#### **UNITED STATES**

#### SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

#### FORM 8-K

#### **CURRENT REPORT**

Pursuant to Section 13 or 15(d) of the Securities Exchange Act of 1934

Date of Report (Date of earliest event reported): November 1, 2022

# blackbaud

#### Blackbaud, Inc.

(Exact name of registrant as specified in its charter)

Delaware (State or other jurisdiction of incorporation) 000-50600 (Commission File Number) 11-2617163 (IRS Employer ID Number)

65 Fairchild Street, Charleston, South Carolina 29492

(Address of principal executive offices) (Zip Code)

Registrant's telephone number, including area code: (843) 216-6200

Check the appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the filing obligation of the registrant under any of the following provisions:								
Written communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425)								
Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12)								
Pre-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b))								
Pre-commencement communications pursuant to Rule 13e-4(c) under the Exchange Act (17 CFR 240.13e-4(c))								

Securities Registered Pursuant to Section 12(b) of the Act:

Title of Each Class	<u>Trading Symbol(s)</u>	Name of Each Exchange on which Registered
Common Stock, \$0.001 Par Value	BLKB	Nasdaq Global Select Market
Preferred Stock Purchase Rights	N/A	Nasdaq Global Select Market

Indicate by check mark whether the registrant is an emerging growth company as defined in as defined in Rule 405 of the Securities Act of 1933 (§230.405 of this chapter) or Rule 12b-2 of the Securities Exchange Act of 1934 (§240.12b-2 of this chapter).

Emerging growth company  $\Box$ 

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act.

#### Item 2.02. Results of Operations and Financial Condition.

On November 1, 2022, Blackbaud, Inc. (the "Company") issued a press release reporting unaudited financial results for the quarter ended September 30, 2022. A copy of this press release is attached hereto as Exhibit 99.1.

The information in this Form 8-K (including Exhibit 99.1) shall not be deemed "filed" for purposes of Section 18 of the Securities Exchange Act of 1934 (the "Exchange Act") or otherwise subject to the liabilities of that section, nor shall it be deemed incorporated by reference in any filing under the Securities Act of 1933 or the Exchange Act, except as expressly set forth by specific reference in such a filing.

#### Item 9.01. Financial Statements and Exhibits.

(d) Exhibits

Exhibit No.	Description
<u>99.1</u>	Press release dated November 1, 2022 reporting unaudited financial results for the quarter ended September 30, 2022.
101.INS	Inline XBRL Instance Document - the Instance Document does not appear in the interactive data file because its XBRL tags are embedded within the Inline XBRL Document.
101.DEF	Inline XBRL Taxonomy Extension Definition Linkbase Document.
101.LAB	Inline XBRL Taxonomy Extension Label Linkbase Document.
101.PRE	Inline XBRL Taxonomy Extension Presentation Linkbase Document.
104	Cover Page Interactive Data File (formatted as Inline XBRL and contained in Exhibit 101).

#### SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

### BLACKBAUD, INC.

Date: November 1, 2022

/s/ Anthony W. Boor

Anthony W. Boor Executive Vice President and Chief Financial Officer (Principal Financial and Accounting Officer)

## **PRESS RELEASE**

#### Blackbaud Announces 2022 Third Quarter Results

Company is on Track to Meet or Exceed Full Year 2022 Financial Guidance and Provides Early View of 2023 Outlook, Including Step-Level Margin Expansion

**Charleston, S.C. (November 1, 2022)** - Blackbaud (NASDAQ: <u>BLKB</u>), the world's leading cloud software company powering social good, today announced financial results for its third quarter ended September 30, 2022.

"The strong financial performance in the quarter was driven by our continued advancement in product innovation, sales productivity, and customer success programs," said Mike Gianoni, president and CEO, Blackbaud. "We now anticipate meeting or exceeding our 2022 financial guidance which increases our 28% Rule of 40 performance expectation to roughly 29% on a constant currency basis. We plan to carry that momentum into 2023, targeting the mid-30s on Rule of 40 at constant currency, through a combination of mid-single digit organic revenue growth and an adjusted EBITDA margin approaching 29% next year. We have high visibility into this step-level improvement over 2022 based on a combination of actions taken and initiatives in place that are well within our control to manage and execute. And, the multi-year nature of these initiatives provides future upside towards achieving Rule of 40 by the end of 2025."

