

## PRESS RELEASE

## **Blackbaud Announces 2022 Second Quarter Results**

Second Quarter Total Revenue Increases 15% Year-Over-Year with First Half 2022 Non-GAAP Organic Recurring Revenue Growth of 6%; Updates Full Year 2022 Financial Guidance

Charleston, S.C. (August 2, 2022) - <u>Blackbaud</u> (NASDAQ: BLKB), the world's leading cloud software company powering social good, today announced financial results for its second quarter ended June 30, 2022.

"Our financial results for the quarter and through the first half of 2022 paced ahead of our plan," said Mike Gianoni, president and CEO, Blackbaud. "We are uniquely positioned as a market leader in our space, and we continue to sharpen our focus on delivering a best-in-class experience for our customers, which is resulting in longer term commitments with future opportunity to deepen these relationships and forge new ones. We continue to monitor the macro environment and remain confident in our core business as well as our ability to execute incremental program initiatives already underway as we look to balance operating discipline with strategic investments to drive sustainable growth and improving profitability."

## Second Quarter 2022 Results Compared to Second Quarter 2021 Results:

- GAAP total revenue was \$264.9 million, up 15.5%, with \$252.5 million in GAAP recurring revenue, up 16.4%.
- Non-GAAP organic recurring revenue increased 5.1%.
- GAAP income from operations was \$0.1 million, inclusive of security incident-related costs, net of insurance of \$8.3 million, with GAAP operating margin of 0.0%, a decrease of 570 basis points.
- Non-GAAP income from operations was \$54.5 million, with non-GAAP operating margin of 20.6%, a decrease
  of 300 basis points.
- GAAP net loss was \$3.4 million, with GAAP diluted loss per share of \$0.07, down \$0.21 per share.
- Non-GAAP net income was \$38.9 million, with non-GAAP diluted earnings per share of \$0.75, down \$0.07 per share.
- Non-GAAP adjusted EBITDA was \$70.6 million, up \$4.8 million, with non-GAAP adjusted EBITDA margin of 26.6%, an increase of 80 basis points.
- GAAP net cash provided by operating activities was \$57.3 million, a decrease of \$12.5 million.
- Non-GAAP adjusted free cash flow was \$43.9 million, a decrease of \$15.1 million, with non-GAAP adjusted free cash flow margin of 16.6%, a decrease of 910 basis points.

"We had a strong quarter posting double-digit total revenue growth, mid single-digit organic recurring revenue growth and achieved 32% on Rule of 40 at constant currency," said Tony Boor, executive vice president and CFO, Blackbaud. "We remain committed to executing our capital allocation strategy and continued our track record of balancing sustainable revenue growth and strong profitability in the quarter. With the first half behind us, we've updated our full year financial guidance primarily to account for the evolving macroeconomic conditions such as unfavorable foreign exchange rate movement and higher interest rates, as well as other unforeseen items like the continued drag on total revenue from our mix shift away from one-time services revenues and also updated sales projections for EVERFI. Overall, we remain confident that continued execution against our plan for 2022 has us well positioned to continue progressing toward our long-term goal of achieving Rule of 40."



An explanation of all non-GAAP financial measures referenced in this press release, including the Rule of 40, is included below under the heading "Non-GAAP Financial Measures." A reconciliation of the company's non-GAAP financial measures to their most directly comparable GAAP measures has been provided in the financial statement tables included below in this press release.

