UNITED STATES SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

FORM 10-Q

QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the quarterly period ended June 30, 2015

or

TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the transition period from _____to ____

Commission file number: 000-50600



Blackbaud, Inc.

(Exact name of registrant as specified in its charter)

Delaware

(State or other jurisdiction of incorporation or organization)

2000 Daniel Island Drive

Charleston, South Carolina 29492

(Address of principal executive offices, including zip code)

(843) 216-6200

(Registrant's telephone number, including area code)

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days.

YES 🗹 NO 🗆

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T (Section 232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files).

YES 🗹 NO 🗌

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, or a smaller reporting company. See the definitions of "large accelerated filer," "accelerated filer" and "smaller reporting company" in Rule 12b-2 of the Exchange Act.

 Large accelerated filer
 ✓
 Accelerated filer
 ✓

 Non-accelerated filer
 □ (Do not check if a smaller reporting company)
 Smaller reporting company
 □

 Indicate by check mark whether registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act).
 Smaller reporting company
 □

 YES
 NO
 ☑
 ☑
 □
 □

The number of shares of the registrant's Common Stock outstanding as of July 27, 2015 was 46,873,681.

11-2617163 (I.R.S. Employer

Identification No.)

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CAUTIONARY STATEMENT REGARDING FORWARD-LOOKING STATEMENTS

This Quarterly Report on Form 10-Q contains "forward-looking statements" that anticipate results based on our estimates, assumptions and plans that are subject to uncertainty. These statements are made subject to the safe-harbor provisions of the Private Securities Litigation Reform Act of 1995, Section 27A of the Securities Act of 1933 and Section 21E of the Securities Exchange Act of 1934. All statements in this report not dealing with historical results or current facts are forward-looking and are based on estimates, assumptions and projections. Statements which include the words "believes," "seeks," "expects," "may," "might," "should," "intends," "could," "likely," "will," "targets," "plans," "anticipates," "aims," "projects," "estimates" or the negative version of those words and similar statements of a future or forward-looking nature identify forward-looking statements.

Although we attempt to be accurate in making these forward-looking statements, future circumstances might differ from the assumptions on which such statements are based. In addition, other important factors that could cause results to differ materially include those set forth elsewhere in this report, under "Item 1A. Risk factors" and elsewhere in our Annual Report on Form 10-K for the year ended December 31, 2014 and in our other SEC filings. We undertake no obligation to update or revise publicly any forward-looking statements, whether as a result of new information, future events or otherwise.

PART I. FINANCIAL INFORMATION

Item 1. Financial Statements

Blackbaud, Inc. Consolidated balance sheets (Unaudited)

in thousands, except share amounts)	June 30, 2015	December 31, 2014
Assets		
Current assets:		
Cash and cash equivalents	\$ 13,227 \$	14,735
Donor restricted cash	61,055	140,709
Accounts receivable, net of allowance of \$4,433 and \$4,539 at June 30, 2015 and December 31, 2014, respectively	87,462	77,523
Prepaid expenses and other current assets	41,628	40,392
Deferred tax asset, current portion	11,967	14,423
Total current assets	215,339	287,782
Property and equipment, net	48,960	50,402
Goodwill	345,873	349,008
Intangible assets, net	212,596	229,307
Other assets	32,592	26,684
Total assets	\$ 855,360 \$	943,183
Liabilities and stockholders' equity		
Current liabilities:		
Trade accounts payable	\$ 18,100 \$	11,436
Accrued expenses and other current liabilities	45,357	52,201
Donations payable	61,055	140,709
Debt, current portion	4,375	4,375
Deferred revenue, current portion	225,076	212,283
Total current liabilities	 353,963	421,004
Debt, net of current portion	253,130	276,196
Deferred tax liability	37,469	43,639
Deferred revenue, net of current portion	8,796	8,991
Other liabilities	6,747	7,437
Total liabilities	 660,105	757,267
Commitments and contingencies (see Note 12)		
Stockholders' equity:		
Preferred stock; 20,000,000 shares authorized, none outstanding		
Common stock, \$0.001 par value; 180,000,000 shares authorized, 56,658,529 and 56,048,135 shares issued at June 30, 2015 and December 31, 2014, respectively	57	56
Additional paid-in capital	257,996	245,674
Treasury stock, at cost; 9,790,192 and 9,740,054 shares at June 30, 2015 and December 31, 2014, respectively	(192,665)	(190,440
Accumulated other comprehensive loss	(1,926)	(1,032
Retained earnings	131,793	131,658
Total stockholders' equity	 195,255	185,916
Total liabilities and stockholders' equity	\$ 855,360 \$	943,183

The accompanying notes are an integral part of these consolidated financial statements.

Blackbaud, Inc. Consolidated statements of comprehensive income (Unaudited)

		Three months ended June 30,			Six m	nonths ended June 30,	
(in thousands, except share and per share amounts)		2015	2014		2015	2014	
Revenue							
Subscriptions	\$	80,009 \$	64,985	\$	152,522 \$	123,253	
Maintenance		38,627	36,527		77,523	72,179	
Services		33,667	31,795		64,973	59,925	
License fees and other		3,956	6,081		8,234	11,653	
Total revenue		156,259	139,388		303,252	267,010	
Cost of revenue							
Cost of subscriptions		39,400	31,749		75,578	61,873	
Cost of maintenance		6,969	5,983		14,471	11,397	
Cost of services		25,915	25,540		52,886	51,803	
Cost of license fees and other		1,146	1,424		2,307	2,953	
Total cost of revenue		73,430	64,696		145,242	128,026	
Gross profit		82,829	74,692		158,010	138,984	
Operating expenses							
Sales and marketing		29,723	26,433		58,285	51,549	
Research and development		20,166	18,064		41,442	34,558	
General and administrative		17,955	13,781		34,798	26,599	
Amortization		524	418		1,012	1,005	
Total operating expenses		68,368	58,696		135,537	113,711	
Income from operations		14,461	15,996		22,473	25,273	
Interest income		7	13		15	29	
Interest expense		(1,873)	(1,328)		(3,559)	(2,787	
Loss on sale of business		(1,976)	_		(1,976)		
Loss on debt extinguishment and termination of derivative instruments (see Notes 10 and 11)		_			_	(996	
Other income (expense), net		695	225		400	(11	
Income before provision for income taxes		11,314	14,906		17,353	21,508	
Income tax provision		4,272	5,626		6,026	8,414	
Net income	\$	7,042 \$	9,280	\$	11,327 \$	13,094	
Earnings per share	_						
Basic	\$	0.15 \$	0.21	\$	0.25 \$	0.29	
Diluted	\$	0.15 \$	0.20	\$	0.24 \$	0.29	
Common shares and equivalents outstanding							
Basic weighted average shares		45,579,345	45,155,955		45,554,645	45,141,878	
Diluted weighted average shares		46,402,707	45,660,910		46,289,440	45,607,106	
Dividends per share	\$	0.12 \$	0.12	\$	0.24 \$	0.24	
Other comprehensive (loss) income	-	****		+	•• •		
Foreign currency translation adjustment		(196)	(385)		(522)	170	
Unrealized gain (loss) on derivative instruments, net of tax		97	(394)		(372)	(82	
Total other comprehensive (loss) income		(99)	(779)		(894)	88	
Comprehensive income	\$	6,943 \$	8,501	\$	10,433 \$	13,182	

The accompanying notes are an integral part of these consolidated financial statements.

Blackbaud, Inc. Consolidated statements of cash flows (Unaudited)

	Six m	onths ended June 30,
in thousands)	 2015	2014
Cash flows from operating activities		
Net income	\$ 11,327 \$	13,094
Adjustments to reconcile net income to net cash provided by operating activities:		
Depreciation and amortization	27,272	21,194
Provision for doubtful accounts and sales returns	2,934	2,966
Stock-based compensation expense	11,413	8,044
Excess tax benefits from exercise and vesting of stock-based compensation	(954)	(2,067
Deferred taxes	(801)	1,757
Loss on sale of business	1,976	
Impairment of capitalized software development costs		770
Loss on debt extinguishment and termination of derivative instruments	_	996
Amortization of deferred financing costs and discount	420	343
Other non-cash adjustments	289	1,488
Changes in operating assets and liabilities, net of acquisition of businesses:		
Accounts receivable	(13,355)	(15,096
Prepaid expenses and other assets	(2,102)	2,941
Trade accounts payable	5,235	(1,333
Accrued expenses and other liabilities	(9,882)	4,419
Donor restricted cash	78,718	62,609
Donations payable	(78,718)	(62,609
Deferred revenue	13,792	5,588
Net cash provided by operating activities	47,564	45,104
Cash flows from investing activities		
Purchase of property and equipment	(7,014)	(5,423
Capitalized software development costs	(6,982)	(3,831
Purchase of net assets of acquired companies, net of cash acquired	_	(32,762
Net cash used in sale of business	(521)	
Net cash used in investing activities	 (14,517)	(42,016
Cash flows from financing activities		()
Proceeds from issuance of debt	70,100	201,000
Payments on debt	(93,388)	(180,002
Debt issuance costs		(2,484
Proceeds from exercise of stock options	18	107
Excess tax benefits from exercise and vesting of stock-based compensation	954	2,067
Dividend payments to stockholders	(11,255)	(11,081
Net cash (used in) provided by financing activities	 (33,571)	9,607
Effect of exchange rate on cash and cash equivalents	 (984)	263
Net (decrease) increase in cash and cash equivalents	 (1,508)	12,958
Cash and cash equivalents, beginning of period	14,735	12,938
Cash and cash equivalents, beginning of period	\$ 13,227 \$	24,847

The accompanying notes are an integral part of these consolidated financial statements.