#### Third Quarter 2022 Results Compared to Third Quarter 2021 Results:

- GAAP total revenue was \$261.3 million, up 13.0%, with \$249.4 million in GAAP recurring revenue, up 14.1%.
- Non-GAAP organic recurring revenue increased 3.5%.
- GAAP loss from operations was \$7.0 million, inclusive of security incident-related costs, net of insurance recoveries of \$13.7 million, with GAAP operating margin of (2.7)%, a decrease of 780 basis points
- Non-GAAP income from operations was \$49.8 million, with non-GAAP operating margin of 19.1%, a decrease of 270 basis points.
- GAAP net loss was \$10.3 million, with GAAP diluted loss per share of \$0.20, down \$0.33 per share.
- Non-GAAP net income was \$36.0 million, with non-GAAP diluted earnings per share of \$0.69, down \$0.09 per share.
- Non-GAAP adjusted EBITDA was \$66.9 million, up \$4.6 million, with non-GAAP adjusted EBITDA margin of 25.6%, a decrease of 140 basis points.
- GAAP net cash provided by operating activities was \$108.0 million, an increase of \$38.2 million.
- Non-GAAP adjusted free cash flow was \$93.8 million, an increase of \$35.2 million, with non-GAAP adjusted free cash flow margin of 35.9%, an increase of 1,050 basis points.

"We had a solid third quarter achieving 30% on Rule of 40 at constant currency," said Tony Boor, executive vice president and CFO, Blackbaud. "Our organic recurring revenue growth continued to trend in the mid-single digits supported by the strength in our customer renewal rates and growth in transactional revenue despite a tough year-over-year comparison. We generated \$94 million of adjusted free cash flow in the quarter and \$146 million year-to-date, which exceeds the midpoint of our full-year guidance range. This solid performance paired with very strong overall cash collections in the quarter, as well as the timing of those collections, resulted in the early achievement of guidance."

## **PRESS RELEASE**

An explanation of all non-GAAP financial measures referenced in this press release, including the Rule of 40, is included below under the heading "Non-GAAP Financial Measures." A reconciliation of the company's non-GAAP financial measures to their most directly comparable GAAP measures has been provided in the financial statement tables included below in this press release.

#### **Recent Company Highlights**

- Blackbaud <u>acquired</u> Kilter, an activity-based engagement app, that will allow Blackbaud to expand activity-based peer-to-peer fundraising engagement, to support activity-based health and wellness initiatives for socially responsible companies, and to grow the ways individuals can connect with the causes they care about most through the activities they love.
- Blackbaud <u>divested</u> its Blackbaud FIMS<sup>™</sup> and DonorCentral® NXT products to NPact, a Blackbaud channel partner and ISV Premier partner, which will allow the company to reduce complexity and focus on innovation within core products as it executes strategic growth plans.
- Blackbaud hosted its 23rd annual tech conference for good, <u>bbcon</u>. The conference brought together social good practitioners and their teams to connect with experts and peers and learn more about the innovation across the Blackbaud portfolio that is helping social good organizations raise more revenue, manage finances more efficiently, connect across their organizations, deliver grants effectively, create exceptional experiences for their community and more.
- Blackbaud <u>announced</u> the general availability of two fee-cover models, Complete Cover<sup>™</sup> and donor cover, for Blackbaud Raiser's Edge NXT® and eTapestry® forms in the U.S. and Canada that will help charitable organizations raise more with reduced processing costs associated with online gifts, and event and membership registrations.
- Blackbaud was <u>named</u> to Quartz's ranking of the Best Companies for Remote Workers 2022 after officially transitioning to a remote-first workforce approach in November of 2021. Blackbaud is one of the top 20 large companies that made the list and is the largest company on the list.
- President and CEO Mike Gianoni's employment <u>contract</u> has been extended for an additional three years as Blackbaud continues to
  push forward on product innovation and customer outcomes to drive accelerated revenue growth and meaningful margin expansion over
  the next several years, as the company execute on its long-term goal of achieving the Rule of 40.

Visit www.blackbaud.com/newsroom for more information about Blackbaud's recent highlights.

#### **Financial Outlook**

Blackbaud today reiterated its 2022 full year financial guidance:

- Non-GAAP revenue of \$1.05 billion to \$1.07 billion
- Non-GAAP adjusted EBITDA margin of 23.7% to 24.2%
- Non-GAAP earnings per share of \$2.43 to \$2.63

• Non-GAAP adjusted free cash flow of \$140 million to \$150 million

Included in its 2022 full year financial guidance are the following assumptions:

- Non-GAAP annualized effective tax rate is expected to be 20%
- Interest expense for the year is expected to be approximately \$34 million to \$37 million
- Fully diluted shares for the year are expected to be in the range of 52 million to 53.5 million
- Capital expenditures for the year are expected to be in the range of \$60 million to \$70 million, including approximately \$50 million to \$60 million of capitalized software and content development costs

## PRESS RELEASE

Blackbaud has not reconciled forward-looking full-year non-GAAP financial measures contained in this news release to their most directly comparable GAAP measures, as permitted by Item 10(e)(1)(i)(B) of Regulation S-K. Such reconciliations would require unreasonable efforts at this time to estimate and quantify with a reasonable degree of certainty various necessary GAAP components, including for example those related to compensation, acquisition transactions and integration, tax items or others that may arise during the year. These components and other factors could materially impact the amount of the future directly comparable GAAP measures, which may differ significantly from their non-GAAP counterparts.