## **Recent Company Highlights**

- Blackbaud <u>released</u> its 2021 Social Responsibility Report sharing how the company is growing and strengthening the entire social good community, empowering its people, stewarding the environment and expanding responsible business practices.
- Blackbaud <u>hosted</u> its annual Developers' Conference—a three-day event that convenes technology enthusiasts, creators and developers of all levels to reimagine nonprofit technology and build a better world.
- Blackbaud <u>announced</u> strategic organizational updates to its executive leadership team. Kevin Gregoire has been appointed Chief Operating Officer, David Benjamin has been appointed Chief Commercial Officer and Tom Davidson has been appointed Executive Vice President of Corporations. These changes will enable the company to place increased emphasis on product and technology innovation, customer focus and sales productivity.
- Blackbaud <u>announced</u> that Deneen DeFiore, vice president and global chief information security officer for United Airlines, has joined its board of directors, bringing more than 20 years of experience in technology and cybersecurity.
- Blackbaud <u>appointed</u> Chris Singh as Chief Customer Officer. Singh is the first leader to hold the newly created position at Blackbaud, representing a significant next step in the company's commitment to customers and their end-to-end experience.
- TrustRadius <u>recognized</u> Blackbaud Raiser's Edge NXT® in its Top Rated 2022 Awards. Raiser's Edge NXT
  was named a Top Rated solution in the Nonprofit CRM, Donor Management and Nonprofit Fundraising
  categories.
- Blackbaud <u>announced</u> the launch of Prospect Insights—a new software tool within Blackbaud Raiser's Edge NXT® that enables social good professionals to access actionable, Al-powered insights to drive more major giving.
- EVERFI <u>announced</u> that it will deploy new educational content specifically designed to support students in developing tools and strategies to avoid reaching the point of a mental health crisis. This content will be supported by EVERFI's strategic partners: HCA Healthcare, Healthy Blue, Johnson County Mental Health Center and National Football League.

Visit <a href="https://www.blackbaud.com/newsroom">www.blackbaud.com/newsroom</a> for more information about Blackbaud's recent highlights.

### **Financial Outlook**

Blackbaud today revised its 2022 full year financial guidance:

- Non-GAAP revenue of \$1.05 billion to \$1.07 billion
- Non-GAAP adjusted EBITDA margin of 23.7% to 24.2%
- Non-GAAP earnings per share of \$2.43 to \$2.63
- Non-GAAP adjusted free cash flow of \$140 million to \$150 million

Included in its 2022 full year financial guidance are the following assumptions:

- Non-GAAP annualized effective tax rate is expected to be 20%
- Interest expense for the year is expected to be approximately \$34 million to \$37 million
- Fully diluted shares for the year are expected to be in the range of 52 million to 53.5 million



Capital expenditures for the year are expected to be in the range of \$60 million to \$70 million, including
approximately \$50 million to \$60 million of capitalized software and content development costs

Blackbaud has not reconciled forward-looking full-year non-GAAP financial measures contained in this news release to their most directly comparable GAAP measures, as permitted by Item 10(e)(1)(i)(B) of Regulation S-K. Such reconciliations would require unreasonable efforts at this time to estimate and quantify with a reasonable degree of certainty various necessary GAAP components, including for example those related to compensation, acquisition transactions and integration, tax items or others that may arise during the year. These components and other factors could materially impact the amount of the future directly comparable GAAP measures, which may differ significantly from their non-GAAP counterparts.

In order to provide a meaningful basis for comparison, Blackbaud uses non-GAAP adjusted free cash flow in analyzing its operating performance. Non-GAAP adjusted free cash flow is defined as operating cash flow less capital expenditures, including costs required to be capitalized for software and content development, capital expenditures for property and equipment, plus cash outflows, net of insurance, related to the previously disclosed Security Incident discovered in May 2020 (the "Security Incident"). For full year 2022, Blackbaud currently expects net cash outlays of \$15 million to \$25 million for ongoing legal fees related to the Security Incident. In line with the Company's policy, all associated costs due to third-party service providers and consultants, including legal fees, are expensed as incurred. As of June 30, 2022, Blackbaud has not recorded a loss contingency related to the Security Incident as it is unable to reasonably estimate the possible amount or range of such loss. Please refer to the section below titled "Non-GAAP Financial Measures" for more information on Blackbaud's use of non-GAAP financial measures.

