2,719)(7,837)Capitalized software development costs(6,583)(5,798)Purchase of property and equipment(2,719)(13,635)Cash flows from investing activities(9,243)(13,635)Cash tows from inscing activities(9,243)(13,635)Proceeds from issuance of debt67,60074,600Payments on debt(53,794)(60,494)Employee taxes paid for withheld shares upon equity award settlement(14,828)(5,516)Proceeds from issuance of stock options1133Dividend payments to stockholders(5,765)(5,700)Net cash used in provided by financing activities(6,776)2,893Effect of exchange rate on cash and cash equivalents(2,300)(3,278)Cash and cash equivalents(2,300)(3,278)Cash ducash incash and cash equivalents(2,300)(3,	Amortization of deferred financing costs and discount		239		239
Changes in operating assets and liabilities, net of acquisition and disposal of businesses:       Accounts receivable       (4,041)       817         Accounts receivable       (4,041)       817         Prepaid expenses and other assets       (1,214)       1,846         Trade accounts payable       (1,267)       139         Accrued expenses and other liabilities       (15,536)       (20,416)         Restricted cash due to customers       188,824       141,055         Due to customers       (188,824)       (141,055)         Deferred revenue       (6,758)       (8,883)         Purchase of property and equipment       (2,719)       (7,837)         Cash flows from investing activities       (9,243)       (13,635)         Purchase of net assets of acquired companies, net of cash       59       -         Net cash used in investing activities       (9,243)       (13,635)         Cash flows from financing activities       (9,243)       (13,635)         Proceeds from issuance of debt       67,600       74,600         Payments on debt       (53,794)       (60,494)         Proceeds from exercise of stock options       11       3         Dividend payments to stockholders       (11,53)       (5,706)         Net cash (used in) provided by financing acti			(243)		(217)
(4,041)817Prepaid expenses and other assets(1,214)1,846Trade accounts payable(1,267)139Accrued expenses and other liabilities(1,267)139Accrued expenses and other liabilities(15,536)(20,416)Restricted cash due to customers188,824141,055Due to customers(188,824)(141,055)Deferred revenue(6,758)(8,883)Net cash provided by operating activities12,7646,757Cash flows from investing activities(2,719)(7,837)Capitalized software development costs(6,583)(5,798)Purchase of net assets of acquired companies, net of cash59Net cash used in investing activities(9,243)(13,635)Cash flows from financing activities(53,794)(60,494)Employee taxes paid for withheld shares upon equity award settlement(14,828)(5,516)Proceeds from exercise of stock options113Dividend payments to stockholders(5,765)(5,700)Net cash (used in) provided by financing activities(6,776)2,8932,893Effect of exchange rate on cash and cash equivalents225707Net cash use and cash equivalents(2,303)(3,278)Cash and cash equivalents225707Net cash and cash equivalents(2,303)(3,278)Cash and cash equivalents225707Net cash use and cash equivalents(2,303)(3,278)Cash and cash equivalents225707Net cash use an ind cash equi	Changes in operating assets and liabilities, net of acquisition and disposal of				
(4,041)817Prepaid expenses and other assets(1,214)1,846Trade accounts payable(1,267)139Accrued expenses and other liabilities(1,267)139Accrued expenses and other liabilities(15,536)(20,416)Restricted cash due to customers188,824141,055Due to customers(188,824)(141,055)Deferred revenue(6,758)(8,883)Net cash provided by operating activities12,7646,757Cash flows from investing activities(2,719)(7,837)Capitalized software development costs(6,583)(5,798)Purchase of net assets of acquired companies, net of cash59Net cash used in investing activities(9,243)(13,635)Cash flows from financing activities(53,794)(60,494)Employee taxes paid for withheld shares upon equity award settlement(14,828)(5,516)Proceeds from exercise of stock options113Dividend payments to stockholders(5,765)(5,700)Net cash (used in) provided by financing activities(6,776)2,8932,893Effect of exchange rate on cash and cash equivalents225707Net cash use and cash equivalents(2,303)(3,278)Cash and cash equivalents225707Net cash and cash equivalents(2,303)(3,278)Cash and cash equivalents225707Net cash use and cash equivalents(2,303)(3,278)Cash and cash equivalents225707Net cash use an ind cash equi	Accounts receivable				