In order to provide a meaningful basis for comparison, Blackbaud uses non-GAAP adjusted free cash flow in analyzing its operating performance. Non-GAAP adjusted free cash flow is defined as operating cash flow less capital expenditures, including costs required to be capitalized for software and content development, capital expenditures for property and equipment, plus cash outflows, net of insurance, related to the previously disclosed Security Incident discovered in May 2020 (the "Security Incident"). For full year 2022, Blackbaud currently expects net cash outlays of \$15 million to \$25 million for ongoing legal fees related to the Security Incident. In line with the company's policy, all associated costs due to third-party service providers and consultants, including legal fees, are expensed as incurred. Please refer to the section below titled "Non-GAAP Financial Measures" for more information on Blackbaud's use of non-GAAP financial measures.

#### **Conference Call Details**

What: Blackbaud's 2022 Third Quarter Conference Call
When: November 2, 2022
Time: 8:00 a.m. (Eastern Time)
Live Call: 1-877-407-3088 (US/Canada)
Webcast: Blackbaud's Investor Relations Webpage

#### About Blackbaud

Blackbaud (NASDAQ: <u>BLKB</u>) is the world's leading cloud software company powering social good. Serving the entire social good community —nonprofits, higher education institutions, K–12 schools, healthcare organizations, faith communities, arts and cultural organizations, foundations, companies and individual change agents—Blackbaud connects and empowers organizations to increase their impact through cloud software, services, expertise and data intelligence. The Blackbaud portfolio is tailored to the unique needs of vertical markets, with solutions for fundraising and CRM, marketing, advocacy, peer-to-peer fundraising, corporate social responsibility (CSR) and environmental, social and governance (ESG), school management, ticketing, grantmaking, financial management, payment processing and analytics. Serving the industry for more than four decades, Blackbaud is a remote-first company headquartered in Charleston, South Carolina, with operations in the United States, Australia, Canada, Costa Rica and the United Kingdom. For more information, visit <u>www.blackbaud.com</u>, or follow us on <u>Twitter, LinkedIn, Instagram</u>, and <u>Facebook</u>.

Investor Contact Steve Hufford Director Investor Relations IR@blackbaud.com Media Contact media@blackbaud.com

## **PRESS RELEASE**

#### **Forward-Looking Statements**

Except for historical information, all of the statements, expectations, and assumptions contained in this news release are forward-looking statements which are subject to the safe harbor provisions of the Private Securities Litigation Reform Act of 1995, including, but not limited to, statements regarding the predictability of our financial condition and results of operations. These statements involve a number of risks and uncertainties. Although Blackbaud attempts to be accurate in making these forward-looking statements, it is possible that future circumstances might differ from the assumptions on which such statements are based. In addition, other important factors that could cause results to differ materially include the following: management of integration of acquired companies; uncertainty regarding increased business and renewals from existing customers; a shifting revenue mix that may impact gross margin; continued success in sales growth; cybersecurity and data protection risks and related liabilities; uncertainty regarding the COVID-19 disruption; potential litigation involving us; and the other risk factors set forth from time to time in the SEC filings for Blackbaud, copies of which are available free of charge at the SEC's website at <u>www.sec.gov</u> or upon request from Blackbaud's investor relations department. Blackbaud assumes no obligation and does not intend to update these forward-looking statements, except as required by law.

#### Trademarks

All Blackbaud product names appearing herein are trademarks or registered trademarks of Blackbaud, Inc.

#### **Non-GAAP Financial Measures**

Blackbaud has provided in this release financial information that has not been prepared in accordance with GAAP. Blackbaud uses non-GAAP financial measures internally in analyzing its operational performance. Accordingly, Blackbaud believes these non-GAAP measures are useful to investors, as a supplement to GAAP measures, in evaluating its ongoing operational performance and trends and in comparing its financial results from period-to-period with other companies in Blackbaud's industry, many of which present similar non-GAAP financial measures to investors. However, these non-GAAP financial measures may not be completely comparable to similarly titled measures of other companies due to potential differences in the exact method of calculation between companies.