## **Conference Call Details**

What: Blackbaud's 2022 Second Quarter Conference Call

When: August 3, 2022

Time: 8:00 a.m. (Eastern Time)
Live Call: 1-877-407-3088 (US/Canada)

Webcast: Blackbaud's Investor Relations Webpage

### **About Blackbaud**

Blackbaud (NASDAQ: BLKB) is the world's leading cloud software company powering social good. Serving the entire social good community—nonprofits, higher education institutions, K–12 schools, healthcare organizations, faith communities, arts and cultural organizations, foundations, companies and individual change agents—Blackbaud connects and empowers organizations to increase their impact through cloud software, services, expertise and data intelligence. The Blackbaud portfolio is tailored to the unique needs of vertical markets, with solutions for fundraising and CRM, marketing, advocacy, peer-to-peer fundraising, corporate social responsibility (CSR) and environmental, social and governance (ESG), school management, ticketing, grantmaking, financial management, payment processing and analytics. Serving the industry for more than four decades, Blackbaud is a remote-first company headquartered in Charleston, South Carolina, with operations in the United States, Australia, Canada, Costa Rica and the United Kingdom. For more information, visit <a href="https://www.blackbaud.com">www.blackbaud.com</a>, or follow us on <a href="https://www.blackbaud.com">Twitter</a>, <a href="https://www.blackbaud.com">LinkedIn</a>, <a href="https://www.blackbaud.com">Instagram</a>, and <a href="https://www.blackbaud.com">Facebook</a>.

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## **Forward-Looking Statements**

Except for historical information, all of the statements, expectations, and assumptions contained in this news release are forward-looking statements which are subject to the safe harbor provisions of the Private Securities Litigation Reform Act of 1995, including, but not limited to, statements regarding the predictability of our financial condition and results of operations. These statements involve a number of risks and uncertainties. Although Blackbaud attempts to be accurate in making these forward-looking statements, it is possible that future circumstances might differ from the assumptions on which such statements are based. In addition, other important factors that could cause results to differ materially include the following: management of integration of acquired companies; uncertainty regarding increased business and renewals from existing customers; a shifting revenue mix that may impact gross margin; continued success in sales growth; cybersecurity and data protection risks and related liabilities; uncertainty regarding the COVID-19 disruption; potential litigation involving us; and the other risk factors set forth from time to time in the SEC filings for Blackbaud, copies of which are available free of charge at the SEC's website at www.sec.gov or upon request from Blackbaud's investor relations department. Blackbaud assumes no obligation and does not intend to update these forward-looking statements, except as required by law.

#### **Trademarks**

All Blackbaud product names appearing herein are trademarks or registered trademarks of Blackbaud, Inc.

### **Non-GAAP Financial Measures**

Blackbaud has provided in this release financial information that has not been prepared in accordance with GAAP. Blackbaud uses non-GAAP financial measures internally in analyzing its operational performance. Accordingly, Blackbaud believes these non-GAAP measures are useful to investors, as a supplement to GAAP measures, in evaluating its ongoing operational performance and trends and in comparing its financial results from period-to-period with other companies in Blackbaud's industry, many of which present similar non-GAAP financial measures to investors. However, these non-GAAP financial measures may not be completely comparable to similarly titled measures of other companies due to potential differences in the exact method of calculation between companies.

The non-GAAP financial measures discussed above exclude the impact of certain transactions that Blackbaud believes are not directly related to its operating performance in any particular period, but are for its long-term benefit over multiple periods. Blackbaud believes these non-GAAP financial measures reflect its ongoing business in a manner that allows for meaningful period-to-period comparisons and analysis of trends in its business.

While Blackbaud believes these non-GAAP measures provide useful supplemental information, non-GAAP financial measures should not be considered in isolation from, or as a substitute for, financial information prepared in accordance with GAAP. Investors are encouraged to review the reconciliations of these non-GAAP measures to their most directly comparable GAAP financial measures.

Non-GAAP free cash flow is defined as operating cash flow less capital expenditures, including costs required to be capitalized for software development, and capital expenditures for property and equipment. In addition, and in order to provide a meaningful basis for comparison, Blackbaud now uses non-GAAP adjusted free cash flow in analyzing its operating performance. Non-GAAP adjusted free cash flow is defined as operating cash flow less capital expenditures, including costs required to be capitalized for software and content development, and capital expenditures for property and equipment, plus cash outflows, net of insurance, related to the Security Incident. Blackbaud believes non-GAAP free cash flow and non-GAAP adjusted free cash flow provide useful measures of the company's operating performance. Non-GAAP adjusted free cash flow is not intended to represent and should not be viewed as the amount of residual cash flow available for discretionary expenditures.