Blackbaud, Inc. Consolidated statements of stockholders' equity (Unaudited)

	Common stock		<u> </u>	Additional paid-in		Treasury	Accumulated other comprehensive	Retained	Total stockholders'	
(in thousands, except share amounts)	Shares	Amoun	t	capital		stock	loss	earnings		equity
Balance at December 31, 2013	55,699,817	\$ 50	5\$	220,763	\$	(183,288)	\$ (1,385) \$	125,398	\$	161,544
Net income			-	—		_	_	28,290		28,290
Payment of dividends	—	_	-	—		—	—	(22,107)		(22,107)
Exercise of stock options and stock appreciation rights and vesting of restricted stock units	186,473	_	-	188		_	_	_		188
Surrender of 166,952 shares upon vesting of restricted stock and restricted stock units and exercise of stock appreciation rights	_	_	_	_		(7,152)	_	_		(7,152)
Excess tax benefits from exercise and vesting of stock-based compensation	_	_	-	7,455		_	_	_		7,455
Stock-based compensation	—	_	-	17,268		—	—	77		17,345
Restricted stock grants	248,567	_	-	—		—	—	—		—
Restricted stock cancellations	(86,722)		-	—		—	—	—		—
Other comprehensive income (loss)		_	-	—		—	353	—		353
Balance at December 31, 2014	56,048,135	\$ 50	5\$	245,674	\$	(190,440)	\$ (1,032) \$	131,658	\$	185,916
Net income			-	_				11,327		11,327
Payment of dividends	_	_	-	—		_	_	(11,255)		(11,255)
Exercise of stock options and stock appreciation rights and vesting of restricted stock units	112,153	_	_	18			_	_		18
Surrender of 47,975 shares upon vesting of restricted stock and restricted stock units and exercise of stock appreciation rights	_	_	_	_		(2,225)	_	_		(2,225)
Excess tax benefits from exercise and vesting of stock-based compensation		_	_	954			_	_		954
Stock-based compensation	_	_	-	11,350		_	—	63		11,413
Restricted stock grants	568,001		l	_		_		_		1
Restricted stock cancellations	(69,760)		-	—		—	—	—		—
Other comprehensive income (loss)			-	_		_	(894)	_		(894)
Balance at June 30, 2015	56,658,529	\$ 5 [′]	7 \$	257,996	\$	(192,665)	\$ (1,926) \$	131,793	\$	195,255

The accompanying notes are an integral part of these consolidated financial statements.

1. Organization

We provide software and services for the nonprofit, charitable giving and education communities. Our offerings include a full spectrum of cloud-based and on-premise solutions, and related services for organizations of all sizes, including nonprofit fundraising and relationship management, eMarketing, advocacy, accounting, payments, analytics, as well as grant management, corporate social responsibility, education and other solutions. As of June 30, 2015, we had more than 30,000 active customers including nonprofits, K-12 private and higher education institutions, healthcare organizations, foundations and other charitable giving entities, and corporations.

2. Summary of significant accounting policies

Unaudited interim consolidated financial statements

The accompanying interim consolidated financial statements have been prepared pursuant to the rules and regulations of the United States Securities and Exchange Commission ("SEC") for interim financial reporting. These consolidated statements are unaudited and, in the opinion of management, include all adjustments (consisting of normal recurring adjustments and accruals) necessary to state fairly the consolidated balance sheets, consolidated statements of comprehensive income, consolidated statements of cash flows and consolidated statements of stockholders' equity, for the periods presented in accordance with accounting principles generally accepted in the United States ("GAAP"). The consolidated balance sheet at December 31, 2014, has been derived from the audited consolidated financial statements at that date. Operating results and cash flows for the six months ended June 30, 2015 are not necessarily indicative of the results that may be expected for the fiscal year ending December 31, 2015, or any other future period. Certain information and footnote disclosures normally included in annual financial statements prepared in accordance with GAAP have been omitted in accordance with the rules and regulations for interim reporting of the SEC. These interim consolidated financial statements should be read in conjunction with the consolidated financial statements and notes thereto included in our Annual Report on Form 10-K for the year ended December 31, 2014, and other forms filed with the SEC from time to time.

Reclassifications

In order to provide comparability between periods presented, "license fees" and "other revenue" have been combined within "license fees and other" in the previously reported consolidated statements of comprehensive income to conform to presentation of the current period. Similarly, "cost of license fees" and "cost of other revenue" have been combined within "cost of license fees and other" in the previously reported consolidated statements of comprehensive income to conform to presentation of the current period. Similarly, "cost of license fees" and "cost of other revenue" have been combined within "cost of license fees and other" in the previously reported consolidated statements of comprehensive income to conform to presentation of the current period.

Reclassifications were also made to prior period segment disclosures to reflect a change in reportable segments including the reassignment of goodwill from a former reportable segment to our remaining reportable segments. See Note 6 and Note 16 to these consolidated financial statements for additional discussion.

Basis of consolidation

The consolidated financial statements include the accounts of Blackbaud, Inc. and its wholly-owned subsidiaries. All significant intercompany balances and transactions have been eliminated in consolidation.

Use of estimates

The preparation of financial statements in conformity with GAAP requires management to make estimates and assumptions. These estimates and assumptions affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements, as well as the reported amounts of revenues and expenses during the reporting periods. On an ongoing basis, we reconsider and evaluate our estimates and assumptions, including those that impact revenue recognition, long-lived and intangible assets including goodwill, stock-based compensation, the provision for income taxes, deferred taxes, capitalization of software development costs, our allowances for sales returns and doubtful accounts, deferred sales commissions and professional services costs, valuation of derivative instruments, accounting for business combinations and loss contingencies. Changes in the facts or circumstances underlying these estimates could result in material changes and actual results could materially differ from these estimates.

Revenue recognition

Our revenue is primarily generated from the following sources: (i) charging for the use of our software solutions in cloud-based and hosted environments; (ii) providing software maintenance and support services; (iii) providing professional services including implementation, training, consulting, analytic, hosting and other services; (iv) providing transaction and payment processing services; and (v) selling perpetual licenses of our software solutions.

We recognize revenue when all of the following conditions are met:

- Persuasive evidence of an arrangement exists;
- The solutions or services have been delivered;
- The fee is fixed or determinable; and
- Collection of the resulting receivable is probable.

Determining whether and when these criteria have been met can require significant judgment and estimates. We deem acceptance of an agreement to be evidence of an arrangement. Delivery of our services occurs when the services have been performed. Delivery of our solutions occurs when the solution is shipped or transmitted, and title and risk of loss have transferred to the customers. Our typical agreements do not include customer acceptance provisions; however, if acceptance provisions are provided, delivery is deemed to occur upon acceptance. We consider the fee to be fixed or determinable unless the fee is subject to refund or adjustment or is not payable within our standard payment terms. Payment terms greater than 90 days are considered to be beyond our customary payment terms. Collection is deemed probable if we expect that the customer will be able to pay amounts under the arrangement as they become due. If we determine that collection is not probable, we defer revenue recognition until collection. Revenue is recognized net of actual and estimated sales returns and allowances.

We follow guidance provided in ASC 605-45, *Principal Agent Considerations*, which states that determining whether a company should recognize revenue based on the gross amount billed to a customer or the net amount retained is a matter of judgment that depends on the facts and circumstances of the arrangement and that certain factors should be considered in the evaluation.

Subscriptions

We make certain of our software solutions available for use in hosted application arrangements without licensing perpetual rights to the software ("hosted applications"). Revenue from hosted applications is recognized ratably beginning on the activation date over the term of the agreement, which generally ranges from one to three years. Any revenue related to upfront activation or set-up fees is deferred and recognized ratably over the estimated period that the customer benefits from the related hosted application. Direct and incremental costs related to upfront activation or set-up activities for hosted applications are capitalized until the hosted application is deployed and in use, and then expensed ratably over the estimated period that the customer benefits from the related hosted application.

We provide hosting services to customers who have purchased perpetual rights to certain of our software solutions ("hosting services"). Revenue from hosting services, online training programs as well as subscription-based analytic services such as data enrichment and data management services, is recognized ratably beginning on the activation date over the term of the agreement, which generally ranges from one to three years. Any related set-up fees are recognized ratably over the estimated period that the customer benefits from the related hosting service. The estimated period of benefit is evaluated on an annual basis using historical customer retention information by solution or service.

For arrangements that have multiple elements and do not include software licenses, we allocate arrangement consideration at the inception of the arrangement to those elements that qualify as separate units of accounting. The arrangement consideration is allocated to the separate units of accounting based on relative selling price method in accordance with the selling price hierarchy, which includes: (i) vendor specific objective evidence ("VSOE") of fair value if available; (ii) third-party evidence ("TPE") if VSOE is not available; and (iii) best estimate of selling price ("BESP") if neither VSOE nor TPE is available. In general, we use VSOE to allocate the selling price to subscription and service deliverables.

We offer certain payment processing services with the assistance of third-party vendors. In general, when we are the principal in a transaction based on the predominant weighting of factors identified in ASC 605-45, we record the revenue and related costs on a gross basis. Otherwise, we net the cost of revenue associated with the service against the gross amount billed to the customer and record the net amount as revenue.