The non-GAAP financial measures discussed above exclude the impact of certain transactions that Blackbaud believes are not directly related to its operating performance in any particular period, but are for its long-term benefit over multiple periods. Blackbaud believes these non-GAAP financial measures reflect its ongoing business in a manner that allows for meaningful period-to-period comparisons and analysis of trends in its business.

While Blackbaud believes these non-GAAP measures provide useful supplemental information, non-GAAP financial measures should not be considered in isolation from, or as a substitute for, financial information prepared in accordance with GAAP. Investors are encouraged to review the reconciliations of these non-GAAP measures to their most directly comparable GAAP financial measures.

Non-GAAP free cash flow is defined as operating cash flow less capital expenditures, including costs required to be capitalized for software development, and capital expenditures for property and equipment. In addition, and in order to provide a meaningful basis for comparison, Blackbaud now uses non-GAAP adjusted free cash flow in analyzing its operating performance. Non-GAAP adjusted free cash flow is defined as operating cash flow less capital expenditures, including costs required to be capitalized for software and content development, and capital expenditures for property and equipment, plus cash outflows, net of insurance, related to the Security Incident. Blackbaud believes non-GAAP free cash flow and non-GAAP adjusted free cash flow provide useful measures of the company's operating performance. Non-GAAP adjusted free cash flow is not intended to represent and should not be viewed as the amount of residual cash flow available for discretionary expenditures.

## **PRESS RELEASE**

In addition, Blackbaud uses non-GAAP organic revenue growth, non-GAAP organic revenue growth on a constant currency basis, in analyzing its operating performance. Blackbaud believes that these non-GAAP measures are useful to investors, as a supplement to GAAP measures, for evaluating the periodic growth of its business on a consistent basis. Each of these measures excludes incremental acquisition-related revenue attributable to companies acquired in the current fiscal year. For companies acquired in the immediately preceding fiscal year, each of these measures reflects presentation of full-year incremental non-GAAP revenue derived from such companies as if they were combined throughout the prior period. In addition, each of these measures excludes prior period revenue associated with divested businesses. The exclusion of the prior period revenue is to present the results of the divested businesses within the results of the company for the same period of time in both the prior and current periods. Blackbaud believes this presentation provides a more comparable representation of its current business' organic revenue growth and revenue run-rate.

Rule of 40 is defined as non-GAAP organic revenue growth plus non-GAAP adjusted EBITDA margin. Non-GAAP adjusted EBITDA is defined as GAAP net income plus interest, net; income tax provision (benefit); depreciation; amortization of intangible assets from business combinations; amortization of software and content development costs; stock-based compensation; employee severance; acquisition and disposition-related costs; restructuring and other real estate activities; costs, net of insurance, related to the Security Incident; and impairment of capitalized software development costs.

### Blackbaud, Inc. Consolidated Balance Sheets (Unaudited)

(dollars in thousands)		September 30, 2022	December 31 2021
Assets			
Current assets:			
Cash and cash equivalents	\$	31,413 \$	55,146
Restricted cash		343,928	596,616
Accounts receivable, net of allowance of \$7,444 and \$11,155 at September 30, 2022 and December 31, 2021, respectively		86,704	102,726
Customer funds receivable		1,853	977
Prepaid expenses and other current assets		83,639	95,506
Total current assets		547,537	850,971
Property and equipment, net		109,474	111,428
Operating lease right-of-use assets		47,430	53,883
Software and content development costs, net		135,594	121,377
Goodwill		1,047,178	1,058,640
Intangible assets, net		643,994	698,052
Other assets		95,376	77,266
Total assets	\$	2,626,583 \$	2,971,617
Liabilities and stockholders' equity			
Current liabilities:			
Trade accounts payable	\$	36,374 \$	22,067
Accrued expenses and other current liabilities		78,471	100,096
Due to customers		344,305	594,273
Debt, current portion		18,193	18,697
Deferred revenue, current portion		393,679	374,499
Total current liabilities		871,022	1,109,632
Debt, net of current portion		835,881	937,483
Deferred tax liability		131,773	148,465
Deferred revenue, net of current portion		2,920	4,247
Operating lease liabilities, net of current portion		46,400	53,386
Other liabilities		5,775	1,344
Total liabilities		1,893,771	2,254,557
Commitments and contingencies			
Stockholders' equity:			
Preferred stock; 20,000,000 shares authorized, none outstanding		_	_
Common stock, \$0.001 par value; 180,000,000 shares authorized, 67,830,914 and 66,165,666 shares issued at September 30, 2022 and December 31, 2021, respectively		68	66
Additional paid-in capital		1,048,688	968,927
Treasury stock, at cost; 14,739,744 and 14,182,805 shares at September 30, 2022 and December 31, 2021, respectively		(536,968)	(500,911)
Accumulated other comprehensive income		2,716	6,522
Retained earnings		218,308	242,456
Total stockholders' equity	_	732,812	717,060
Total liabilities and stockholders' equity	\$	2.626.583 \$	2,971,617