In addition, Blackbaud uses non-GAAP organic revenue growth, non-GAAP organic revenue growth on a constant currency basis and non-GAAP organic recurring revenue growth, in analyzing its operating performance. Blackbaud believes that these non-GAAP measures are useful to investors, as a supplement to GAAP measures, for evaluating the periodic growth of its business on a consistent basis. Each of these measures excludes incremental acquisition-related revenue attributable to companies acquired in the current fiscal year. For companies acquired in the immediately preceding fiscal year, each of these measures reflects presentation of full-year incremental non-GAAP revenue derived from such companies as if they were combined throughout the prior period. In addition, each of these measures excludes prior period revenue associated with divested businesses. The exclusion of the prior period revenue is to present the results of the divested businesses within the results of the combined company for the same period of time in both the prior and current periods. Blackbaud believes this presentation provides a more comparable representation of its current business' organic revenue growth and revenue run-rate.

Rule of 40 is defined as non-GAAP organic revenue growth plus non-GAAP adjusted EBITDA margin. Non-GAAP adjusted EBITDA is defined as GAAP net income plus interest, net; income tax provision; depreciation; amortization of intangible assets from business combinations; amortization of software and content development costs; stock-based compensation; employee severance; acquisition and disposition-related costs; restructuring and other real estate activities; costs, net of insurance, related to the Security Incident; and impairment of capitalized software development costs.

## Blackbaud, Inc. Consolidated Balance Sheets (Unaudited)

(dollars in thousands)		June 30, 2022	December 31, 2021
Assets		2022	2021
Current assets:			
Cash and cash equivalents	\$	29,029 \$	55,146
Restricted cash	•	449,491	596,616
Accounts receivable, net of allowance of \$9,764 and \$11,155 at June 30, 2022 and December 31, 2021, respectively		149,237	102,726
Customer funds receivable		1,194	977
Prepaid expenses and other current assets		98,041	95,506
Total current assets		726,992	850,971
Property and equipment, net		111,865	111,428
Operating lease right-of-use assets		50,036	53,883
Software and content development costs, net		130,329	121,377
Goodwill		1,051,230	1,058,640
Intangible assets, net		664,400	698,052
Other assets		90,670	77,266
Total assets	\$	2,825,522 \$	2,971,617
Liabilities and stockholders' equity			, , ,
Current liabilities:			
Trade accounts payable	\$	36,640 \$	22,067
Accrued expenses and other current liabilities		77,411	100,096
Due to customers		449,402	594,273
Debt, current portion		18,154	18,697
Deferred revenue, current portion		412,712	374,499
Total current liabilities		994,319	1,109,632
Debt, net of current portion		921,619	937,483
Deferred tax liability		135,393	148,465
Deferred revenue, net of current portion		3,547	4,247
Operating lease liabilities, net of current portion		48,542	53,386
Other liabilities		1,628	1,344
Total liabilities		2,105,048	2,254,557
Commitments and contingencies			
Stockholders' equity:			
Preferred stock; 20,000,000 shares authorized, none outstanding		_	_
Common stock, \$0.001 par value; 180,000,000 shares authorized, 67,755,374 and 66,165,666 shares issued at June 30, 2022 and December 31, 2021, respectively		68	66
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Additional paid-in capital		1,020,835	968,927
Treasury stock, at cost; 14,731,484 and 14,182,805 shares at June 30, 2022 and December 31, 2021, respectively		(536,511)	(500,911)
Accumulated other comprehensive income		7,455	6,522
Retained earnings		228,627	242,456
Total stockholders' equity		720,474	717,060
Total liabilities and stockholders' equity	\$	2,825,522 \$	2,971,617