Trade accounts payable(1,214)1,846Trade accounts payable(1,267)139Accrued expenses and other liabilities(15,536)(20,416)Restricted cash due to customers188,824141,055Due to customers(188,824)(141,055)Deferred revenue(6,758)(8,883)Net cash provided by operating activities12,7646,757Cash flows from investing activities(2,719)(7,837)Capitalized software development(2,719)(7,837)Capitalized software development costs(6,583)(5,798)Purchase of property and equipment(9,243)(13,635)Cash flows from financing activities(9,243)(13,635)Cash flows from financing activities(53,794)(60,494)Employee taxes paid for withheld shares upon equity award settlement(14,828)(5,516)Proceeds from exercise of stock options1133Dividend payments to stockholders(5,765)(5,700)Net cash (used in) provided by financing activities(225707Net cash used in cash equivalents(3,030)(3,278)(3,278)(3,278)Cash and cash equivalents(3,278)(3,278)(3,278)			(4,041)		817
Trade accounts payable(1,214)1,846Trade accounts payable(1,267)139Accrued expenses and other liabilities(15,536)(20,416)Restricted cash due to customers188,824141,055Due to customers(188,824)(141,055)Deferred revenue(6,758)(8,883)Net cash provided by operating activities12,7646,757Cash flows from investing activities(2,719)(7,837)Capitalized software development(2,719)(7,837)Capitalized software development costs(6,583)(5,798)Purchase of property and equipment(9,243)(13,635)Cash flows from financing activities(9,243)(13,635)Cash flows from financing activities(53,794)(60,494)Employee taxes paid for withheld shares upon equity award settlement(14,828)(5,516)Proceeds from exercise of stock options1133Dividend payments to stockholders(5,765)(5,700)Net cash (used in) provided by financing activities(225707Net cash used in cash equivalents(3,030)(3,278)(3,278)(3,278)Cash and cash equivalents(3,278)(3,278)(3,278)	Propaid expanses and other assets				
Accrued expenses and other liabilities(1,267)139Accrued expenses and other liabilities(15,536)(20,416)Restricted cash due to customers188,824141,055Due to customers(188,824)(141,055)Deferred revenue(6,758)(8,883)Net cash provided by operating activities12,7646,757Cash flows from investing activities(2,719)(7,837)Capitalized software development costs(6,583)(5,798)Purchase of property and equipment(2,719)(7,837)Capitalized software development costs(9,243)(13,635)Cash flows from financing activities(9,243)(13,635)Cash flows from financing activities(9,243)(13,635)Proceeds from issuance of debt67,60074,600Payments on debt(53,794)(60,494)Employee taxes paid for withheld shares upon equity award settlement(14,828)(5,516)Proceeds from exercise of stock options113Dividend payments to stockholders(5,700)Net cash (used in) provided by financing activities(6,776)2,893Effect of exchange rate on cash and cash equivalents(3,030)(3,278)(3,030)(3,278)Cash and cash equivalents(3,030)(3,278)(25,362	Fiepalu expenses and other assets		(1,214)		1,846
Accrued expenses and other liabilities(1,267)139Accrued expenses and other liabilities(15,536)(20,416)Restricted cash due to customers188,824141,055Due to customers(188,824)(141,055)Deferred revenue(6,758)(8,883)Net cash provided by operating activities12,7646,757Cash flows from investing activities(2,719)(7,837)Capitalized software development costs(6,583)(5,798)Purchase of property and equipment(2,719)(7,837)Capitalized software development costs(9,243)(13,635)Cash flows from financing activities(9,243)(13,635)Cash flows from financing activities(9,243)(13,635)Proceeds from issuance of debt67,60074,600Payments on debt(53,794)(60,494)Employee taxes paid for withheld shares upon equity award settlement(14,828)(5,516)Proceeds from exercise of stock options113Dividend payments to stockholders(5,700)Net cash (used in) provided by financing activities(6,776)2,893Effect of exchange rate on cash and cash equivalents(3,030)(3,278)(3,030)(3,278)Cash and cash equivalents(3,030)(3,278)(25,362			( )		
Accrued expenses and other liabilities(15,536)(20,416)Restricted cash due to customers188,824141,055Due to customers(188,824)(141,055)Deferred revenue(6,758)(8,883)Net cash provided by operating activities12,7646,757Cash flows from investing activities(2,719)(7,837)Capitalized software development costs(6,583)(5,798)Purchase of net assets of acquired companies, net of cash59	Trade accounts payable		(4.007)		100