### Blackbaud, Inc. Consolidated Statements of Comprehensive (Loss) Income (Unaudited)

		Three	months ended September 30,		Nine months ender September 30			
dollars in thousands, except per share amounts)		2022	2021		2022	202		
Revenue								
Recurring	\$	249,387 \$	218,530	\$	746,560 \$	642,266		
One-time services and other		11,910	12,688		36,788	37,583		
Total revenue		261,297	231,218		783,348	679,849		
Cost of revenue								
Cost of recurring		111,488	95,823		338,149	279,123		
Cost of one-time services and other		9,449	11,858		31,757	40,013		
Total cost of revenue		120,937	107,681		369,906	319,136		
Gross profit		140,360	123,537		413,442	360,713		
Operating expenses		,	,		,	,		
Sales, marketing and customer success		56,414	44,703		164,367	138,948		
Research and development		40,451	31,566		118,736	90,967		
General and administrative		49,860	34,733		141,013	97,328		
Amortization		647	558		2,263	1,674		
Restructuring		_	131		_	263		
Total operating expenses		147,372	111,691		426,379	329,180		
(Loss) income from operations		(7,012)	11,846		(12,937)	31,533		
Interest expense		(9,337)	(4,003)		(25,912)	(14,171		
Other income, net		4,454	862		8,708	339		
(Loss) income before (benefit) provision for income taxes		(11,895)	8.705		(30,141)	17,701		
Income tax (benefit) provision		(1,576)	2,517		(5,993)	4,946		
Net (loss) income	\$	(10,319) \$	6,188	\$	(24,148) \$	12,755		
(Loss) earnings per share	<u>+</u>	(,,+	-,	+	()+	,		
Basic	\$	(0.20) \$	0.13	\$	(0.47) \$	0.27		
Diluted	\$	(0.20) \$	0.13	\$	(0.47) \$	0.26		
Common shares and equivalents outstanding	Ŧ	() +		Ŧ	()+			
Basic weighted average shares		51,692,152	47,542,746		51,519,340	47,554,746		
Diluted weighted average shares		51,692,152	48,274,072		51,519,340	48,259,956		
Other comprehensive (loss) income		- , , -	-, ,-		- ,,	-,,		
Foreign currency translation adjustment		(11,536)	(3,234)		(24,066)	1,060		
Unrealized gain on derivative instruments, net of tax		6,797	262		20,260	4,756		
Total other comprehensive (loss) income		(4,739)	(2,972)	_	(3,806)	5,816		
Comprehensive (loss) income	\$	(15,058) \$	3,216	\$	(27,954) \$	18,571		

#### Blackbaud, Inc. Consolidated Statements of Cash Flows (Unaudited)

	Nine	months ended September 30,
(dollars in thousands)	 2022	2021
Cash flows from operating activities	 	
Net (loss) income	\$ (24,148) \$	12,755
Adjustments to reconcile net (loss) income to net cash provided by operating activities:		,
Depreciation and amortization	76,606	60,484
Provision for credit losses and sales returns	4,374	7,992
Stock-based compensation expense	83,659	89,480
Deferred taxes	(21,672)	400
Amortization of deferred financing costs and discount	1,827	1,234
Other non-cash adjustments	5,677	(527)
Changes in operating assets and liabilities, net of acquisition and disposal of businesses:		
Accounts receivable	9,998	(18,779)
Prepaid expenses and other assets	22,246	(14,169)
Trade accounts payable	14,435	10,728
Accrued expenses and other liabilities	(7,028)	2,790
Deferred revenue	23,832	17,400
Net cash provided by operating activities	 189,806	169,788
Cash flows from investing activities		
Purchase of property and equipment	(10,512)	(8,332)
Capitalized software and content development costs	(42,757)	(29,661)
Purchase of net assets of acquired companies, net of cash and restricted cash acquired	(20,945)	_
Cash received in sale of business	6,426	_
Net cash used in investing activities	 (67,788)	(37,993)
Cash flows from financing activities		
Proceeds from issuance of debt	126,900	128,300
Payments on debt	(229,442)	(131,272)
Stock issuance costs	(1,205)	_
Employee taxes paid for withheld shares upon equity award settlement	(36,057)	(39,012)
Change in due to customers	(243,109)	(386,973)
Change in customer funds receivable	(1,291)	(5,838)
Purchase of treasury stock	—	(98,353)
Net cash used in financing activities	 (384,204)	(533,148)
Effect of exchange rate on cash, cash equivalents and restricted cash	(14,235)	97
Net decrease in cash, cash equivalents and restricted cash	 (276,421)	(401,256)
Cash, cash equivalents and restricted cash, beginning of period	651,762	644,969
Cash, cash equivalents and restricted cash, end of period	\$ 375,341 \$	243,713