# Blackbaud, Inc. Consolidated Statements of Comprehensive (Loss) Income (Unaudited)

(Ollada	itou,							
		Three months ended June 30,			Six months ended June 30,			
(dollars in thousands, except per share amounts)		2022		2021		2022	202	
Revenue								
Recurring	\$	252,507	\$	216,986	\$	497,173	\$ 423,736	
One-time services and other		12,420		12,454		24,878	24,895	
Total revenue		264,927		229,440		522,051	448,631	
Cost of revenue								
Cost of recurring		114,487		94,435		226,661	183,300	
Cost of one-time services and other		11,120		13,635		22,308	28,155	
Total cost of revenue		125,607		108,070		248,969	211,455	
Gross profit		139,320		121,370		273,082	237,176	
Operating expenses								
Sales, marketing and customer success		52,737		45,452		107,953	94,245	
Research and development		38,333		30,222		78,285	59,401	
General and administrative		47,391		32,008		91,153	62,595	
Amortization		805		567		1,616	1,116	
Restructuring		_		78		_	132	
Total operating expenses		139,266		108,327		279,007	217,489	
Income (loss) from operations		54		13,043		(5,925)	19,687	
Interest expense		(8,976)		(5,054)		(16,575)	(10,168	
Other income (expense), net		3,133		487		4,254	(523	
(Loss) income before (benefit) provision for income taxes		(5,789)		8,476		(18,246)	8,996	
Income tax (benefit) provision		(2,367)		1,745		(4,417)	2,429	
Net (loss) income	\$	(3,422)	\$	6,731	\$	(13,829)	6,567	
(Loss) earnings per share								
Basic	\$	(0.07)	\$	0.14	\$	(0.27)	0.14	
Diluted	\$	(0.07)	\$	0.14	\$	(0.27)	0.14	
Common shares and equivalents outstanding								
Basic weighted average shares	51	1,660,739	47	7,756,326	5	1,431,501	47,560,847	
Diluted weighted average shares	51	1,660,739	48	8,444,874	5	1,431,501	48,444,658	
Other comprehensive (loss) income								
Foreign currency translation adjustment		(10,398)		1,783		(12,530)	4,294	
Unrealized gain on derivative instruments, net of tax		2,558		345		13,463	4,494	
Total other comprehensive (loss) income	_	(7,840)		2,128		933	8,788	
Comprehensive (loss) income	\$	(11,262)	\$	8,859	\$	(12,896)		

## Blackbaud, Inc. Consolidated Statements of Cash Flows (Unaudited)

		Six m	onths ended June 30,
(dollars in thousands)		2022	2021
Cash flows from operating activities			
Net (loss) income	\$	(13,829) \$	6,567
Adjustments to reconcile net (loss) income to net cash provided by operating activities:			
Depreciation and amortization		51,283	40,742
Provision for credit losses and sales returns		3,653	4,418
Stock-based compensation expense		55,714	60,554
Deferred taxes		(16,656)	276
Amortization of deferred financing costs and discount		1,254	879
Other non-cash adjustments		4,225	155
Changes in operating assets and liabilities, net of acquisition and disposal of businesses:			
Accounts receivable		(50,818)	(27,134)
Prepaid expenses and other assets		3,685	(18,162)
Trade accounts payable		12,769	2,356
Accrued expenses and other liabilities		(8,739)	1,443
Deferred revenue		39,238	27,828
Net cash provided by operating activities		81,779	99,922
Cash flows from investing activities			
Purchase of property and equipment		(7,518)	(6,128)
Capitalized software and content development costs		(27,183)	(19,862)
Purchase of net assets of acquired companies, net of cash and restricted cash acquired		(19,016)	_
Net cash used in investing activities		(53,717)	(25,990)
Cash flows from financing activities			
Proceeds from issuance of debt		113,200	128,300
Payments on debt		(129,548)	(113,477)
Stock issuance costs		(557)	_
Employee taxes paid for withheld shares upon equity award settlement		(35,600)	(38,712)
Change in due to customers		(141,001)	(170,061)
Change in customer funds receivable		(546)	(5,014)
Purchase of treasury stock		_	(58,074)
Net cash used in financing activities		(194,052)	(257,038)
Effect of exchange rate on cash, cash equivalents and restricted cash		(7,252)	992
Net decrease in cash, cash equivalents and restricted cash		(173,242)	(182,114)
Cash, cash equivalents and restricted cash, beginning of period		651,762	644,969
Cash, cash equivalents and restricted cash, end of period	\$	478,520 \$	462,855
The following table provides a reconciliation of cash and cash equivalents and rest	ricted		

