

### PRESS RELEASE

#### **Blackbaud Announces 2021 Third Quarter Results**

Third Quarter Recurring Revenue Increases 9% Year-Over-Year; Drives 30% Growth in Earnings Per Share

Charleston, S.C. (November 3, 2021) - <u>Blackbaud</u> (NASDAQ: BLKB), the world's leading cloud software company powering social good, today announced financial results for its third quarter ended September 30, 2021.

"Third quarter results reflected a fantastic quarter of execution for Blackbaud, exceeding our expectations on a muchimproved market backdrop," said Mike Gianoni, president and CEO, Blackbaud. "We achieved near double-digit recurring revenue growth, a roughly ten-point improvement on the Rule of 40 year-over-year, and we're on pace to potentially have one of our best years in the company's history in terms of free cash flow generation. I firmly believe our market and our company is in the midst of an inflection point as the shift to a digital-first world continues to accelerate. Our vision for the SKY platform is becoming a reality, and we're fueling future growth opportunities through additional investment in innovation, customer success, security, cloud infrastructure and a higher velocity go-to-market motion. We are raising our financial outlook for full year 2021 revenue, profitability and free cash flow, and we expect to see further acceleration in our full-year recurring revenue growth rate into 2022."

#### Third Quarter 2021 Results Compared to Third Quarter 2020 Results:

- Total GAAP revenue was \$231.2 million, up 7.5%, with \$218.5 million in GAAP recurring revenue, up 9.2%.
- Non-GAAP organic recurring revenue increased 9.2%.
- GAAP income from operations was \$11.8 million, with GAAP operating margin of 5.1%, an increase of 40 basis points.
- Non-GAAP income from operations was \$50.5 million, with non-GAAP operating margin of 21.8%, a decrease
  of 60 basis points.
- GAAP net income was \$6.2 million, with GAAP diluted earnings per share of \$0.13, up \$0.03 per share.
- Non-GAAP net income was \$37.9 million, with non-GAAP diluted earnings per share of \$0.78, up \$0.05 per share.
- Non-GAAP adjusted EBITDA was \$62.4 million, up \$3.0 million, with non-GAAP adjusted EBITDA margin of 27.0%
- GAAP net cash provided by operating activities was \$69.9 million, a decrease of \$1.8 million.
- Non-GAAP free cash flow was \$57.9 million, an increase of \$16.5 million.

"We expected an acceleration of revenue performance in the second half of 2021, and Q3 not only delivered, but exceeded that expectation, serving as a proof point for what's achievable as we progress against the growth and margin initiatives laid out at our investor session earlier this year," said Tony Boor, executive vice president and CFO, Blackbaud. "With three quarters behind us, and a particularly strong third quarter, we have high confidence in our ability to exceed the \$920 million high end of our upside revenue scenario for 2021. This may even prove to be conservative depending on our fourth quarter transactional revenue performance. We expect to achieve an adjusted EBITDA margin of at least 26% for full year 2021, inclusive of heightened investments planned for the fourth quarter, and our strong performance year-to-date combined with our outlook for Q4 suggests we should generate at least



\$150 million in free cash flow. As we finalize our plans for next year, it is clear the return to at least mid-single digit revenue growth is likely to happen faster than we expected, and we are focused on fueling future growth through additional investments."

An explanation of all non-GAAP financial measures referenced in this press release is included below under the heading "Non-GAAP Financial Measures." A reconciliation of the company's non-GAAP financial measures to their most directly comparable GAAP measures has been provided in the financial statement tables included below in this press release.

#### **Recent Company Highlights:**

- During the third quarter, Blackbaud repurchased 583,280 shares of its common stock at a total cost of \$40.3 million, leaving approximately \$111 million remaining under existing share repurchase authorization of \$250 million.
- For the 22nd year, <u>Blackbaud rallied tens of thousands of social good professionals at bbcon 2021 Virtual</u>,
  the company's annual tech conference for a better world. Blackbaud announced high-impact product
  enhancements and provided hundreds of hours of free, best-practice content and inspiration.
- Blackbaud was <u>featured in Microsoft's #BuildFor2030 campaign</u> as a company accelerating nonprofits' missions and impact.
- In October, Blackbaud <u>hosted its semi-annual Product Update Briefings</u>, sharing details on innovation, new features and product roadmaps.
- The company shared details on its <u>remote-first workforce approach</u>, which enables Blackbaud to focus on hiring talent and growing careers, regardless of location.
- Blackbaud was named a <u>finalist in the U.S. Chamber of Commerce Foundation's Citizens Awards</u>—a long-standing program that honors businesses for the impact they make in communities around the world.