The following table provides a reconciliation of cash and cash equivalents and restricted cash reported within the consolidated balance sheets that sum to the total of the same such amounts shown above in the consolidated statements of cash flows:

(dollars in thousands)	September 30, 2022	December 31, 2021
Cash and cash equivalents	\$ 31,413 \$	55,146
Restricted cash	343,928	596,616
Total cash, cash equivalents and restricted cash in the statement of cash flows	\$ 375,341 \$	651,762

#### Blackbaud, Inc. **Reconciliation of GAAP to Non-GAAP Financial Measures** (Unaudited)

		Thre	e months ended September 30,			Nin	e months ended September 30,
(dollars in thousands, except per share amounts)	202	2	2021		2022		2021
GAAP Revenue	\$ 261,297	\$	231,218	\$	783,348	\$	679,849
GAAP gross profit	\$ 140,360	\$	123,537	\$	413,442	\$	360,713
GAAP gross margin	53.7 %	6	53.4 %		52.8 %		53.1 %
Non-GAAP adjustments:							
Add: Stock-based compensation expense	3,414		4,263		11,327		14,858
Add: Amortization of intangibles from business combinations	11,913		8,595		36,806		26,603
Add: Employee severance	 (33)		14		348		29
Subtotal	 15,294		12,872		48,481		41,490
Non-GAAP gross profit	\$ 155,654	\$	136,409	\$	461,923	\$	402,203
Non-GAAP gross margin	59.6 %	6	59.0 %		59.0 %		59.2 %
GAAP (loss) income from operations	\$ (7,012)	\$	11,846	\$	(12,937)	\$	31,533
GAAP operating margin	(2.7)%	6	5.1 %		(1.7)%		4.6 %
Non-GAAP adjustments:							
Add: Stock-based compensation expense	27,945		28,926		83,659		89,480
Add: Amortization of intangibles from business combinations	12,560		9,153		39,069		28,277
Add: Employee severance	232		68		694		1,510
Add: Acquisition and disposition-related costs <sup>(1)</sup>	2,456		50		5,705		81
Add: Restructuring and other real estate activities	—		(420)		71		(413)
Add: Security Incident-related costs, net of insurance <sup>(2)</sup>	13,658		851		29,207		1,322
Add: Impairment of capitalized software development costs	_				2,263		
Subtotal	 56,851		38,628		160,668		120,257
Non-GAAP income from operations	\$ 49,839	\$	50,474	\$	147,731	\$	151,790
Non-GAAP operating margin	19.1 %	6	21.8 %		18.9 %		22.3 %
GAAP (loss) income before (benefit) provision for income taxes	\$ (11,895)	\$	8,705	\$	(30,141)	\$	17,701
GAAP net (loss) income	\$ (10,319)	\$	6,188	\$	(24,148)	\$	12,755
Shares used in computing GAAP diluted (loss) earnings per share	51,692,152		48,274,072		51,519,340		48,259,956
GAAP diluted (loss) earnings per share	\$ (0.20)	\$	0.13	\$	(0.47)	\$	0.26
Non-GAAP adjustments:							
Add: GAAP income tax (benefit) provision	(1,576)		2,517		(5,993)		4,946
Add: Total non-GAAP adjustments affecting income from operations	56,851		38,628		160,668		120,257
Non-GAAP income before provision for income taxes	 44,956		47,333		130,527		137,958
Assumed non-GAAP income tax provision <sup>(3)</sup>	8,991		9,467		26,105		27,592
Non-GAAP net income	\$ 35,965	\$	37,866	\$	104,422	\$	110,366
Shares used in computing non-GAAP diluted earnings per share	 52,362,781		48,274,072	-	51,985,207		48,259,956
Non-GAAP diluted earnings per share	\$ 0.69	\$	0.78	\$	2.01	\$	2.29