Restricted cash due to customers(15,536)(20,416)Net customers188,824141,055Due to customers(188,824)(141,055)Deferred revenue(6,758)(8,883)Net cash provided by operating activities12,7646,757Cash flows from investing activities12,7646,757Cash flows from investing activities(2,719)(7,837)Capitalized software development costs(6,583)(5,798)Purchase of net assets of acquired companies, net of cash59Net cash used in investing activities(9,243)(13,635)Cash flows from financing activities(53,794)(60,494)Proceeds from issuance of debt67,60074,600Payments on debt(53,794)(60,494)Employee taxes paid for withheld shares upon equity award settlement(14,828)(5,516)Proceeds from exercise of stock options1133Dividend payments to stockholders(5,765)(5,700)Net cash (used in) provided by financing activities(6,776)2,893Effect of exchange rate on cash and cash equivalents225707Net decrease in cash and cash equivalents(3,030)(3,278)Cash and cash equivalents, beginning of period16,90215,36215,362			(1,267)		139
Restricted cash due to customers(15,536)(20,416)Net customers188,824141,055Due to customers(188,824)(141,055)Deferred revenue(6,758)(8,883)Net cash provided by operating activities12,7646,757Cash flows from investing activities12,7646,757Cash flows from investing activities(2,719)(7,837)Capitalized software development costs(6,583)(5,798)Purchase of net assets of acquired companies, net of cash59Net cash used in investing activities(9,243)(13,635)Cash flows from financing activities(53,794)(60,494)Proceeds from issuance of debt67,60074,600Payments on debt(53,794)(60,494)Employee taxes paid for withheld shares upon equity award settlement(14,828)(5,516)Proceeds from exercise of stock options1133Dividend payments to stockholders(5,765)(5,700)Net cash (used in) provided by financing activities(6,776)2,893Effect of exchange rate on cash and cash equivalents225707Net decrease in cash and cash equivalents(3,030)(3,278)Cash and cash equivalents, beginning of period16,90215,36215,362	Accrued expenses and other liabilities				
Due to customers188,824141,055Deferred revenue(188,824)(141,055)Deferred revenue(6,758)(8,883)Net cash provided by operating activities12,7646,757Cash flows from investing activities(2,719)(7,837)Capitalized software development costs(6,583)(5,798)Purchase of net assets of acquired companies, net of cash59Net cash used in investing activities(9,243)(13,635)Cash flows from financing activities(9,243)(13,635)Cash flows from financing activities(53,794)(60,494)Proceeds from issuance of debt67,60074,600Payments on debt(53,794)(60,494)Employee taxes paid for withheld shares upon equity award settlement(14,828)(5,516)Proceeds from exercise of stock options1133Dividend payments to stockholders(5,765)(5,700)Net cash (used in) provided by financing activities(6,776)2,893Effect of exchange rate on cash and cash equivalents225707Net decrease in cash and cash equivalents225707Net decrease in cash and cash equivalents(3,030)(3,278)16,90215,362			(15,536)		(20,416)
Due to customers188,824141,055Deferred revenue(188,824)(141,055)Deferred revenue(6,758)(8,883)Net cash provided by operating activities12,7646,757Cash flows from investing activities(2,719)(7,837)Capitalized software development costs(6,583)(5,798)Purchase of net assets of acquired companies, net of cash59Net cash used in investing activities(9,243)(13,635)Cash flows from financing activities(9,243)(13,635)Cash flows from financing activities(53,794)(60,494)Proceeds from issuance of debt67,60074,600Payments on debt(53,794)(60,494)Employee taxes paid for withheld shares upon equity award settlement(14,828)(5,516)Proceeds from exercise of stock options1133Dividend payments to stockholders(5,765)(5,700)Net cash (used in) provided by financing activities(6,776)2,893Effect of exchange rate on cash and cash equivalents225707Net decrease in cash and cash equivalents225707Net decrease in cash and cash equivalents(3,030)(3,278)16,90215,362					