Visit www.blackbaud.com/newsroom for more information about Blackbaud's recent highlights.

#### **Conference Call Details:**

What: Blackbaud's 2021 Third Quarter Conference Call

When: November 4, 2021

Time: 8:00 a.m. (Eastern Time)
Live Call: 1-877-407-3088 (US/Canada)

Webcast: Blackbaud's Investor Relations Webpage



#### **About Blackbaud**

<u>Blackbaud</u> (NASDAQ: BLKB) is the world's leading cloud software company powering social good. Serving the entire social good community—nonprofits, higher education institutions, K–12 schools, healthcare organizations, faith communities, arts and cultural organizations, foundations, companies and individual change agents—Blackbaud connects and empowers organizations to increase their impact through cloud software, services, expertise and data intelligence. The Blackbaud portfolio is tailored to the unique needs of vertical markets, with solutions for fundraising and CRM, marketing, advocacy, peer-to-peer fundraising, corporate social responsibility, school management, ticketing, grantmaking, financial management, payment processing and analytics. Serving the industry for four decades, Blackbaud is headquartered in Charleston, South Carolina, and has operations in the United States, Australia, Canada, Costa Rica and the United Kingdom. For more information, visit <a href="www.blackbaud.com">www.blackbaud.com</a>, or follow us on <a href="www.blackbaud.com">Twitter</a>, <a href="https://www.blackbaud.com">LinkedIn</a>, <a href="https://www.blackbaud.com">Instagram</a>, and <a href="#pacebook">Facebook</a>.

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#### **Forward-Looking Statements**

Except for historical information, all of the statements, expectations, and assumptions contained in this news release are forward-looking statements which are subject to the safe harbor provisions of the Private Securities Litigation Reform Act of 1995, including, but not limited to, statements regarding the predictability of our financial condition and results of operations. These statements involve a number of risks and uncertainties. Although Blackbaud attempts to be accurate in making these forward-looking statements, it is possible that future circumstances might differ from the assumptions on which such statements are based. In addition, other important factors that could cause results to differ materially include the following: management of integration of acquired companies; uncertainty regarding increased business and renewals from existing customers; a shifting revenue mix that may impact gross margin; continued success in sales growth; cybersecurity and data protection risks and related liabilities; uncertainty regarding the COVID-19 disruption; potential litigation involving us; and the other risk factors set forth from time to time in the SEC fillings for Blackbaud, copies of which are available free of charge at the SEC's website at www.sec.gov or upon request from Blackbaud's investor relations department. Blackbaud assumes no obligation and does not intend to update these forward-looking statements, except as required by law.

#### **Trademarks**

All Blackbaud product names appearing herein are trademarks or registered trademarks of Blackbaud, Inc.

#### **Non-GAAP Financial Measures**

Blackbaud has provided in this release financial information that has not been prepared in accordance with GAAP. Blackbaud uses non-GAAP financial measures internally in analyzing its operational performance. Accordingly, Blackbaud believes these non-GAAP measures are useful to investors, as a supplement to GAAP measures, in evaluating its ongoing operational performance and trends and in comparing its financial results from period-to-period with other companies in Blackbaud's industry, many of which present similar non-GAAP financial measures to investors. However, these non-GAAP financial measures may not be completely comparable to similarly titled measures of other companies due to potential differences in the exact method of calculation between companies.



The non-GAAP financial measures discussed above exclude the impact of certain transactions that Blackbaud believes are not directly related to its operating performance in any particular period, but are for its long-term benefit over multiple periods. Blackbaud believes these non-GAAP financial measures reflect its ongoing business in a manner that allows for meaningful period-to-period comparisons and analysis of trends in its business.

While Blackbaud believes these non-GAAP measures provide useful supplemental information, non-GAAP financial measures should not be considered in isolation from, or as a substitute for, financial information prepared in accordance with GAAP. Investors are encouraged to review the reconciliations of these non-GAAP measures to their most directly comparable GAAP financial measures.

Non-GAAP free cash flow is defined as operating cash flow less capital expenditures, including costs required to be capitalized for software development, and capital expenditures for property and equipment.