 Includes a \$2.0 million noncash impairment of certain intangible assets held for sale during the nine months ended September 30, 2022.
 Includes Security Incident-related costs incurred during the three and nine months ended September 30, 2022 of \$13.7 million and \$31.1 million, respectively, net of probable insurance recoveries during the same periods of \$— million and \$1.9 million, respectively, and during the three and nine months ended September 30, 2021 of \$11.4 million and \$35.9 million, respectively, net of probable insurance recoveries during the same periods of \$10.6 million and \$34.6 million, respectively. Recorded expenses consisted primarily of payments to third-party service providers and consultants, including legal fees, as well as settlements of customer claims and accruals for certain loss contingencies. Not included in this adjustment were costs associated with enhancements to our cybersecurity program. For full year 2022, we currently expect net pre-tax expense of approximately \$30 million to \$35 million for ongoing legal fees related to the Security Incident. In line with our policy, legal fees, are expensed as incurred. For full year 2022, we currently expect net cash outlays of approximately \$15 million to \$25 million for ongoing legal fees related to the Security Incident. There are some Security Incident-related matters for which we have not recorded a liability for a loss contingency as of September 30, 2022 because we are unable at this time to reasonably estimate the possible loss or range of loss

(3) Blackbaud applies a non-GAAP effective tax rate of 20.0% when calculating non-GAAP net income and non-GAAP diluted earnings per share.

#### Blackbaud, Inc. Reconciliation of GAAP to Non-GAAP Financial Measures (continued) (Unaudited)

			months ended September 30,			months ended September 30,
(dollars in thousands)	202	22	2021	202	2	2021
GAAP revenue	\$ 261,297	\$	231,218	\$ 783,348	\$	679,849
GAAP revenue growth	13.0 9	%		15.2 %	6	
Add: Non-GAAP acquisition-related revenue <sup>(1)</sup>	—		25,986	—		77,056
Less: Non-GAAP revenue from divested businesses <sup>(2)</sup>	_		(350)	 —		(350)
Total Non-GAAP adjustments	 —		25,636	 —		76,706
Non-GAAP organic revenue <sup>(3)</sup>	\$ 261,297	\$	256,854	\$ 783,348	\$	756,555
Non-GAAP organic revenue growth	1.7 9	%		 3.5 %	6	
Non-GAAP organic revenue <sup>(3)</sup>	\$ 261,297	\$	256,854	\$ 783,348	\$	756,555
Foreign currency impact on non-GAAP organic revenue <sup>(4)</sup>	4,897		_	8,714		_
Non-GAAP organic revenue on constant currency basis <sup>(4)</sup>	\$ 266,194	\$	256,854	\$ 792,062	\$	756,555
Non-GAAP organic revenue growth on constant currency basis	 3.6 9	%		 4.7 %	6	
GAAP recurring revenue	\$ 249,387	\$	218,530	\$ 746,560	\$	642,266
GAAP recurring revenue growth	14.1 9	%		16.2 %	6	
Add: Non-GAAP acquisition-related revenue <sup>(1)</sup>	_		22,824	_		68,769
Less: Non-GAAP recurring revenue from divested businesses <sup>(2)</sup>	_		(348)	_		(348)
Total Non-GAAP adjustments	 		22,476	_		68,421
Non-GAAP organic recurring revenue <sup>(3)</sup>	\$ 249,387	\$	241,006	\$ 746,560	\$	710,687
Non-GAAP organic recurring revenue growth	 3.5	%		 5.0 %	6	
Non-GAAP organic recurring revenue <sup>(3)</sup>	\$ 249,387	\$	241,006	\$ 746,560	\$	710,687
Foreign currency impact on non-GAAP organic recurring revenue <sup>(4)</sup>	4,419		—	7,821		_
Non-GAAP organic recurring revenue on constant currency basis <sup>(4)</sup>	\$ 253,806	\$	241,006	\$ 754,381	\$	710,687
Non-GAAP organic recurring revenue growth on constant currency basis	5.3 9	%		 6.1 %	6	

(1) Non-GAAP acquisition-related revenue excludes incremental acquisition-related revenue calculated in accordance with GAAP that is attributable to companies acquired in the current fiscal year. For companies acquired in the immediately preceding fiscal year, non-GAAP acquisition-related revenue reflects presentation of full-year incremental non-GAAP revenue derived from such companies, as if they were combined throughout the prior period.

(2) Non-GAAP revenue from divested businesses excludes revenue associated with divested businesses. The exclusion of the prior period revenue is to present the results of the divested business with the results of the combined company for the same period of time in both the prior and current periods.