Due to customers(188,824)(141,055)Deferred revenue(6,758)(8,883)Net cash provided by operating activities12,7646,757Cash flows from investing activities12,7646,757Purchase of property and equipment(2,719)(7,837)Capitalized software development costs(6,583)(5,798)Purchase of net assets of acquired companies, net of cash59—Net cash used in investing activities(9,243)(13,635)Cash flows from financing activities(9,243)(13,635)Proceeds from issuance of debt67,60074,600Payments on debt(53,794)(60,494)Employee taxes paid for withheld shares upon equity award settlement(14,828)Proceeds from exercise of stock options113Dividend payments to stockholders(5,765)(5,700)Net cash (used in) provided by financing activities(6,776)2,893Effect of exchange rate on cash and cash equivalents225707Net decrease in cash and cash equivalents(3,030)(3,278)Cash and cash equivalents, beginning of period16,90215,362	Restricted cash due to customers		188 824		1/1 055
Deferred revenue(188,824)(141,055)Deferred revenue(6,758)(8,883)Net cash provided by operating activities12,7646,757Cash flows from investing activities12,7646,757Purchase of property and equipment(2,719)(7,837)Capitalized software development costs(6,583)(5,798)Purchase of net assets of acquired companies, net of cash59—Net cash used in investing activities(9,243)(13,635)Cash flows from financing activities(9,243)(13,635)Proceeds from issuance of debt67,60074,600Payments on debt(53,794)(60,494)Employee taxes paid for withheld shares upon equity award settlement(14,828)(5,516)Proceeds from exercise of stock options1133Dividend payments to stockholders(5,765)(5,700)Net cash (used in) provided by financing activities(6,776)2,893Effect of exchange rate on cash and cash equivalents225707Net decrease in cash and cash equivalents(3,030)(3,278)Cash and cash equivalents, beginning of period16,90215,362			100,024		141,000
Deferred revenue(6,758)(8,883)Net cash provided by operating activities12,7646,757Cash flows from investing activities12,7646,757Purchase of property and equipment(2,719)(7,837)Capitalized software development costs(6,583)(5,798)Purchase of net assets of acquired companies, net of cash59	Due to customers				
Net cash provided by operating activities(6,758)(8,883)Net cash flows from investing activities12,7646,757Cash flows from investing activities(2,719)(7,837)Capitalized software development costs(6,583)(5,798)Purchase of net assets of acquired companies, net of cash59Net cash used in investing activities(9,243)(13,635)Cash flows from financing activities(9,243)(13,635)Proceeds from issuance of debt67,60074,600Payments on debt(53,794)(60,494)Employee taxes paid for withheld shares upon equity award settlement(14,828)(5,516)Proceeds from exercise of stock options113Dividend payments to stockholders(5,765)(5,700)Net cash (used in) provided by financing activities(6,776)2,893Effect of exchange rate on cash and cash equivalents225707Net decrease in cash and cash equivalents(3,030)(3,278)Cash and cash equivalents, beginning of period16,90215,362		(	188,824)	(	141,055)
Net cash provided by operating activities(6,758)(8,883)Net cash flows from investing activities12,7646,757Cash flows from investing activities(2,719)(7,837)Capitalized software development costs(6,583)(5,798)Purchase of net assets of acquired companies, net of cash59Net cash used in investing activities(9,243)(13,635)Cash flows from financing activities(9,243)(13,635)Proceeds from issuance of debt67,60074,600Payments on debt(53,794)(60,494)Employee taxes paid for withheld shares upon equity award settlement(14,828)(5,516)Proceeds from exercise of stock options113Dividend payments to stockholders(5,765)(5,700)Net cash (used in) provided by financing activities(6,776)2,893Effect of exchange rate on cash and cash equivalents225707Net decrease in cash and cash equivalents(3,030)(3,278)Cash and cash equivalents, beginning of period16,90215,362	Defensed environment				
Net cash provided by operating activities12,7646,757Cash flows from investing activities12,7646,757Purchase of property and equipment(2,719)(7,837)Capitalized software development costs(6,583)(5,798)Purchase of net assets of acquired companies, net of cash59	Deterred revenue		(6.758)		(8.883)
Cash flows from investing activitiesPurchase of property and equipment(2,719)(7,837)Capitalized software development costs(6,583)(5,798)Purchase of net assets of acquired companies, net of cash59	Net cash provided by operating activities				
Purchase of property and equipment(2,719)(7,837)Capitalized software development costs(6,583)(5,798)Purchase of net assets of acquired companies, net of cash59			12,101		0,101
Capitalized software development costs(6,583)(5,798)Purchase of net assets of acquired companies, net of cash59	-		(2.719)		(7.837)