In addition, Blackbaud uses non-GAAP organic revenue growth, non-GAAP organic revenue growth on a constant currency basis and non-GAAP organic recurring revenue growth, in analyzing its operating performance. Blackbaud believes that these non-GAAP measures are useful to investors, as a supplement to GAAP measures, for evaluating the periodic growth of its business on a consistent basis. Each of these measures excludes incremental acquisition-related revenue attributable to companies acquired in the current fiscal year. For companies acquired in the immediately preceding fiscal year, each of these measures reflects presentation of full-year incremental non-GAAP revenue derived from such companies as if they were combined throughout the prior period, and it includes the non-GAAP revenue attributable to those companies, as if there were no acquisition-related write-downs of acquired deferred revenue to fair value as required by GAAP. In addition, each of these measures excludes prior period revenue associated with divested businesses. The exclusion of the prior period revenue is to present the results of the divested businesses within the results of the combined company for the same period of time in both the prior and current periods. Blackbaud believes this presentation provides a more comparable representation of its current business' organic revenue growth and revenue run-rate.

Rule of 40 is defined as non-GAAP organic revenue growth plus non-GAAP adjusted EBITDA margin. Non-GAAP adjusted EBITDA is defined as GAAP net income plus interest, net; income tax provision; depreciation; amortization of intangible assets from business combinations; amortization of software development costs; acquisition-related deferred revenue write-down; stock-based compensation; acquisition-related integration costs; acquisition-related expenses; employee severance; restructuring and other real estate activities; and costs, net of insurance, related to the previously disclosed security incident discovered in May 2020 (the "Security Incident").

### Blackbaud, Inc. Consolidated Balance Sheets (Unaudited)

(Unaudited)				
(dollars in thousands)		September 30, 2021		December 31, 2020
Assets				
Current assets:				
Cash and cash equivalents	\$	27,591	\$	35,750
Restricted cash		216,122		609,219
Accounts receivable, net of allowance of \$10,847 and \$10,292 at September 30, 2021 and December 31, 2020, respectively		105,873		95,404
Customer funds receivable		6,076		321
Prepaid expenses and other current assets		102,319		78,366
Total current assets		457,981	•	819,060
Property and equipment, net		103,346		105,177
Operating lease right-of-use assets		19,652		22,671
Software development costs, net		118,860		111,827
Goodwill		635,912		635,854
Intangible assets, net		249,494		277,506
Other assets		69,699		72,639
Total assets	\$	1,654,944	\$	2,044,734
Liabilities and stockholders' equity  Current liabilities:				
Trade accounts payable	\$	38,388	\$	27,836
Accrued expenses and other current liabilities		58,579		52,228
Due to customers		220,785		608,264
Debt, current portion		12,948		12,840
Deferred revenue, current portion		329,426		312,236
Total current liabilities		660,126		1,013,404
Debt, net of current portion		514,418		518,193
Deferred tax liability		56,144		54,086
Deferred revenue, net of current portion		4,528		4,678
Operating lease liabilities, net of current portion		13,470		17,357
Other liabilities		9,421		10,866
Total liabilities		1,258,107		1,618,584
Commitments and contingencies				
Stockholders' equity:				
Preferred stock; 20,000,000 shares authorized, none outstanding		_		_
Common stock, \$0.001 par value; 180,000,000 shares authorized, 62,353,643 and 60,904,638 shares issued at September 30, 2021 and December 31, 2020, respectively		62		61
Additional paid-in capital		634,406		544,963
Treasury stock, at cost; 14,039,117 and 12,054,268 shares at September 30, 2021 and December 31, 2020, respectively		(490,456)		(353,091)
		3,319		,
Accumulated other comprehensive income (loss)				(2,497)
Retained earnings		249,506		236,714
Total stockholders' equity	_	396,837		426,150
Total liabilities and stockholders' equity	\$	1,654,944	\$	2,044,734