(3) Non-GAAP organic revenue and non-GAAP organic recurring revenue for the prior year periods presented herein may not agree to non-GAAP organic revenue and non-GAAP organic recurring revenue presented in the respective prior period quarterly financial information solely due to the manner in which non-GAAP organic revenue growth and non-GAAP organic recurring revenue growth are calculated.

(4) To determine non-GAAP organic revenue growth and non-GAAP organic recurring revenue growth on a constant currency basis, revenues from entities reporting in foreign currencies were translated to U.S. Dollars using the comparable prior period's quarterly weighted average foreign currency exchange rates. The primary foreign currencies creating the impact are the Australian Dollar, British Pound, Canadian Dollar and EURO.

#### Blackbaud, Inc. Reconciliation of GAAP to Non-GAAP Financial Measures (continued) (Unaudited)

		Three	e months ended September 30,				onths ended eptember 30,
(dollars in thousands)		2022	2021		202	2	2021
GAAP net (loss) income	\$	(10,319) \$	6,188	\$	(24,148)	\$	12,755
Non-GAAP adjustments:							
Add: Interest, net		8,666	3,921		25,004		13,860
Add: GAAP income tax (benefit) provision		(1,576)	2,517		(5,993)		4,946
Add: Depreciation		3,519	3,135		10,642		9,486
Add: Amortization of intangibles from business combinations		12,560	9,153		39,069		28,277
Add: Amortization of software and content development costs		9,795	7,986		28,528		24,068
Subtotal		32,964	26,712		97,250		80,637
Non-GAAP EBITDA	\$	22,645 \$	32,900	\$	73,102	\$	93,392
Non-GAAP EBITDA margin		8.7 %			9.3 9	%	
Non-GAAP adjustments:							
Add: Stock-based compensation expense		27,945	28,926		83,659		89,480
Add: Employee severance		232	68		694		1,510
Add: Acquisition and disposition-related costs <sup>(2)</sup>		2,456	50		5,705		81
Add: Restructuring and other real estate activities		_	(420)		71		(413)
Add: Security Incident-related costs, net of insurance <sup>(2)</sup>		13,658	851		29,207		1,322
Add: Impairment of capitalized software development costs		_	_		2,263		_
Subtotal		44,291	29,475		121,599		91,980
Non-GAAP adjusted EBITDA	\$	66,936 \$	62,375	\$	194,701	\$	185,372
Non-GAAP adjusted EBITDA margin		25.6 %			24.9	6	
Rule of 40 <sup>(3)</sup>		27.3 %			28.4 %	6	
Non-GAAP adjusted EBITDA		66,936	62,375		194,701		185,372
Foreign currency impact on Non-GAAP adjusted EBITDA <sup>(4)</sup>		2,827	(1,098)		4,979		(3,328)
Non-GAAP adjusted EBITDA on constant currency basis <sup>(4)</sup>	\$	69,763 \$	61,277	\$	199,680	\$	182,044
Non-GAAP adjusted EBITDA margin on constant currency basis	<u>.</u>	26.2 %	, ,	-	25.2 %	6	
Rule of 40 on constant currency basis <sup>(5)</sup>		29.8 %			29.9 %	6	

(1) Includes amortization expense related to software and content development costs, and amortization expense from capitalized cloud computing implementation costs.

(1) Includes and table eventse related to software and content development costs, and anontzation expense non capitalized cloud computing in
 (2) See additional details in the reconciliation of GAAP to Non-GAAP operating income above.
 (3) Measured by non-GAAP organic revenue growth plus non-GAAP adjusted EBITDA margin. See Non-GAAP organic revenue growth table above.

To determine non-GAAP adjusted EBITDA on a constant currency basis, non-GAAP adjusted EBITDA from entities reporting in foreign currencies were translated to U.S. (4) Dollars using the comparable prior period's quarterly weighted average foreign currency exchange rates. The primary foreign currencies creating the impact are the Australian Dollar, British Pound, Canadian Dollar and EURO.

(5) Measured by non-GAAP organic revenue growth on constant currency basis plus non-GAAP adjusted EBITDA margin on constant currency basis.

		nonths ended September 30,
(dollars in thousands)	2022	2021
GAAP net cash provided by operating activities	\$ 189,806 \$	169,788
Less: purchase of property and equipment	(10,512)	(8,332)
Less: capitalized software and content development costs	(42,757)	(29,661)
Non-GAAP free cash flow	\$ 136,537 \$	131,795
Add: Security Incident-related cash flows, net of insurance	9,536	4,549
Non-GAAP adjusted free cash flow	\$ 146,073 \$	136,344