The following table provides a reconciliation of cash and cash equivalents and restricted cash reported within the consolidated balance sheets that sum to the total of the same such amounts shown above in the consolidated statements of cash flows:

(dollars in thousands)	June 30, 2022	December 31, 2021
Cash and cash equivalents	\$ 29,029	\$ 55,146
Restricted cash	 449,491	596,616
Total cash, cash equivalents and restricted cash in the statement of cash flows	\$ 478,520	\$ 651,762

## Blackbaud, Inc. Reconciliation of GAAP to Non-GAAP Financial Measures (Unaudited)

	ĺ	Thre	e m	onths ended June 30,		Si	ix m	onths ended June 30,
(dollars in thousands, except per share amounts)		2022	2	2021		2022	2	2021
GAAP Revenue	\$	264,927	\$	229,440	\$	522,051	\$	448,631
GAAP gross profit	\$	139,320	\$	121,370	\$	273,082	\$	237,176
GAAP gross margin	•	52.6 %		52.9 %	•	52.3 %		52.9 %
Non-GAAP adjustments:								
Add: Stock-based compensation expense		3,764		5,237		7,913		10,595
Add: Amortization of intangibles from business combinations		12,404		8,880		24,893		18,008
Add: Employee severance		381		15		381		15
Subtotal		16,549		14,132		33,187		28,618
Non-GAAP gross profit	\$	155,869	\$	135,502	\$	306,269	\$	265,794
Non-GAAP gross margin		58.8 %	6	59.1 %		58.7 %	6	59.2 %
GAAP income (loss) from operations	\$	54	\$	13,043	\$	(5,925)	\$	19,687
GAAP operating margin		<u> </u>	6	5.7 %		(1.1)%	6	4.4 %
Non-GAAP adjustments:						, ,		
Add: Stock-based compensation expense		27,854		30,549		55,714		60,554
Add: Amortization of intangibles from business combinations		13,209		9,447		26,509		19,124
Add: Employee severance		462		451		462		1,442
Add: Acquisition and disposition-related costs <sup>(1)</sup>		2,292		64		3,249		31
Add: Restructuring and other real estate activities		_		118		71		7
Add: Security Incident-related costs, net of insurance <sup>(2)</sup>		8,348		470		15,549		471
Add: Impairment of capitalized software development costs		2,263				2,263		
Subtotal		54,428		41,099		103,817		81,629
Non-GAAP income from operations	\$	54,482	\$	54,142	\$	97,892	\$	101,316
Non-GAAP operating margin		20.6 %	6	23.6 %		18.8 %	6	22.6 %
GAAP (loss) income before (benefit) provision for income taxes	\$	(5,789)	\$	8,476	\$	(18,246)	\$	8,996
GAAP net (loss) income	\$	(3,422)	\$	6,731	\$	(13,829)	\$	6,567
Shares used in computing GAAP diluted (loss) earnings per share	5	1,660,739	4	8,444,874	5	1,431,501	48	3,444,658
GAAP diluted (loss) earnings per share	\$	(0.07)	\$	0.14	\$	(0.27)	\$	0.14
Non-GAAP adjustments:								
Add: GAAP income tax (benefit) provision		(2,367)		1,745		(4,417)		2,429
Add: Total non-GAAP adjustments affecting income from operations		54,428		41,099		103,817		81,629
Non-GAAP income before provision for income taxes		48,639		49,575		85,571	·	90,625
Assumed non-GAAP income tax provision <sup>(3)</sup>		9,728		9,915		17,114		18,125
Non-GAAP net income	\$	38,911	\$	39,660	\$	68,457	\$	72,500
Shares used in computing non-GAAP diluted earnings per share	5	1,985,530	4	8,444,874	5	1,954,151	48	3,444,658
Non-GAAP diluted earnings per share	\$	0.75	\$	0.82	\$	1.32	\$	1.50

<sup>(1)</sup> Includes a \$2.0 million noncash impairment of certain intangible assets held for sale during the three and six months ended June 30, 2022.