# Blackbaud, Inc. Consolidated Statements of Comprehensive Income (Unaudited)

(Onauu	iteu	·							
	Three months ended September 30,								
(dollars in thousands, except per share amounts)		2021 2020		2021			2020		
Revenue									
Recurring	\$	218,530	\$	200,102	\$	642,266	\$	621,229	
One-time services and other		12,688		14,899		37,583		49,384	
Total revenue		231,218		215,001		679,849		670,613	
Cost of revenue									
Cost of recurring		95,823		84,251		279,123		265,172	
Cost of one-time services and other		11,858	_	14,434		40,013		43,317	
Total cost of revenue		107,681		98,685		319,136		308,489	
Gross profit		123,537		116,316		360,713		362,124	
Operating expenses		-				-		-	
Sales, marketing and customer success		44,703		48,460		138,948		159,149	
Research and development		31,566		22,783		90,967		72,655	
General and administrative		34,733		34,132		97,328		89,829	
Amortization		558		749		1,674		2,219	
Restructuring		131		105		263		179	
Total operating expenses		111,691		106,229		329,180		324,031	
Income from operations		11,846		10,087		31,533	•	38,093	
Interest expense	'	(4,003)		(3,997)		(14,171)		(12,049)	
Other income, net		862		542		339		2,242	
Income before provision for income taxes		8,705		6,632		17,701		28,286	
Income tax provision		2,517		1,756		4,946		6,948	
Net income	\$	6,188	\$	4,876	\$	12,755	\$	21,338	
Earnings per share									
Basic	\$	0.13	\$	0.10	\$	0.27	\$	0.44	
Diluted	\$	0.13	\$	0.10	\$	0.26	\$	0.44	
Common shares and equivalents outstanding									
Basic weighted average shares	47	7,542,746	48	8,271,139	47	7,554,746	48	3,182,799	
Diluted weighted average shares	48	3,274,072	48	8,859,707	48	3,259,956	48	3,582,068	
Other comprehensive (loss) income									
Foreign currency translation adjustment		(3,234)		4,661		1,060		(1,954)	
Unrealized gain (loss) on derivative instruments, net of tax		262		943		4,756		(1,628)	
Total other comprehensive (loss) income		(2,972)		5,604		5,816		(3,582)	
Comprehensive income	\$	3,216	\$	10,480	\$	18,571	\$	17,756	

## Blackbaud, Inc. Consolidated Statements of Cash Flows (Unaudited)

(Oliveration)				
		N		months ended September 30,
(dollars in thousands)		2021		2020
Cash flows from operating activities		2021	-	2020
Net income	\$	12,755	\$	21,338
Adjustments to reconcile net income to net cash provided by operating activities:	Ψ	12,733	Ψ	21,000
Depreciation and amortization		60,484		68,755
Provision for credit losses and sales returns		7,992		10,156
Stock-based compensation expense		89,480		54,556
Deferred taxes		400		1,879
Amortization of deferred financing costs and discount		1,234		569
Other non-cash adjustments		(527)		2,203
Changes in operating assets and liabilities, net of acquisition and disposal of businesses:		(- /		,
Accounts receivable		(18,779)		(18,319)
Prepaid expenses and other assets		(14,169)		4,292
Trade accounts payable		10,728		(17,203)
Accrued expenses and other liabilities		2,790		(31,595)
Deferred revenue		17,400		12,534
Net cash provided by operating activities		169,788		109,165
Cash flows from investing activities				
Purchase of property and equipment		(8,332)		(25,836)
Capitalized software development costs		(29,661)		(32,028)
Net cash used in investing activities		(37,993)		(57,864)
Cash flows from financing activities				
Proceeds from issuance of debt		128,300		267,400
Payments on debt		(131,272)		(290,999)
Debt issuance costs		_		(593)
Employee taxes paid for withheld shares upon equity award settlement		(39,012)		(21,286)
Proceeds from exercise of stock options		_		4
Change in due to customers		(386,973)		(337,821)
Change in customer funds receivable		(5,838)		(4,495)
Purchase of treasury stock		(98,353)		_
Dividend payments to stockholders			_	(5,960)
Net cash used in financing activities		(533,148)		(393,750)
Effect of exchange rate on cash, cash equivalents and restricted cash		97		(623)
Net decrease in cash, cash equivalents and restricted cash		(401,256)		(343,072)
Cash, cash equivalents and restricted cash, beginning of period		644,969		577,295
Cash, cash equivalents and restricted cash, end of period	\$	243,713	\$	234,223
The following table provides a reconciliation of cash and cash equivalents and restr	ictor	l cash reno	rtod	within the

The following table provides a reconciliation of cash and cash equivalents and restricted cash reported within the consolidated balance sheets that sum to the total of the same such amounts shown above in the consolidated statements of cash flows:

(dollars in thousands)	S	September 30, 2021	December 31, 2020
Cash and cash equivalents	\$	27,591	\$ 35,750
Restricted cash		216,122	609,219
Total cash, cash equivalents and restricted cash in the statement of cash flows	\$	243,713	\$ 644,969