Purchase of net assets of acquired companies, net of cash59Net cash used in investing activities(9,243)(13,635)Cash flows from financing activities(9,243)(13,635)Proceeds from issuance of debt67,60074,600Payments on debt(53,794)(60,494)Employee taxes paid for withheld shares upon equity award settlement(14,828)(5,516)Proceeds from exercise of stock options113Dividend payments to stockholders(5,765)(5,700)Net cash (used in) provided by financing activities(6,776)2,893Effect of exchange rate on cash and cash equivalents225707Net decrease in cash and cash equivalents(3,030)(3,278)Cash and cash equivalents, beginning of period16,90215,362					
Net cash used in investing activities(9,243)(13,635)Cash flows from financing activities(13,635)Proceeds from issuance of debt67,60074,600Payments on debt(53,794)(60,494)Employee taxes paid for withheld shares upon equity award settlement(14,828)(5,516)Proceeds from exercise of stock options113Dividend payments to stockholders(5,765)(5,700)Net cash (used in) provided by financing activities(6,776)2,893Effect of exchange rate on cash and cash equivalents225707Net decrease in cash and cash equivalents(3,030)(3,278)Cash and cash equivalents, beginning of period16,90215,362			,		(-,,
Cash flows from financing activitiesProceeds from issuance of debt67,60074,600Payments on debt(53,794)(60,494)Employee taxes paid for withheld shares upon equity award settlement(14,828)(5,516)Proceeds from exercise of stock options113Dividend payments to stockholders(5,765)(5,700)Net cash (used in) provided by financing activities(6,776)2,893Effect of exchange rate on cash and cash equivalents225707Net decrease in cash and cash equivalents(3,030)(3,278)Cash and cash equivalents, beginning of period16,90215,362					(13.635)
Proceeds from issuance of debt67,60074,600Payments on debt(53,794)(60,494)Employee taxes paid for withheld shares upon equity award settlement(14,828)(5,516)Proceeds from exercise of stock options113Dividend payments to stockholders(5,765)(5,700)Net cash (used in) provided by financing activities(6,776)2,893Effect of exchange rate on cash and cash equivalents225707Net decrease in cash and cash equivalents(3,030)(3,278)Cash and cash equivalents, beginning of period16,90215,362			(0,2.0)		(10,000)
Payments on debt(53,794)(60,494)Employee taxes paid for withheld shares upon equity award settlement(14,828)(5,516)Proceeds from exercise of stock options113Dividend payments to stockholders(5,765)(5,700)Net cash (used in) provided by financing activities(6,776)2,893Effect of exchange rate on cash and cash equivalents225707Net decrease in cash and cash equivalents(3,030)(3,278)Cash and cash equivalents, beginning of period16,90215,362	5		67.600		74.600
Employee taxes paid for withheld shares upon equity award settlement(14,828)(5,516)Proceeds from exercise of stock options113Dividend payments to stockholders(5,765)(5,700)Net cash (used in) provided by financing activities(6,776)2,893Effect of exchange rate on cash and cash equivalents225707Net decrease in cash and cash equivalents(3,030)(3,278)Cash and cash equivalents, beginning of period16,90215,362					
Proceeds from exercise of stock options113Dividend payments to stockholders(5,765)(5,700)Net cash (used in) provided by financing activities(6,776)2,893Effect of exchange rate on cash and cash equivalents225707Net decrease in cash and cash equivalents(3,030)(3,278)Cash and cash equivalents, beginning of period16,90215,362	, ,		,		,
Dividend payments to stockholders(5,765)(5,700)Net cash (used in) provided by financing activities(6,776)2,893Effect of exchange rate on cash and cash equivalents225707Net decrease in cash and cash equivalents(3,030)(3,278)Cash and cash equivalents, beginning of period16,90215,362					
Net cash (used in) provided by financing activities(6,776)2,893Effect of exchange rate on cash and cash equivalents225707Net decrease in cash and cash equivalents(3,030)(3,278)Cash and cash equivalents, beginning of period16,90215,362	•				
Effect of exchange rate on cash and cash equivalents225707Net decrease in cash and cash equivalents(3,030)(3,278)Cash and cash equivalents, beginning of period16,90215,362					
Net decrease in cash and cash equivalents(3,030)(3,278)Cash and cash equivalents, beginning of period16,90215,362			,		
Cash and cash equivalents, beginning of period 16,902 15,362					
	•		( )		( , ,
		\$		\$	