<sup>(2)</sup> Includes Security Incident-related costs incurred during the three and six months ended June 30, 2022 of \$8.4 million and \$17.4 million, respectively, net of probable insurance recoveries during the same periods of \$0.1 million and \$1.9 million, respectively, and during the three and six months ended June 30, 2021 of \$11.7 million and \$24.5 million, respectively, net of probable insurance recoveries during the same periods of \$11.2 million and \$24.0 million, respectively. Recorded expenses consisted primarily of payments to third-party service providers and consultants, including legal fees, as well as settlements of customer claims. Not included in this adjustment were costs associated with enhancements to our cybersecurity program. For full year 2022, we currently expect net pre-tax expense of approximately \$30 million to \$35 million for ongoing legal fees related to the Security Incident. In line with our policy, legal fees, are expensed as incurred. For full year 2022, we currently expect net cash outlays of approximately \$15 million to \$25 million for ongoing legal fees related to the Security Incident. We have not recorded a liability for a loss contingency related to the Security Incident as of June 30, 2022 because we are unable at this time to reasonably estimate the possible loss or range of loss.

<sup>(3)</sup> Blackbaud applies a non-GAAP effective tax rate of 20.0% when calculating non-GAAP net income and non-GAAP diluted earnings per share.

## Blackbaud, Inc. Reconciliation of GAAP to Non-GAAP Financial Measures (continued) (Unaudited)

	Th	ree m	onths ended June 30,		Six m	onths ended June 30.	
(dollars in thousands)	202	22	2021	202	2	2021	
GAAP revenue	\$ 264,927	\$	229,440	\$ 522,051	\$	448,631	
GAAP revenue growth	15.5 %			16.4 %			
Add: Non-GAAP acquisition-related revenue(1)			25,841			51,070	
Non-GAAP organic revenue <sup>(2)</sup>	\$ 264,927	\$	255,281	\$ 522,051	\$	499,701	
Non-GAAP organic revenue growth	3.8	%		4.5	%		
(0)		_			_		
Non-GAAP organic revenue <sup>(2)</sup>	\$ 264,927	\$	255,281	\$ 522,051	\$	499,701	
Foreign currency impact on non-GAAP organic revenue <sup>(3)</sup>	2,906			3,817			
Non-GAAP organic revenue on constant currency basis <sup>(3)</sup>	\$ 267,833	\$	255,281	\$ 525,868	\$	499,701	
Non-GAAP organic revenue growth on constant		•			<u>-</u>		
currency basis	4.9 9	%		5.2 9	%		
GAAP recurring revenue	\$ 252,507	\$	216,986	\$ 497,173	\$	423,736	
GAAP recurring revenue growth	16.4 9	%		17.3 9	%		
Add: Non-GAAP acquisition-related revenue(1)			23,157			45,945	
Non-GAAP organic recurring revenue	\$ 252,507	\$	240,143	\$ 497,173	\$	469,681	
Non-GAAP organic recurring revenue growth	5.1 9	%		5.9	%		

<sup>(1)</sup> Non-GAAP acquisition-related revenue excludes incremental acquisition-related revenue calculated in accordance with GAAP that is attributable to companies acquired in the current fiscal year. For companies acquired in the immediately preceding fiscal year, non-GAAP acquisition-related revenue reflects presentation of full-year incremental non-GAAP revenue derived from such companies, as if they were combined throughout the prior period.

<sup>(2)</sup> Non-GAAP organic revenue for the prior year periods presented herein may not agree to non-GAAP organic revenue presented in the respective prior period quarterly financial information solely due to the manner in which non-GAAP organic revenue growth is calculated.

<sup>(3)</sup> To determine non-GAAP organic revenue growth on a constant currency basis, revenues from entities reporting in foreign currencies were translated to U.S. Dollars using the comparable prior period's quarterly weighted average foreign currency exchange rates. The primary foreign currencies creating the impact are the Australian Dollar, British Pound, Canadian Dollar and EURO.