## Blackbaud, Inc. Reconciliation of GAAP to Non-GAAP Financial Measures (Unaudited)

	Three months ended September 30,					1	√line	e months ended September 30,
(dollars in thousands, except per share amounts)		202		2020		2021		2020
GAAP Revenue	\$	231,218	\$	215,001	\$	679,849	\$	670,613
GAAP gross profit	\$	123,537	\$	116,316	\$	360,713	\$	362,124
GAAP gross margin		53.4	%	54.1 %		53.1 %	·	54.0 %
Non-GAAP adjustments:								
Add: Stock-based compensation expense		4,263		3,688		14,858		7,123
Add: Amortization of intangibles from business combinations		8,595		9,219		26,603		29,835
Add: Employee severance		14				29		813
Subtotal		12,872		12,907		41,490		37,771
Non-GAAP gross profit	\$	136,409	\$	129,223	\$	402,203	\$	399,895
Non-GAAP gross margin		59.0	%	60.1 %		59.2 %	)	59.6 %
GAAP income from operations	\$	11,846	\$	10,087	\$	31,533	\$	38,093
GAAP operating margin		5.1	%	4.7 %		4.6 %	, )	5.7 %
Non-GAAP adjustments:								
Add: Stock-based compensation expense		28,926		20,843		89,480		54,556
Add: Amortization of intangibles from business combinations		9,153		9,968		28,277		32,054
Add: Employee severance		68		232		1,510		4,593
Add: Acquisition-related integration costs		(17)		(15)		(115)		(118)
Add: Acquisition-related expenses		67		64		196		288
Add: Restructuring and other real estate activities		(420)		6,943		(413)		7,017
Add: Security Incident-related costs, net of insurance <sup>(1)</sup>		851		<u> </u>		1,321		<u> </u>
Subtotal		38,628		38,035		120,256		98,390
Non-GAAP income from operations	\$	50,474	\$	48,122	\$	151,789	\$	136,483
Non-GAAP operating margin		21.8	%	22.4 %		22.3 %	)	20.4 %
GAAP income before provision for income taxes	\$	8,705	\$	6,632	\$	17,701	\$	28,286
GAAP net income	\$	6,188	\$	4,876	\$	12,755	\$	21,338
Shares used in computing GAAP diluted earnings per		48,274,072		48,859,707		48,259,956		48,582,068
GAAP diluted earnings per share	\$	0.13	\$	0.10	\$	0.26	\$	0.44
Non-GAAP adjustments:								
Add: GAAP income tax provision		2,517		1,756		4,946		6,948
Add: Total non-GAAP adjustments affecting income from operations		38,628		38,035		120,256		98,390
Non-GAAP income before provision for income taxes		47,333		44,667		137,957		126,676
Assumed non-GAAP income tax provision(2)		9,467		8,933		27,592		25,335
Non-GAAP net income	\$	37,866	\$	35,734	\$	110,365	\$	101,341
Shares used in computing non-GAAP diluted earnings per share		48,274,072		48,859,707		48,259,956		48,582,068
Non-GAAP diluted earnings per share	\$	0.78	\$	0.73	\$	2.29	\$	2.09

<sup>(1)</sup> Includes Security Incident-related costs incurred during the three and nine months ended September 30, 2021 of \$11.4 million and \$35.9 million, respectively, net of probable insurance recoveries during the same periods of \$10.6 million and \$34.5 million, respectively. Recorded expenses consisted primarily of payments to third-party service providers and consultants, including legal fees, as well as settlements of customer claims. Not included in this adjustment were costs associated with enhancements to our cybersecurity program.

<sup>(2)</sup> Blackbaud applies a non-GAAP effective tax rate of 20.0% when calculating non-GAAP net income and non-GAAP diluted earnings per share.