Revenue from transaction processing services is recognized when the service is provided and the amounts are determinable. Revenue directly associated with processing donations for customers are included in subscriptions revenue.

Maintenance

We recognize revenue from maintenance services ratably over the contract term, typically one year. Maintenance contracts are at rates that vary according to the level of the maintenance program associated with the software solution and are generally renewable annually. Maintenance contracts may also include the right to unspecified solution upgrades on an if-and-when available basis. Certain incremental support services are sold in prepaid units of time and recognized as revenue upon their usage.

Services

We generally bill consulting, installation and implementation services based on hourly rates plus reimbursable travel-related expenses. Revenue is recognized for these services over the period the services are delivered.

We recognize analytic services revenue from donor prospect research engagements, the sale of lists of potential donors, benchmarking studies and data modeling service engagements upon delivery. In arrangements where we provide customers the right to updates to the lists during the contract period, revenue is recognized ratably over the contract period.

We sell fixed-rate programs, which permit customers to attend unlimited training over a specified contract period, typically one year, subject to certain restrictions, and revenue in those cases is recognized ratably over the contract period. Additionally, we sell training at a fixed rate for each specific class at a per attendee price or at a packaged price for several attendees, and recognize the related revenue upon the customer attending and completing training.

License fees

We sell perpetual software licenses with maintenance, varying levels of professional services and, in certain instances, with hosting services. We allocate revenue to each of the elements in these arrangements using the residual method under which we first allocate revenue to the undelivered elements, typically the non-software license components, based on VSOE of fair value of the various elements. We determine VSOE of fair value of the various elements using different methods. VSOE of fair value for maintenance services associated with software licenses is based upon renewal rates stated in the agreements with customers, which demonstrate a consistent relationship of maintenance pricing as a percentage of the contractual license fee. VSOE of fair value of professional services and other solutions and services is based on the average selling price of these same solutions and services to other customers when sold on a stand-alone basis. Any remaining revenue is allocated to the delivered elements, which is normally the software license in the arrangement. In general, revenue is recognized for software licenses upon delivery to our customers.

When a software license is sold with software customization services, generally the services are to provide the customer assistance in creating special reports and other enhancements that will improve operational efficiency and/or help to support business process improvements. These services are generally not essential to the functionality of the software and the related revenues are recognized either as the services are delivered or upon completion. However, when software customization services are considered essential to the functionality of the software, we recognize revenue for both the software license and the services using the percentage-of-completion method.

Deferred revenue

To the extent that our customers are billed for the above described solutions and services in advance of delivery, we record such amounts in deferred revenue.

Fair value measurements

We measure certain financial assets and liabilities at fair value on a recurring basis, including derivative instruments. Fair value is defined as the price that would be received to sell an asset or paid to transfer a liability (an exit price) in an orderly transaction between market participants at the measurement date. An active market is defined as a market in which transactions for the asset or liability take place with sufficient frequency and volume to provide pricing information on an ongoing basis. We use a three-tier fair value hierarchy to measure fair value. This hierarchy prioritizes the inputs into three broad levels as follows:

- Level 1 Quoted prices for identical assets or liabilities in active markets;
- Level 2 Quoted prices for similar assets and liabilities in active markets, quoted prices for identical or similar assets in markets that are not active, and model-derived valuations in which all significant inputs and significant value drivers are observable in active markets; and
- Level 3 Valuations derived from valuation techniques in which one or more significant inputs are unobservable.

Our financial assets and liabilities are classified in their entirety within the hierarchy based on the lowest level of input that is significant to fair value measurement. Changes to a financial asset's or liability's level within the fair value hierarchy are determined as of the end of a reporting period. All methods of assessing fair value result in a general approximation of value, and such value may never actually be realized.

Earnings per share

We compute basic earnings per share by dividing net income available to common stockholders by the weighted average number of common shares outstanding during the period. Diluted earnings per share is computed by dividing net income available to common stockholders by the weighted average number of common shares and dilutive potential common shares outstanding during the period. Diluted earnings per share reflect the assumed exercise, settlement and vesting of all dilutive securities using the "treasury stock method" except when the effect is anti-dilutive. Potentially dilutive securities consist of shares issuable upon the exercise of stock options, settlement of stock appreciation rights and vesting of restricted stock awards and units.

Recently issued accounting pronouncements

In April 2015, the Financial Accounting Standards Board ("FASB") issued Accounting Standards Update ("ASU") No. 2015-05, *Intangibles - Goodwill and Other - Internal-Use Software (Subtopic 350-40) - Customer's Accounting for Fees Paid in a Cloud Computing Arrangement (ASU 2015-05).* The amendments in this update provide guidance to customers about whether a cloud computing arrangement includes a software license. If a cloud computing arrangement includes a software license, the update specifies that the customer should account for the software license element of the arrangement consistent with the acquisition of other software licenses. The update further specifies that the customer should account for a cloud computing arrangement as a service contract if the arrangement does not include a software license. ASU 2015-05 will be effective for the Company in fiscal year 2016. Early adoption is permitted. An entity can elect to adopt the amendments either (1) prospectively to all arrangements entered into or materially modified after the effective date or (2) retrospectively. We are currently evaluating implementation methods and the extent of the impact that implementation of this standard will have upon adoption.

In April 2015, the FASB issued ASU 2015-03, *Interest - Imputation of Interest - Simplifying the Presentation of Debt Issuance Costs*. ASU 2015-03 sets forth a requirement that debt issuance costs related to a recognized debt liability be presented in the balance sheet as a direct deduction from the carrying amount of that debt liability, consistent with debt discounts. The recognition and measurement guidance for debt issuance costs is not affected by the amendments in this update. ASU 2015-03 will be effective for the Company in fiscal year 2016. Early adoption is permitted. An entity should apply the new guidance on a retrospective basis, wherein the balance sheet of each individual period presented is adjusted to reflect the period-specific effects of applying the new guidance. We are currently evaluating the extent of the impact that implementation of this standard will have on adoption; however, we will reclassify debt issuance costs attributable to the term portion of our debt liability from other assets and record them as a direct deduction from the carrying amount of our debt liability.

In May 2014, the FASB issued ASU 2014-09, *Revenue from Contracts with Customers (Topic 606)*. ASU 2014-09 outlines a single comprehensive model for entities to use in accounting for revenue arising from contracts with customers and will replace most existing revenue recognition guidance in GAAP when it becomes effective. ASU 2014-09 was originally effective for fiscal years and interim periods within those years beginning after December 15, 2016. An entity should apply ASU 2014-09 either retrospectively to each prior reporting period presented or retrospectively with the cumulative effect of initially applying the ASU recognized as an adjustment to the opening balance of retained earnings at the date of initial application. On July 9, 2015, the FASB decided to delay the effective date of the new standard for one year. The new standard now requires application no later than annual reporting periods beginning after December 15, 2017, including interim reporting periods therein; however, public entities are permitted to elect to early adopt the new standard as of the original effective date. We expect the adoption of ASU 2014-09 will impact our consolidated financial statements. We are currently evaluating implementation methods and the extent of the impact that implementation of this standard will have upon adoption.

3. Business combinations

2014 Acquisitions

<u>MicroEdge</u>

On October 1, 2014, we completed our acquisition of all of the outstanding equity, including all voting equity interests of MicroEdge Holdings, LLC ("MicroEdge"). MicroEdge is a provider of software solutions that enable the worldwide giving community to organize, simplify and measure their acts of charitable giving. The acquisition of MicroEdge expands our offerings in the philanthropic giving sector with MicroEdge's comprehensive solutions for grant-making, corporate social responsibility and foundation management. We acquired MicroEdge for an aggregate purchase price of \$159.8 million in cash. As a result of the acquisition, MicroEdge has become a wholly-owned subsidiary of ours. The operating results of MicroEdge have been included in our consolidated financial statements from the date of acquisition within the Enterprise Customer Business Unit. For the three and six months ended June 30, 2015, MicroEdge's total revenue was \$7.4 million and \$14.0 million, respectively. Because we have integrated a substantial amount of MicroEdge's operations, it is impracticable to determine the operating costs attributable solely to the acquired business. We financed the acquisition of MicroEdge through cash on hand and borrowings of \$140.0 million under our existing credit facility.

The preliminary purchase price allocation is based upon a preliminary valuation of assets and liabilities and the estimates and assumptions are subject to change as we obtain additional information during the measurement period, which may be up to one year from the acquisition date. The assets and liabilities pending finalization include the valuation of acquired intangible assets and assumed deferred revenue as well as the evaluation of deferred income taxes. Differences between the preliminary and final valuation could have a material impact on our future results of operations and financial position. The following table summarizes the allocation of the purchase price based on the estimated fair value of the assets acquired and the liabilities assumed:

(in thousands)	
Net working capital, excluding deferred revenue	\$ 9,442
Property and equipment	1,371
Other long term assets	992
Deferred revenue	(11,670)
Deferred tax liability	(4,509)
Intangible assets and liabilities	90,200
Goodwill	73,960
Total purchase price	\$ 159,786

The estimated fair value of accounts receivable acquired approximates the contractual value of \$6.3 million. The estimated goodwill recognized is attributable primarily to the opportunities for expected synergies from combining operations and the assembled workforce of MicroEdge, all of which was assigned to our Enterprise Customer Business Unit reporting segment. Approximately \$37.4 million of the goodwill arising in the acquisition is deductible for income tax purposes.