### Reconciliation of GAAP to non-GAAP financial measures (Unaudited)

			Thre	e m	onths end March	
(dollars in thousands, except per share amounts)		20	)17			)16
GAAP Revenue	\$	183,621		\$	169,256	
Non-GAAP adjustments:	+			Ŧ	,	
Add: Acquisition-related deferred revenue write-down		_			1,786	
Non-GAAP revenue	\$	183,621		\$	171,042	
	<u> </u>			Ψ	,•	
GAAP gross profit	\$	98,139		\$	89,367	
GAAP gross margin	Ψ	53.4	%	Ψ	52.8	%
Non-GAAP adjustments:						
Add: Acquisition-related deferred revenue write-down		_			1,786	
Add: Stock-based compensation expense		791			845	
Add: Amortization of intangibles from business combinations		9,855			9,881	
Add: Employee severance		952			64	
Add: Acquisition-related integration costs		86			_	
Subtotal		11,684			12,576	
Non-GAAP gross profit	\$	109,823		\$	101,943	
Non-GAAP gross margin	<u> </u>	59.8	%	Ψ	59.6	%
		00.0	70		55.0	70
GAAP income from operations	\$	10,579		\$	10,612	
GAAP operating margin	Ψ	5.8	%	Ψ	6.3	%
Non-GAAP adjustments:		0.0	70		0.0	70
Add: Acquisition-related deferred revenue write-down		_			1,786	
Add: Stock-based compensation expense		9,294			7,743	
Add: Amortization of intangibles from business combinations		10,546			10,633	
Add: Employee severance		2,746			288	
Add: Acquisition-related integration costs		230			383	
Add: Acquisition-related expenses		570			113	
Subtotal		23,386			20,946	
Non-GAAP income from operations	\$	33,965		\$	31,558	
Non-GAAP income from operations	Ψ	18.5	%	Ψ	18.5	%
		10.5	70		10.5	70
GAAP net income	\$	11,511		\$	6,237	
	+	,•		Ŧ	-,	
Shares used in computing GAAP diluted earnings per share	47	7,482,840		47	,064,164	
GAAP diluted earnings per share	\$	0.24		\$	0.13	
5.1.	•			•		
Non-GAAP adjustments:						
Add: Total Non-GAAP adjustments affecting income from operations		23,386			20,946	
Less: Tax impact related to Non-GAAP adjustments		(13,223)			(7,613)	
Non-GAAP net income	\$	21,674		\$	19,570	
		, - ·		,	-,	
Shares used in computing Non-GAAP diluted earnings per share	47	7,482,840		47	,064,164	
Non-GAAP diluted earnings per share	\$	0.46		\$	0.42	

#### Blackbaud, Inc. Reconciliation of GAAP to Non-GAAP financial measures (continued) (Unaudited)

	Three months endeo March 31			
(dollars in thousands) Detail of certain Non-GAAP adjustments: Stock-based compensation expense:		2017		2016
Included in cost of revenue:				
Cost of subscriptions	\$	294	\$	275
Cost of maintenance		86		118
Cost of services and other		411		452
Total included in cost of revenue Included in operating expenses:		791		845
Sales, marketing and customer success		1,439		896
Research and development		1,717		1,471
General and administrative		5,347		4,531