## Blackbaud, Inc. Reconciliation of GAAP to Non-GAAP Financial Measures (continued) (Unaudited)

(Ollau	aite	,u ,						
		Three months ended June 30,			Six months ended June 30,			
(dollars in thousands)		202	2	2021		2022	2	2021
GAAP net (loss) income	\$	(3,422)	\$	6,731	\$	(13,829)	\$	6,567
Non-GAAP adjustments:								
Add: Interest, net		8,862		4,977		16,338		9,939
Add: GAAP income tax (benefit) provision		(2,367)		1,745		(4,417)		2,429
Add: Depreciation		3,585		3,140		7,123		6,351
Add: Amortization of intangibles from business combinations		13,209		9,447		26,509		19,124
Add: Amortization of software and content development								
costs		9,488		8,119		18,733		16,082
Subtotal		32,777		27,428		64,286		53,925
Non-GAAP EBITDA	\$	29,355	\$	34,159	\$	50,457	\$	60,492
Non-GAAP EBITDA margin		11.1 %	6		9.7 %			
Non-GAAP adjustments:								
Add: Stock-based compensation expense		27,854		30,549		55,714		60,554
Add: Employee severance		462		451		462		1,442
Add: Acquisition and disposition-related costs <sup>(2)</sup>		2,292		64		3,249		31
Add: Restructuring and other real estate activities		_		118		71		7
Add: Security Incident-related costs, net of insurance <sup>(2)</sup>		8,348		470		15,549		471
Add: Impairment of capitalized software development costs		2,263		_		2,263		_
Subtotal		41,219	-	31,652		77,308	-	62,505
Non-GAAP adjusted EBITDA	\$	70,574	\$	65,811	\$	127,765	\$	122,997
Non-GAAP adjusted EBITDA margin		<b>26.6</b> %	6			24.5 %	, 0	
Rule of 40 <sup>(3)</sup>		30.4 %				29.0 %	, 0	
Non-GAAP adjusted EBITDA		70,574		65,811		127,765		122,997
Foreign currency impact on Non-GAAP adjusted EBITDA <sup>(4)</sup>		1,651		(1,726)		2,152		(2,230)
Non-GAAP adjusted EBITDA on constant currency basis <sup>(4)</sup>	\$	72,225	\$	64,085	\$	129,917	\$	120,767
Non-GAAP adjusted EBITDA margin on constant currency basis		27.0 %	6			24.7 %	 0	
Rule of 40 on constant currency basis <sup>(5)</sup>		31.9 %	6			29.9 %	o O	

<sup>(1)</sup> Includes amortization expense related to software and content development costs, and amortization expense from capitalized cloud computing implementation costs.

<sup>(2)</sup> See additional details in the reconciliation of GAAP to Non-GAAP operating income above.

<sup>(3)</sup> Measured by non-GAAP organic revenue growth plus non-GAAP adjusted EBITDA margin. See Non-GAAP organic revenue growth table above.

<sup>(4)</sup> To determine non-GAAP adjusted EBITDA on a constant currency basis, non-GAAP adjusted EBITDA from entities reporting in foreign currencies were translated to U.S. Dollars using the comparable prior period's quarterly weighted average foreign currency exchange rates. The primary foreign currencies creating the impact are the Australian Dollar, British Pound, Canadian Dollar and EURO.

<sup>(5)</sup> Measured by non-GAAP organic revenue growth on constant currency basis plus non-GAAP adjusted EBITDA margin on constant currency basis.

# Blackbaud, Inc. Reconciliation of GAAP to Non-GAAP Financial Measures (continued) (Unaudited)

	Six months er			
(dollars in thousands)	2022	2021		
GAAP net cash provided by operating activities	\$ 81,779 \$	99,922		
Less: purchase of property and equipment	(7,518)	(6,128)		
Less: capitalized software and content development costs	 (27,183)	(19,862)		
Non-GAAP free cash flow	\$ 47,078 \$	73,932		
Add: Security Incident-related cash flows, net of insurance	 5,164	3,794		
Non-GAAP adjusted free cash flow	\$ 52,242 \$	77,726		