During the three months ended June 30, 2015, we recorded a measurement period adjustment to the estimated fair value of the deferred tax liability following the receipt of new information. The adjustment resulted in a decrease in the deferred tax liability of \$1.6 million, with the corresponding offset to goodwill. No historical financial information was retrospectively revised as the measurement period adjustment was not material.

The MicroEdge acquisition resulted in the identification of the following identifiable intangible assets:

	Intangible assets acquired	Weighted average amortization period
MicroEdge	(in thousands)	(in years)
Customer relationships	\$ 61,200	13
Marketing assets	2,500	7
Marketing assets	1,600	Indefinite
Acquired technology	24,300	7
Non-compete agreements	600	3
Total intangible assets	\$ 90,200	11

The estimated fair values of the finite-lived intangible assets were based on variations of the income approach, which estimates fair value based on the present value of cash flows that the assets are expected to generate which included the relief-from-royalty method, incremental cash flow method, excess earnings method, as well as the with and without method, depending on the intangible asset being valued. The method of amortization of identifiable finite-lived intangible assets is based on the expected pattern in which the estimated economic benefits of the respective assets are consumed or otherwise used up. Customer relationships are amortized on an accelerated basis. Marketing assets, certain of the acquired technology and non-compete agreements are being amortized on a straight-line basis. Certain of the acquired technology is also being amortized on an accelerated basis.

The following unaudited pro forma condensed combined consolidated results of operations assume that the acquisition of MicroEdge occurred on January 1, 2013. This unaudited pro forma financial information does not reflect any adjustments for anticipated synergies resulting from the acquisition and should not be relied upon as being indicative of the historical results that would have been attained had the transaction been consummated as of January 1, 2013, or of the results that may occur in the future. The unaudited pro forma information reflects adjustments for amortization of intangibles related to the fair value adjustments of the assets acquired, write-down of acquired deferred revenue to fair value, additional interest expense related to the financing of the transaction and the related tax effects of the adjustments.

		Six months ended June 30,	
(in thousands, except per share amounts)		2014	2014
Revenue	\$	145,283	\$ 277,590
Net income		7,627	9,503
Basic earnings per share	\$	0.17	\$ 0.21
Diluted earnings per share	\$	0.17	\$ 0.21

WhippleHill

On June 16, 2014, we acquired all of the outstanding stock of WhippleHill Communications, Inc. ("WhippleHill"), a privately held company based in New Hampshire, for \$35.0 million in cash. WhippleHill is a provider of cloud-based solutions designed exclusively to serve K-12 private schools. The acquisition of WhippleHill expanded our offerings in the K-12 technology sector. The operating results of WhippleHill have been included in our consolidated financial statements from the date of acquisition. Because we have integrated WhippleHill's operations, it is impracticable to determine the revenue and operating costs attributable solely to the acquired business.

We recorded \$22.2 million of finite-lived intangible assets, \$9.3 million of goodwill (all of which is deductible for income tax purposes) and \$3.5 million of net tangible assets acquired and liabilities assumed associated with this acquisition based on our preliminary determination of estimated fair values. Included in net tangible assets acquired and liabilities assumed was \$4.6 million of acquired accounts receivable, for which fair value was estimated to approximate the contractual value. We finalized the purchase price allocation for WhippleHill, including the valuation of assets acquired and liabilities assumed, during the second quarter of 2015. No measurement period adjustments were made for this acquisition during the three months ended June 30, 2015. The estimated goodwill recognized is attributable primarily to the opportunities for expected synergies from combining operations and the assembled workforce of WhippleHill, all of which was assigned to our General Markets Business Unit reporting segment.

The WhippleHill acquisition resulted in the identification of the following identifiable finite-lived intangible assets:

	Intangible assets acquired	Weighted average amortization period
WhippleHill	(in thousands)	(in years)
Customer relationships	\$ 11,300	11
Acquired technology	8,500	7
Marketing assets	2,300	9
Non-compete agreements	100	3
Total intangible assets	\$ 22,200	9

The estimated fair values of the finite-lived intangible assets were based on variations of the income approach which estimates fair value based upon the present value of cash flows that the assets are expected to generate and which included the relief-from-royalty method, incremental cash flow method, excess earnings method, as well as the with and without method, depending on the intangible asset being valued. The method of amortization of identifiable finite-lived intangible assets is based on the expected pattern in which the estimated economic benefits of the respective assets are consumed or otherwise used up. Customer relationships are being amortized on an accelerated basis. Acquired technology, trade names and non-compete agreements are being amortized on a straight-line basis.

We determined that the WhippleHill acquisition was a non-material business combination. As such, pro forma disclosures are not required and are not presented.

4. Earnings per share

The following table sets forth the computation of basic and diluted earnings per share:

		Three n	Six months ended June 30,			
(in thousands, except share and per share amounts)		2015	2014	. <u> </u>	2015	2014
Numerator:						
Net income	\$	7,042 \$	9,280	\$	11,327 \$	13,094
Denominator:						
Weighted average common shares		45,579,345	45,155,955		45,554,645	45,141,878
Add effect of dilutive securities:						
Stock-based compensation		823,362	504,955		734,795	465,228
Weighted average common shares assuming dilution		46,402,707	45,660,910		46,289,440	45,607,106
Earnings per share:						
Basic	\$	0.15 \$	0.21	\$	0.25 \$	0.29
Diluted	\$	0.15 \$	0.20	\$	0.24 \$	0.29

The following shares underlying stock-based awards were not included in diluted earnings per share because their inclusion would have been anti-dilutive:

	Three mo	Three months ended June 30,		onths ended June 30,
	2015	2014	2015	2014
Shares excluded from calculations of diluted earnings per share	12,705	330,095	10,152	336,745

5. Fair value measurements

Recurring fair value measurements

Financial assets and liabilities measured at fair value on a recurring basis consisted of the following, as of:

	Fair value measurement using						
(in thousands)	 Level 1	Level 2	Level 3	-	Total		
Fair value as of June 30, 2015							
Financial liabilities:							
Derivative instruments(1)	\$ — \$	873	\$ —	\$	873		
Total financial liabilities	\$ \$	873	\$	\$	873		
Fair value as of December 31, 2014							
Financial liabilities:							
Derivative instruments(1)	\$ — \$	268	\$ —	\$	268		
Total financial liabilities	\$ — \$	268	\$ —	\$	268		

(1) The fair value of our interest rate swaps was based on model-driven valuations using LIBOR rates, which are observable at commonly quoted intervals. Accordingly, our interest rate swaps are classified within Level 2 of the fair value hierarchy.

We believe the carrying amounts of our cash and cash equivalents, donor restricted cash, accounts receivable, trade accounts payable, accrued expenses and other current liabilities and donations payable approximate their fair values at June 30, 2015 and December 31, 2014, due to the immediate or short-term maturity of these instruments.

We believe the carrying amount of our debt approximates its fair value at June 30, 2015 and December 31, 2014, as the debt bears interest rates that approximate market value. As LIBOR rates are observable at commonly quoted intervals, it is classified within Level 2 of the fair value hierarchy.

Non-recurring fair value measurements

Assets and liabilities that are measured at fair value on a non-recurring basis include intangible assets and goodwill which are recognized at fair value during the period in which an acquisition is completed, from updated estimates and assumptions during the measurement period, or when they are considered to be impaired. These non-recurring fair value measurements, primarily for intangible assets acquired, were based on Level 3 unobservable inputs. In the event of an impairment, we determine the fair value of the goodwill and intangible assets using a discounted cash flow approach, which contains significant unobservable inputs and therefore is considered a Level 3 fair value measurement. The unobservable inputs in the analysis generally include future cash flow projections and a discount rate.

There were no non-recurring fair value adjustments recorded to intangible assets and goodwill during the three and six months ended June 30, 2015, except for certain fair value measurements to reassign goodwill from the change in reportable segments beginning in March 2015 (as disclosed in Note 5 to these consolidated financial statements) as well as for certain business combination accounting adjustments to the initial fair value estimates of the MicroEdge assets acquired and liabilities assumed at the acquisition date (as disclosed in Note 3 to these consolidated financial statements) from updated estimates and assumptions during the measurement period. The measurement period may be up to one year from the acquisition date. We record any measurement period adjustments to the fair value of assets acquired and liabilities assumed, with the corresponding offset to goodwill.

6. Goodwill and other intangible assets

The change in goodwill for each reportable segment (as defined in Note 16) during the six months ended June 30, 2015, consisted of the following:

(in thousands)	ECBU	GMBU	IBU	Other(1)	Total
Balance at December 31, 2014	\$ 240,621 \$	99,806 \$	6,485 \$	2,096 \$	349,008
Adjustments related to prior year business combinations(2)	(1,581)	—	—		(1,581)
Adjustments related to dispositions(3)		—	(1,153)	—	(1,153)
Effect of foreign currency translation(4)		—	(401)		(401)
Balance at June 30, 2015	\$ 239,040 \$	99,806 \$	4,931 \$	2,096 \$	345,873

(1) Other includes goodwill not assigned to one of our three reportable segments.

(2) See Note 3 to these consolidated financial statements for details of the adjustments related to business combinations.

(3) See Note 17 to these consolidated financial statements for a summary of the disposition.

(4) Includes an insignificant reduction in goodwill related to the disposition discussed in (3) above.