Total included in operating expenses	 8,503	6,898
Total stock-based compensation expense	\$ 9,294	\$ 7,743
Amortization of intangibles from business combinations:		
Included in cost of revenue:		
Cost of subscriptions	\$ 7,911	\$ 7,811
Cost of maintenance	1,293	1,332
Cost of services and other	651	738
Total included in cost of revenue	9,855	9,881
Included in operating expenses	691	752
Total amortization of intangibles from business combinations	\$ 10,546	\$ 10,633

#### Blackbaud, Inc. Reconciliation of GAAP to Non-GAAP financial Measures (continued) (Unaudited)

			Three	months ended March 31,
(dollars in thousands)		2017		2016
GAAP revenue	\$ 183,621		\$	169,256
GAAP revenue growth	8.5	%		
Add: Non-GAAP acquisition-related revenue <sup>(1)</sup>	 			1,786
Total Non-GAAP adjustments	 			1,786
Non-GAAP revenue <sup>(2)</sup>	\$ 183,621		\$	171,042
Non-GAAP organic revenue growth	7.4	%		
Non-GAAP revenue <sup>(2)</sup>	\$ 183,621		\$	171,042
Foreign currency impact on Non-GAAP revenue <sup>(3)</sup>	140			_
Non-GAAP revenue on constant currency basis <sup>(3)</sup>	\$ 183,761		\$	171,042
Non-GAAP organic revenue growth on constant currency basis	 7.4	%	·	,
GAAP subscriptions revenue	\$ 118,179		\$	96,851
GAAP subscriptions revenue growth	22.0	%		
Add: Non-GAAP acquisition-related revenue <sup>(1)</sup>	 _			1,754
Total Non-GAAP adjustments	 _			1,754
Non-GAAP organic subscriptions revenue	\$ 118,179		\$	98,605
Non-GAAP organic subscriptions revenue growth	19.9	%		
GAAP subscriptions revenue	\$ 118,179		\$	96,851
GAAP maintenance revenue	 33,781			37,160
GAAP recurring revenue	\$ 151,960		\$	134,011
GAAP recurring revenue growth	13.4	%		
Add: Non-GAAP acquisition-related revenue <sup>(1)</sup>	 			1,781
Total Non-GAAP adjustments	 			1,781
Non-GAAP recurring revenue	\$ 151,960		\$	135,792
Non-GAAP organic recurring revenue growth	11.9	%		

(1) Non-GAAP acquisition-related revenue excludes incremental acquisition-related revenue calculated in accordance with GAAP that is attributable to companies acquired in the current fiscal year. For companies acquired in the immediately preceding fiscal year, non-GAAP acquisition-related revenue reflects presentation of full-year incremental non-GAAP revenue derived from such companies, as if they were combined throughout the prior period, and it includes the non-GAAP revenue from the acquisition-related deferred revenue write-down attributable to those companies.

(2) Non-GAAP revenue for the prior year periods presented herein may not agree to non-GAAP revenue presented in the respective prior period quarterly financial information solely due to the manner in which non-GAAP organic revenue growth is calculated.

(3) To determine non-GAAP organic revenue growth on a constant currency basis, revenues from entities reporting in foreign currencies were translated to U.S. Dollars using the comparable prior period's quarterly weighted average foreign currency exchange rates. The primary foreign currencies creating the impact are the Canadian Dollar, EURO, British Pound and Australian Dollar.

	Three months ended			
			Μ	arch 31,
(dollars in thousands)		2017		2016
GAAP net cash provided by operating activities	\$	12,764	\$	6,757
Less: purchase of property and equipment		(2,719)		(7,837)
Less: capitalized software development costs		(6,583)		(5,798)

# blackbaud®

To view the original version on PR Newswire, visit: http://www.prnewswire.com/news-releases/blackbaud-announces-2017-first-quarter-results-300448754.html

SOURCE Blackbaud