## Blackbaud, Inc. Reconciliation of GAAP to Non-GAAP Financial Measures (continued) (Unaudited)

	Three months ended September 30,					Nine months end September 3				
(dollars in thousands)		2021		2020		2021		2020		
GAAP revenue	\$	231,218	\$	215,001	\$	679,849	\$	670,613		
GAAP revenue growth	7.5 %				1.4 %					
Add: Non-GAAP acquisition-related revenue(1)		_		_		_		_		
Non-GAAP organic revenue(2)	\$	231,218	\$	215,001	\$	679,849	\$	670,613		
Non-GAAP organic revenue growth	7.5 %				1.4 %					
Non-GAAP organic revenue <sup>(2)</sup>	\$	231,218	\$	215,001	\$	679,849	\$	670,613		
Foreign currency impact on non-GAAP organic revenue <sup>(3)</sup>		(2,049)		· —		(8,392)				
Non-GAAP organic revenue on constant currency basis <sup>(3)</sup>	\$	229,169	\$	215,001	\$	671,457	\$	670,613		
Non-GAAP organic revenue growth on constant										
currency basis		6.6 %	0		0.1 %					
GAAP recurring revenue	\$	218,530	\$	200,102	\$	642,266	\$	621,229		
GAAP recurring revenue growth	9.2 %				3.4 %					
Add: Non-GAAP acquisition-related revenue <sup>(1)</sup>					_					
Non-GAAP organic recurring revenue	\$	218,530	\$	200,102	\$	642,266	\$	621,229		
Non-GAAP organic recurring revenue growth		9.2 %	, 0			3.4 %	, 0			

- (1) Non-GAAP acquisition-related revenue excludes incremental acquisition-related revenue calculated in accordance with GAAP that is attributable to companies acquired in the current fiscal year. For companies acquired in the immediately preceding fiscal year, non-GAAP acquisition-related revenue reflects presentation of full-year incremental non-GAAP revenue derived from such companies, as if they were combined throughout the prior period, and it includes the non-GAAP revenue from the acquisition-related deferred revenue write-down attributable to those companies.
- (2) Non-GAAP organic revenue for the prior year periods presented herein may not agree to non-GAAP organic revenue presented in the respective prior period quarterly financial information solely due to the manner in which non-GAAP organic revenue growth is calculated.
- (3) To determine non-GAAP organic revenue growth on a constant currency basis, revenues from entities reporting in foreign currencies were translated to U.S. Dollars using the comparable prior period's quarterly weighted average foreign currency exchange rates. The primary foreign currencies creating the impact are the Australian Dollar, British Pound, Canadian Dollar and EURO.

## Blackbaud, Inc. Reconciliation of GAAP to Non-GAAP Financial Measures (continued) (Unaudited)

	Three months ended September 30,									
(dollars in thousands)		202		2020		2021		2020		
GAAP net income	\$	6,188	\$	4,876	\$	12,755	\$	21,338		
Non-GAAP adjustments:										
Add: Interest, net		3,921		3,230		13,860		10,650		
Add: GAAP income tax provision		2,517		1,756		4,946		6,948		
Add: Depreciation		3,135		3,722		9,486		10,858		
Add: Amortization of intangibles from business combinations		9,153		9,968		28,277		32,054		
Add: Amortization of software development costs <sup>(1)</sup>		7,986		7,789		24,068		24,828		
Subtotal		26,712		26,465		80,637		85,338		
Non-GAAP EBITDA	\$	32,900	\$	31,341	\$	93,392	\$	106,676		
Non-GAAP EBITDA margin		14.2 %	6		13.7 %					
Non-GAAP adjustments:										
Add: Stock-based compensation expense		28,926		20,843		89,480		54,556		
Add: Employee severance		68		232		1,510		4,593		
Add: Acquisition-related integration costs		(17)		(15)		(115)		(118)		
Add: Acquisition-related expenses		67		64		196		288		
Add: Restructuring and other real estate activities		(420)		6,943		(413)		7,017		
Add: Security Incident-related costs, net of insurance <sup>(2)</sup>		851				1,321				
Subtotal		29,475		28,067		91,979		66,336		
Non-GAAP Adjusted EBITDA	\$	62,375	\$	59,408	\$	185,371	\$	173,012		
Non-GAAP Adjusted EBITDA margin		27.0 %	6		27.3 %					
Rule of 40 <sup>(3)</sup>		34.5 %				28.7 %				

<sup>(1)</sup> Includes amortization expense related to software development costs and amortization expense from capitalized cloud computing implementation costs.

<sup>(3)</sup> Measured by non-GAAP organic revenue growth plus non-GAAP adjusted EBITDA margin. See Non-GAAP organic revenue growth table above.

	Nine months ende September 3					
(dollars in thousands)		2021		2020		
GAAP net cash provided by operating activities	\$	169,788	10	9,165		
Less: purchase of property and equipment		(8,332)	(2	5,836)		
Less: capitalized software development costs		(29,661)	(3	2,028)		
Non-GAAP free cash flow	\$	131,795	5	1,301		

<sup>(2)</sup> Includes Security Incident-related costs incurred, net of probable insurance recoveries. See additional details in the reconciliation of GAAP to Non-GAAP operating income above.