As a result of the change in our reportable segments effective beginning in March 2015, \$33.2 million of goodwill that had been attributed to the former Target Analytics segment as of December 31, 2014 was reassigned. Of that amount \$17.3 million, \$15.6 million and \$0.3 million was reassigned to ECBU, GMBU and IBU, respectively, based on their relative fair values. The reassignment of goodwill is reflected in the goodwill balances as of June 30, 2015 and December 31, 2014. In connection with the change in reportable segments, goodwill allocated to the ECBU, GMBU and IBU reporting units was reviewed under the two-step quantitative goodwill impairment test in accordance with the authoritative guidance. Under the first step of the authoritative guidance for impairment testing, the fair value of the reporting units was determined based on the income approach, which estimates the fair value based on the future discounted cash flows. Based on the first step of the analysis, we determined the fair value of each reporting unit is significantly above its respective carrying amount. As such, we were not required to perform step two of the analysis for the purposes of determining the amount of any impairment loss and no impairment charge was recorded as a result of the interim period impairment test performed during the three months ended March 31, 2015.

Amortization expense

Amortization expense related to finite-lived intangible assets acquired in business combinations is allocated to cost of revenue on the consolidated statements of comprehensive income based on the revenue stream to which the asset contributes, except for marketing assets and non-compete agreements, for which the associated amortization expense is included in operating expenses.

The following table summarizes amortization expense:

	Three mon	ths ended June 30,	Six	Six months ended June 30,		
(in thousands)	 2015	2014	2015	2014		
Included in cost of revenue:						
Cost of subscriptions	\$ 5,767 \$	4,434	\$ 11,539 \$	8,994		
Cost of maintenance	1,006	115	2,159	230		
Cost of services	702	676	1,309	1,332		
Cost of license fees and other	92	105	199	211		
Total included in cost of revenue	 7,567	5,330	15,206	10,767		
Included in operating expenses	524	418	1,012	1,005		
Total amortization of intangibles from business combinations	\$ 8,091 \$	5,748	\$ 16,218 \$	11,772		

The following table outlines the estimated future amortization expense for each of the next five years for our finite-lived intangible assets as of June 30, 2015:

Year ending December 31,	Amortizat	tion
(in thousands)	expe	nse
2015 - remaining	\$ 16,	,115
2016	34,5	819
2017	32,2	267
2018	30,1	167
2019	27,	114
Total	\$ 140,4	482

7. Prepaid expenses and other assets

Prepaid expenses and other assets consisted of the following as of:

(in thousands)	June 30, 2015	December 31, 2014
Deferred sales commissions	\$ 26,795 \$	22,630
Software development costs, net	14,135	8,914
Prepaid software maintenance	12,971	9,480
Deferred professional services costs	4,702	5,753
Taxes, prepaid and receivable	2,755	8,991
Prepaid royalties	2,075	3,192
Other assets	10,787	8,116
Total prepaid expenses and other assets	 74,220	67,076
Less: Long-term portion	32,592	26,684
Prepaid expenses and other current assets	\$ 41,628 \$	40,392

8. Accrued expenses and other liabilities

Accrued expenses and other liabilities consisted of the following as of:

(in thousands)	June 30, 2015	December 31, 2014
Accrued bonuses	\$ 15,242 \$	19,480
Accrued commissions and salaries	7,323	8,712
Taxes payable	4,103	4,285
Deferred rent liabilities	4,023	4,200
Lease incentive obligations	3,815	4,099
Unrecognized tax benefit	2,836	3,791
Customer credit balances	2,510	2,573
Accrued health care costs	2,281	2,707
Other liabilities	9,971	9,791
Total accrued expenses and other liabilities	 52,104	59,638
Less: Long-term portion	6,747	7,437
Accrued expenses and other current liabilities	\$ 45,357 \$	52,201

9. Deferred revenue

Deferred revenue consisted of the following as of:

(in thousands)	June 30, 2015	December 31, 2014
Subscriptions	\$ 106,988 \$	98,225
Maintenance	93,467	92,823
Services	31,386	29,457
License fees and other	2,031	769
Total deferred revenue	 233,872	221,274
Less: Long-term portion	8,796	8,991
Deferred revenue, current portion	\$ 225,076 \$	212,283

10. Debt

The following table summarizes our debt balances and the related weighted average effective interest rates, which includes the effect of interest rate swap agreements.

			Weighted average effe	ctive interest rate
		Debt balance at		at
	 June 30,	December 31,	June 30,	December 31,
(in thousands, except percentages)	2015	2014	2015	2014
Credit facility:				
Revolving credit loans	\$ 89,600 \$	110,700	2.32%	1.56%
Term loans	169,531	171,719	2.42%	2.03%
Total debt	 259,131	282,419	2.39%	1.85%
Less: Unamortized debt discount	1,626	1,848		
Less: Debt, current portion	4,375	4,375	1.79%	1.39%
Debt, net of current portion	\$ 253,130 \$	276,196	2.40%	1.85%

We were previously party to a \$325.0 million five-year credit facility entered into during February 2012. The credit facility included: a dollar and a designated currency revolving credit facility with sublimits for letters of credit and swingline loans (the "2012 Revolving Facility") and a delayed draw term loan (the "2012 Term Loan") together, (the "2012 Credit Facility").

2014 Refinancing

In February 2014, we entered into a five-year \$325.0 million credit facility (the "2014 Credit Facility") and drew \$175.0 million on a term loan upon closing, which was used to repay all amounts outstanding under the 2012 Credit Facility.

The 2014 Credit Facility includes the following facilities: (i) a dollar and a designated currency revolving credit facility with sublimits for letters of credit and swingline loans (the "2014 Revolving Facility") and (ii) a term loan facility (the "2014 Term Loan").

Certain lenders of the 2012 Term Loan participated in the 2014 Term Loan and the change in the present value of our future cash flows to these lenders under the 2012 Term Loan and under the 2014 Term Loan was less than 10%. Accordingly, we accounted for the refinancing event for these lenders as a debt modification. Certain lenders of the 2012 Term Loan did not participate in the 2014 Term Loan. Accordingly, we accounted for the refinancing event for these lenders as a debt extinguishment. Certain lenders of the 2012 Revolving Facility participated in the 2014 Revolving Facility and provided increased borrowing capacities. Accordingly, we accounted for the refinancing event for these lenders as a debt modification. Certain lenders of the 2012 Revolving Facility did not participate in the 2014 Revolving Facility. Accordingly, we accounted for the refinancing event for these lenders as a debt extinguishment.

We recorded a \$0.4 million loss on debt extinguishment related to the write-off of deferred financing costs for the portions of the 2012 Credit Facility considered to be extinguished. This loss was recognized in the consolidated statements of comprehensive income within loss on debt extinguishment and termination of derivative instruments.

In connection with our entry into the 2014 Credit Facility, we paid \$2.5 million in financing costs, of which \$1.1 million were capitalized and, together with a portion of the unamortized deferred financing costs from the 2012 Credit Facility and prior facilities, are being amortized into interest expense over the term of the new facility using the effective interest method. As of June 30, 2015 and December 31, 2014, deferred financing costs totaling \$1.5 million and \$1.7 million, respectively, were included in other assets on the consolidated balance sheet.

Summary of the 2014 Credit Facility

The 2014 Credit Facility is secured by the stock and limited liability company interests of certain of our subsidiaries and is guaranteed by our material domestic subsidiaries.

Amounts borrowed under the dollar tranche revolving credit loans and term loan under the 2014 Credit Facility bear interest at a rate per annum equal to, at our option, (a) a base rate equal to the highest of (i) the prime rate, (ii) federal funds rate plus 0.50% and (iii) one month LIBOR plus 1.00% (the "Base Rate"), in addition to a margin of 0.00% to 0.50%, or (b) LIBOR rate plus a margin of 1.00% to 1.50%.

We also pay a quarterly commitment fee on the unused portion of the 2014 Revolving Facility from 0.15% to 0.225% per annum, depending on our net leverage ratio. At June 30, 2015, the commitment fee was 0.225%.

The term loan under the 2014 Credit Facility requires periodic principal payments. The balance of the term loan and any amounts drawn on the revolving credit loans are due upon maturity of the 2014 Credit Facility in February 2019. We evaluate the classification of our debt as current or non-current based on the required annual maturities of the 2014 Credit Facility.

The 2014 Credit Facility includes financial covenants related to the net leverage ratio and interest coverage ratio, as well as restrictions on our ability to declare and pay dividends and our ability to repurchase shares of our common stock. At June 30, 2015, we were in compliance with our debt covenants under the 2014 Credit Facility.

Financing for MicroEdge Acquisition

The 2014 Credit Facility includes an option to request increases in the revolving commitments and/or request additional term loans in a principal amount of up to \$200.0 million. On October 1, 2014, we exercised this option, and certain lenders agreed, to increase the revolving credit commitments by \$100.0 million such that for the period commencing October 1, 2014, the aggregate revolving credit commitments were \$250.0 million. The additional revolving credit commitments have the same terms as the existing revolving credit commitments.

On October 1, 2014, we drew down \$140.0 million in revolving credit commitments under the 2014 Credit Facility to finance the acquisition of MicroEdge.

As of June 30, 2015, the required annual maturities related to the 2014 Credit Facility were as follows:

Year ending December 31, (in thousands)	 Annual maturities
2015 - remaining	\$ 2,188
2016	4,375
2017	4,375
2018	4,375
2019	243,818
Thereafter	—
Total required maturities	\$ 259,131

11. Derivative instruments

We use derivative instruments to manage our variable interest rate risk. In February 2014, in connection with the refinancing of our debt, we terminated the two interest rate swap agreements associated with the 2012 Credit Facility. As part of the settlement of our swap liabilities, we recorded a loss of \$0.6 million, which was recognized in the consolidated statements of comprehensive income within loss on debt extinguishment and termination of derivative instruments. This loss resulted in the recognition of an insignificant tax benefit.

In March 2014, we entered into a new interest rate swap agreement (the "March 2014 Swap Agreement"), which effectively converts portions of our variable rate debt under the 2014 Credit Facility to a fixed rate for the term of the swap agreement. The initial notional value of the March 2014 Swap Agreement was \$125.0 million with an effective date beginning in March 2014. In March 2017, the notional value of the March 2014 Swap Agreement will decrease to \$75.0 million for the remaining term through February 2018. We designated the March 2014 Swap Agreement as a cash flow hedge at the inception of the contract.

In October 2014, we entered into an additional interest rate swap agreement (the "October 2014 Swap Agreement"), which effectively converts portions of our variable rate debt under the 2014 Credit Facility to a fixed rate for the term of the swap agreement. The initial notional value of the October 2014 Swap Agreement was \$75.0 million with an effective date beginning in October 2014. In September 2015, the notional value of the October 2014 Swap Agreement will decrease to \$50.0 million for the remaining term through June 2016. We designated the October 2014 Swap Agreement as a cash flow hedge at the inception of the contract.

The fair values of our derivative instruments were as follows as of:

(in thousands) Derivative instruments designated as hedging instruments:	Balance sheet location	June 30, 2015	December 31, 2014
Interest rate swaps, current portion	Accrued expenses and other current liabilities \$	96 \$	_
Interest rate swaps, long-term portion	Other liabilities	777	268
Total derivative instruments designated as hedging instruments	\$	873 \$	268

The effects of derivative instruments in cash flow hedging relationships were as follows:

	Gain (loss) recognized in accumulated other comprehensive loss as of	Location of gain (loss) reclassified from—	Gain (loss) reclassified from ac other comprehensive loss in		
	 June 30,	accumulated other comprehensive	June 30,		Six months ended June 30,
(in thousands)	2015	loss into income	2015		2015
Interest rate swaps	\$ (873)	Interest expense \$	(374)	\$	(749)
	June 30,		Three months ended June 30,		Six months ended June 30,
	2014		2014		2014
Interest rate swaps	\$ (553)	Interest expense \$	(316)	\$	(530)
Interest rate swaps	_	Loss on debt extinguishment and termination of derivative instruments	_		(587)
Total	\$ (553)	\$	(316)	\$	(1,117)

Our policy requires that derivatives used for hedging purposes be designated and effective as a hedge of the identified risk exposure at the inception of the contract. Accumulated other comprehensive income (loss) includes unrealized gains or losses from the change in fair value measurement of our derivative instruments each reporting period and the related income tax expense or benefit. Changes in the fair value measurements of the derivative instruments and the related income tax expense or benefit are reflected as adjustments to accumulated other comprehensive income (loss) until the actual hedged expense is incurred or until the hedge is terminated at which point the unrealized gain (loss) is reclassified from accumulated other comprehensive income (loss) to current earnings. There were no ineffective portions of our interest rate swap derivatives during the three and six months ended June 30, 2015 and 2014. See Note 15 to these consolidated financial statements for a summary of the changes in accumulated other comprehensive income (loss) by component.

12. Commitments and contingencies Leases

We lease our headquarters facility under a 15-year lease agreement which was entered into in October 2008, and has two five-year renewal options. The current annual base rent of the lease is \$4.1 million, payable in equal monthly installments. The base rent escalates annually at a rate equal to the change in the consumer price index, as defined in the agreement, but not to exceed 5.5% in any year.

We have a lease for office space in Austin, Texas which terminates on September 30, 2023, and has two five-year renewal options. Under the terms of the lease, we will increase our leased space by approximately 20,000 square feet on July 31, 2016. The current annual base rent of the lease is \$2.3 million. The base rent escalates annually between 2% and 4% based on the terms of the agreement. The rent expense is recorded on a straight-line basis over the length of the lease term. At June 30, 2015, we had a standby letter of credit of \$2.0 million for a security deposit for this lease.

We have provisions in our leases that entitle us to aggregate remaining leasehold improvement allowances of \$5.3 million. These amounts are being recorded as a reduction to rent expense ratably over the terms of the leases. The reductions in rent expense related to these lease provisions during the three and six months ended June 30, 2015 and 2014, were insignificant. The leasehold improvement allowances have been included in the table of operating lease commitments below as a reduction in our lease commitments ratably over the then remaining terms of the leases. The timing of the reimbursements for the actual leasehold improvements may vary from the amounts reflected in the table below.

We have also received, and expect to receive through 2016, quarterly South Carolina state incentive payments as a result of locating our headquarters facility in Berkeley County, South Carolina. These amounts are recorded as a reduction of rent expense upon receipt and were \$0.6 million for the three months ended June 30, 2015 and 2014 and \$1.2 million for the six months ended June 30, 2015 and 2014.

Total rent expense was \$2.4 million and \$2.3 million for the three months ended June 30, 2015 and 2014, respectively, and \$4.9 million and \$4.5 million for the six months ended June 30, 2015 and 2014, respectively.

As of June 30, 2015, the future minimum lease commitments related to lease agreements, net of related lease incentives, were as follows:

Year ending December 31,	Operating
(in thousands)	leases
2015 – remaining	\$ 6,095
2016	11,691
2017	10,888
2018	11,156
2019	10,507
Thereafter	33,911
Total minimum lease payments	\$ 84,248

Other commitments

As discussed in Note 10 to these consolidated financial statements, the term loans under the 2014 Credit Facility require periodic principal payments. The balance of the term loans and any amounts drawn on the revolving credit loans are due upon maturity of the 2014 Credit Facility in February 2019.

We utilize third-party technology in conjunction with our solutions and services, with contractual arrangements varying in length from one to five years. In certain cases, these arrangements require a minimum annual purchase commitment. As of June 30, 2015, the remaining aggregate minimum purchase commitment under these arrangements was approximately \$8.1 million through 2018.

Legal contingencies

We are subject to legal proceedings and claims that arise in the ordinary course of business. We record an accrual for a contingency when it is both probable that a liability has been incurred and the amount of the loss can be reasonably estimated. As of June 30, 2015, in our opinion, there was not at least a reasonable possibility that these actions arising in the ordinary course of business will have a material adverse effect upon our consolidated financial position, results of operations or cash flows and, therefore, no material loss contingencies were recorded.

13. Income taxes

Our effective income tax rates including the effects of period-specific events, were:

	Three mor	nths ended June 30,	Six mor	ix months ended June 30,	
	2015 2014		2015	2014	
Effective tax rate	37.8%	37.7%	34.7%	39.1%	

Our effective income tax rate remained relatively unchanged when comparing the three months ended June 30, 2015 to the same period in 2014. Despite remaining relatively unchanged in the aggregate, our effective tax rate increased because of a loss from the sale of our Netherlands entity for which we have determined that a related valuation allowance is appropriate and therefore did not recognize any tax benefit, and that impact was partially offset by an increase in the domestic production activities deduction.

The decrease in our effective income tax rate during the six months ended June 30, 2015 when compared to the same period in 2014 was primarily due to a discrete tax benefit from the settlement of an Internal Revenue Service ("IRS") audit and an increase in the domestic production activities deduction, partially offset by a loss from the sale of our Netherlands entity for which we have determined that a related valuation allowance is appropriate and therefore did not recognize any tax benefit.

Our effective income tax rate may fluctuate quarterly as a result of factors, including transactions entered into, changes in the geographic distribution of our earnings or losses, our assessment of certain tax contingencies, valuation allowances, and changes in tax law in jurisdictions where we conduct business.

We have deferred tax assets for federal, state, and international net operating loss carryforwards and state tax credits. The federal and state net operating loss carryforwards are subject to various Internal Revenue Code limitations and applicable state tax laws. A portion of the foreign and state net operating loss carryforwards and a portion of state tax credits have a valuation reserve due to the uncertainty of realizing such carryforwards and credits in the future.

The total amount of unrecognized tax benefit that, if recognized, would favorably affect the effective income tax rate, was \$2.1 million and \$2.8 million at June 30, 2015 and December 31, 2014, respectively. We recognize accrued interest and penalties, if any, related to unrecognized tax benefits as a component of income tax expense.

14. Stock-based compensation

Stock-based compensation expense is allocated to cost of revenue and operating expenses on the consolidated statements of comprehensive income based on where the associated employee's compensation is recorded. The following table summarizes stock-based compensation expense:

	Three mon		Six months ended June 30,				
(in thousands)	 2015	2014	201	5	2014		
Included in cost of revenue:							
Cost of subscriptions	\$ 325 \$	175	\$ 46	8 \$	364		
Cost of maintenance	85	196	24	6	341		
Cost of services	639	582	1,23	6	1,124		
Total included in cost of revenue	1,049	953	1,95	0	1,829		
Included in operating expenses:							
Sales and marketing	804	588	1,50	6	1,059		
Research and development	1,186	762	2,16	4	1,424		
General and administrative	3,272	2,027	5,79	3	3,732		
Total included in operating expenses	5,262	3,377	9,46	3	6,215		
Total stock-based compensation expense	\$ 6,311 \$	4,330	\$ 11,41	3 \$	8,044		

15. Stockholders' equity

Dividends

In February 2015, our Board of Directors approved an annual dividend rate of \$0.48 per share to be made in quarterly payments. Dividend payments are not guaranteed and our Board of Directors may decide, in its absolute discretion, at any time and for any reason, not to declare and pay further dividends. The following table provides information with respect to quarterly dividends of \$0.12 per share paid on common stock during the six months ended June 30, 2015.

Declaration Date	 Dividend per Share	Record Date	Payable Date
February 2015	\$ 0.12	February 27	March 13
April 2015	\$ 0.12	May 28	June 15

In July 2015, our Board of Directors declared a third quarter dividend of \$0.12 per share payable on September 15, 2015 to stockholders of record on August 28, 2015.

Changes in accumulated other comprehensive loss by component

The changes in accumulated other comprehensive loss by component, consisted of the following:

	Three mont	hs ended June 30,	S	ix months end	ded June 30,
(in thousands)	 2015	2014		2015	2014
Accumulated other comprehensive loss, beginning of period	\$ (1,827) \$	(518)	\$	(1,032) \$	(1,385)
By component:					
Gains and losses on cash flow hedges:					
Accumulated other comprehensive (loss) income balance, beginning of period	\$ (633) \$	56	\$	(164) \$	(256)
Other comprehensive loss before reclassifications, net of tax effects of \$83, \$375, \$522 and \$488	(133)	(586)		(831)	(755)
Amounts reclassified from accumulated other comprehensive loss to interest expense	374	316		749	530
Amounts reclassified from accumulated other comprehensive loss to loss on debt extinguishment and termination of derivative instruments	_	_		_	587
Tax benefit included in provision for income taxes	(144)	(124)		(290)	(444)
Total amounts reclassified from accumulated other comprehensive loss	 230	192		459	673
Net current-period other comprehensive income (loss)	 97	(394)		(372)	(82)
Accumulated other comprehensive loss balance, end of period	\$ (536) \$	(338)	\$	(536) \$	(338)
Foreign currency translation adjustment:					
Accumulated other comprehensive loss balance, beginning of period	\$ (1,194) \$	(574)	\$	(868) \$	(1,129)
Translation adjustments	(196)	(385)		(522)	170
Accumulated other comprehensive loss balance, end of period	 (1,390)	(959)		(1,390)	(959)
Accumulated other comprehensive loss, end of period	\$ (1,926) \$	(1,297)	\$	(1,926) \$	(1,297)

16. Segment information

In March 2015, we implemented a new internal reporting structure in which Target Analytics is no longer being viewed as a stand-alone business unit, but rather as a suite of solutions being sold by the Enterprise Customer Business Unit (the "ECBU"), the General Markets Business Unit (the "GMBU"), and the International Business Unit (the "IBU"). As a result of the change in our internal reporting structure, which was effective beginning in March 2015, the operating results of Target Analytics are no longer regularly reviewed by our chief operating decision maker ("CODM") to make decisions about resources to be allocated nor to assess performance, and, therefore, Target Analytics no longer meets the definition of an operating segment. In addition, Target Analytics did not meet any of the quantitative thresholds set forth in ASC 280, *Segment Reporting*, during the three and six months ended June 30, 2014 and had been previously disclosed for informational purposes. The change in reportable segments had no effect on our consolidated financial position, results of operations or cash flows for the periods presented.

As of June 30, 2015, our reportable segments were the ECBU, the GMBU, and the IBU. Following is a description of each reportable segment:

- The ECBU is focused on marketing, sales, delivery and support to all large and/or strategic prospects and customers in North America;
- The GMBU is focused on marketing, sales, delivery and support to all emerging and mid-sized prospects and customers in North America; and
- The IBU is focused on marketing, sales, delivery and support to all prospects and customers outside of North America.

Our CODM is our chief executive officer ("CEO"). The CEO reviews financial information presented on an operating segment basis for the purposes of making certain operating decisions and assessing financial performance. The CEO uses internal financial reports that provide segment revenues and operating income, excluding stock-based compensation expense, amortization expense, depreciation expense, research and development expense and certain corporate sales, marketing, general and administrative expenses. Currently, the CEO believes that the exclusion of these costs allows for a better understanding of the operating performance of the operating units and management of other operating expenses and cash needs. The CEO does not review any segment balance sheet information.

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We have recast our segment disclosures for the three and six months ended June 30, 2014 in order to present them on a consistent basis with our change in reportable segments in the current year. Summarized reportable segment financial results, were as follows:

	Three mor	ths ended June 30,	Six mor	nths ended June 30,
(in thousands)	 2015	2014	 2015	2014
Revenue by segment:				
ECBU	\$ 69,385 \$	60,143	\$ 136,299 \$	115,968
GMBU	76,138	67,029	146,067	128,159
IBU	10,687	12,178	20,814	22,820
Other ⁽¹⁾	49	38	72	63
Total revenue	\$ 156,259 \$	139,388	\$ 303,252 \$	267,010
Segment operating income(2):				
ECBU	\$ 33,750 \$	31,305	\$ 65,954 \$	58,332
GMBU	39,338	35,780	74,001	68,525
IBU	2,091	731	3,392	1,781
Other(1)	255	555	(57)	787
	 75,434	68,371	143,290	129,425
Less:				
Corporate unallocated costs(3)	(46,571)	(42,297)	(93,186)	(84,336)
Stock based compensation costs	(6,311)	(4,330)	(11,413)	(8,044)
Amortization expense	(8,091)	(5,748)	(16,218)	(11,772)
Interest expense, net	(1,866)	(1,315)	(3,544)	(2,758)
Loss on sale of business	(1,976)	—	(1,976)	_
Loss on debt extinguishment and termination of derivative instruments	—		—	(996)
Other income (expense), net	695	225	400	(11)
Income before provision for income taxes	\$ 11,314 \$	14,906	\$ 17,353 \$	21,508

(1) Other includes revenue and the related costs from the sale of solutions and services not directly attributable to a reportable segment.

(2) Segment operating income includes direct, controllable costs related to the sale of solutions and services by the reportable segment.

(3) Corporate unallocated costs include research and development, depreciation expense, and certain corporate sales, marketing, general and administrative expenses.

17. Disposition of business

On May 18, 2015, we completed the sale of RLC Customer Technology B.V. ("RLC"), a formerly wholly-owned entity based in the Netherlands, to a private software company by selling all of the issued and outstanding stock of RLC in exchange for \$0.4 million in gross cash proceeds. We incurred an insignificant amount of legal costs associated with the disposition of this business. As part of the disposition, we derecognized \$1.4 million of goodwill related to RLC. As a result of this disposition, we also recognized an insignificant foreign currency translation gain in our consolidated statement of comprehensive income, which was recorded in stockholders' equity immediately preceding the disposition. In addition, due to the inability to currently deduct a capital loss and the uncertainty of utilizing a capital loss tax benefit in the future, a tax benefit was not recognized on a portion of the recorded loss on sale of the business. Overall, this transaction, including costs associated with the disposition and the recognition of an insignificant foreign currency translation gain, resulted in a \$2.0 million loss, which was recorded in loss on sale of business in our consolidated statements of comprehensive income for the three and six months ended June 30, 2015. The disposition of RLC did not qualify for reporting as a discontinued operation since the transaction did not represent a strategic shift in our operations.

The following table presents the carrying amounts of RLC's assets and liabilities immediately preceding the disposition on May 18, 2015, which are excluded from our consolidated balance sheet as of June 30, 2015.

(in thousands)	June 30, 2015
Cash and cash equivalents	\$ 952
Accounts receivable, net of allowance	132
Prepaid expenses and other assets	38
Property and equipment, net	31
Deferred tax asset	6
Goodwill	1,374
Intangible assets, net	289
Total assets held-for-sale	\$ 2,822
Trade accounts payable	\$ 82
Accrued expenses and other liabilities	181
Deferred revenue	490
Deferred tax liability	90
Total liabilities held-for-sale	\$ 843

18. Subsequent events

As previously disclosed, in February 2014, we entered into the 2014 Credit Facility in an aggregate principal amount of \$325.0 million, with an option to request increases in the revolving commitments and/or request additional term loans in an aggregate principal amount of up to \$200.0 million. On October 1, 2014, we exercised this option, and certain lenders agreed to increase the revolving credit commitments by \$100.0 million such that for the period commencing October 1, 2014, the aggregate revolving credit commitments were \$250.0 million.

On July 17, 2015, we again exercised this option and certain lenders agreed to increase the revolving credit commitments by an additional \$100.0 million (the "Additional Revolving Credit Commitments") such that currently and for the period commencing July 17, 2015, the aggregate revolving credit commitments are \$350.0 million. The Additional Revolving Credit Commitments have the same terms as the existing revolving credit commitments.

Item 2. Management's discussion and analysis of financial condition and results of operations

The following discussion and analysis of our financial condition and results of operations should be read in conjunction with our consolidated financial statements and related notes included elsewhere in this Quarterly Report on Form 10-Q. This report contains forward-looking statements within the meaning of Section 27A of the Securities Act of 1933, as amended and Section 21E of the Securities Exchange Act of 1934, as amended. These forward-looking statements reflect our current view with respect to future events and financial performance and are subject to risks and uncertainties, including those set forth under "Cautionary Statement Regarding Forward-Looking Statements" at the beginning of this report and elsewhere in this report, that could cause actual results to differ materially from historical or anticipated results. Except as required by law, we do not intend, and undertake no obligation to revise or update these forward-looking statements, or to update the reasons actual results could differ materially from those anticipated in these forward-looking statements, even if new information becomes available in the future.

Executive summary

We provide software and services for the nonprofit, charitable giving and education communities. Our offerings include a full spectrum of cloud-based and on-premise solutions, and related services for organizations of all sizes, including nonprofit fundraising and relationship management, eMarketing, advocacy, accounting, payments and analytics, as well as grant management, corporate social responsibility, education and other solutions. We continue to make investments in our solution portfolio and go-to-market organization to ensure we are well positioned to benefit from shifts in the market, including demand for our cloud-based subscription offerings. As of June 30, 2015, we had more than 30,000 active customers including nonprofits, K-12 private and higher education institutions, healthcare organizations, foundations and other charitable giving entities, and corporations.

During the second quarter of 2015, we continued to execute on the following five growth strategies targeted to drive an extended period of quality enhancement, solution and service innovation, and increasing operating efficiency and financial performance:

- 1. Accelerate organic revenue growth;
- 2. Accelerate our solution portfolio's move to the cloud;
- 3. Expand our total addressable market;
- 4. Optimize our back-office infrastructure; and
- 5. Implement a margin improvement plan.

We completed our acquisitions of WhippleHill and MicroEdge in June 2014 and October 2014, respectively. We have included the results of operations of acquired companies in our consolidated results of operations from the date of their respective acquisition, which impacts the comparability of our results of operations when comparing the three and six months ended June 30, 2015 and 2014. We have noted in the discussion below, to the extent meaningful, the impact on the comparability of our consolidated results of operations to prior year results due to the inclusion of acquired companies.

We derive revenue from charging subscription fees for the use of our cloud-based solutions, selling perpetual licenses and providing a broad offering of services, including consulting, training, installation and implementation services, as well as ongoing customer support and maintenance. Furthermore, we derive revenue from providing hosting services, providing transaction and payment processing services and from providing analytic services including performing donor prospect research engagements, benchmarking studies, data modeling services and selling lists of potential donors. We have experienced growth in our payment processing services from the continued shift to online giving, further integration of these services to our existing solution portfolio and the sale of these services to new and existing customers.

Item 2. Management's discussion and analysis of financial condition and results of operations (continued)

Total revenue for the three and six months ended June 30, 2015 increased by 12.1% and 13.6%, respectively, when compared to the same periods in 2014. The inclusion of MicroEdge added incremental revenue of \$7.4 million and \$14.0 million, respectively, and WhippleHill also positively impacted revenue for the three and six months ended June 30, 2015 when compared to the same periods in 2014. Excluding the impact of these acquisitions, our revenue growth was primarily driven by growth in subscriptions revenue. During the three and six months ended June 30, 2015, we experienced an increase in demand for our cloud-based solutions as our business continues to shift towards providing predominantly subscription-based solutions. Subscriptions revenue also grew as a result of increases in the number of customers and volume of transactions for which we process payments. License fees and other revenue declined for the three and six months ended June 30, 2015 from the continued migration of our business to subscription-based solutions.

Income from operations for the three and six months ended June 30, 2015 decreased by \$1.5 million and \$2.8 million, respectively, when compared to the same periods in 2014. The decreases in income from operations during the three and six months ended June 30, 2015 were primarily attributable to increases in amortization of intangible assets from business combinations of \$2.3 million and \$4.4 million, respectively, and increases in stock-based compensation of \$2.0 million and \$3.4 million, respectively. For the six months ended June 30, 2015, we also recorded charges for employee severance of \$1.6 million. These unfavorable impacts on income from operations were partially offset by the increases in subscriptions revenue discussed above, as well as the non-recurrence in the three and six months ended June 30, 2015 of certain incremental investments we made during the three and six months ended June 30, 2014, that were targeted to drive the success of our five growth and operational improvement strategies. While we continue to invest in these strategies, the amount of investments has decreased in the three and six months ended June 30, 2015, when compared to the same periods in 2014.

In May 2015, we completed the sale of RLC, a formerly wholly-owned entity based in the Netherlands, by selling all of the issued and outstanding shares of RLC to a private software company. The sale resulted in a loss of \$2.0 million, which negatively impacted net income for the three and six months ended June 30, 2015. We continue to sell and support many of our offerings to customers in the Netherlands either directly through our other foreign subsidiaries or through the use of partnerships, which we view as a better approach for serving that market.

At June 30, 2015, our cash and cash equivalents were \$13.2 million and outstanding borrowings under the 2014 Credit Facility were \$259.1 million. During the six months ended June 30, 2015, we generated \$47.6 million in cash flow from operations, reduced outstanding borrowings by \$23.3 million, returned \$11.3 million to stockholders by way of dividends and had cash outlays of \$14.0 million for purchases of property and equipment and software development costs.

We plan to continue focusing on cloud-based subscription offerings and on expanding our payment processing and analytics services as we execute on our key growth initiatives and strengthen our market leadership position, while achieving our targeted level of profitability. We also plan to continue to invest in our solution, sales and marketing organizations and our back-office processes as well as the infrastructure that supports our cloud-based subscription offerings and certain solution development initiatives to achieve optimal scalability of our operations as we execute on our key growth initiatives.

General availability of Raiser's Edge NXT

We achieved a milestone on our strategy to accelerate our solution portfolio's move to the cloud on July 14, 2015 by announcing the general availability of our new cloud-based fundraising and relationship management solution, Raiser's Edge NXT.

Increase in revolving credit commitments

As previously disclosed, in February 2014, we entered into the 2014 Credit Facility in an aggregate principal amount of \$325.0 million, with an option to request increases in the revolving commitments and/or request additional term loans in an aggregate principal amount of up to \$200.0 million. On October 1, 2014, we exercised this option, and certain lenders agreed, to increase the revolving credit commitments by \$100.0 million such that for the period commencing October 1, 2014, the aggregate revolving credit commitments were \$250.0 million.

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Item 2. Management's discussion and analysis of financial condition and results of operations (continued)

On July 17, 2015, we again exercised this option, and certain lenders agreed, to increase the revolving credit commitments by an additional \$100.0 million (the "Additional Revolving Credit Commitments") such that currently and for the period commencing July 17, 2015, the aggregate revolving credit commitments are \$350.0 million. The Additional Revolving Credit Commitments have the same terms as the existing revolving credit commitments.

Comparison of the three and six months ended June 30, 2015 and 2014

Results of operations

We have included the results of operations of acquired companies in our consolidated results of operations from the date of their respective acquisition, which impacts the comparability of our results of operations when comparing the three and six months ended June 30, 2015 and 2014. We have noted in the discussion below, to the extent meaningful and quantifiable, the impact on the comparability of our consolidated results of operations to prior year results due to the inclusion of acquired companies.

We acquired WhippleHill on June 16, 2014. Because we have integrated WhippleHill's solutions and operations, it is impracticable to determine the revenue and operating costs attributable solely to the acquired business. We acquired MicroEdge on October 1, 2014. For the three and six months ended months ended June 30, 2015, MicroEdge's total revenue was \$7.4 million and \$14.0 million, respectively. Because we have integrated a substantial portion of MicroEdge's operations, it is impracticable to determine the operating costs attributable solely to the acquired business. See Note 3 to our consolidated financial statements in this report for a summary of these acquisitions.

Revenue by segment

	Three	months Ju	ended 1ne 30,			ended une 30,				
(in millions, except percentages)	 2015		2014	\$ Change	% Change	 2015		2014	\$ Change	% Change
ECBU	\$ 69.4 (1)	\$	60.1 \$	9.3	15 %	\$ 136.3 (1)	\$	116.0 \$	20.3	18 %
GMBU	76.1		67.0	9.1	14 %	146.1		128.2	17.9	14 %
IBU	10.7		12.2	(1.5)	(12)%	20.8		22.8	(2.0)	(9)%
Other	 _		_	_	%	0.1		0.1	_	%
Total revenue ⁽²⁾	\$ 156.3	\$	139.4 \$	16.9	12 %	\$ 303.3	\$	267.0 \$	36.3	14 %

Included in ECBU revenue for the three and six months ended June 30, 2015 was \$7.4 million and \$14.0 million, respectively, attributable to the inclusion of MicroEdge.
 The individual amounts for each year may not sum to total revenue due to rounding.

ECBU

	Three 1	mon	ths ended June 30,				Six 1	nont	hs ended June 30,			
(in millions, except percentages)	2015		2014	_	\$ Change	% Change	2015		2014	-	\$ Change	% Change
ECBU revenue	\$ 69.4	\$	60.1	\$	9.3	15%	\$ 136.3	\$	116.0	\$	20.3	18%
% of total revenue	44%		43%	D			45%		43%			

(1) Included in ECBU revenue for the three and six months ended June 30, 2015 was \$7.4 million and \$14.0 million, respectively, attributable to the inclusion of MicroEdge.

When removing the impact attributable to MicroEdge as discussed above, the increases in ECBU revenue during the three and six months ended June 30, 2015, when compared to the same periods in 2014, were primarily attributable to growth in subscriptions revenue. The growth in subscriptions resulted primarily from increases in demand for our hosting services associated with our Blackbaud CRM solution and our cloud-based solution Luminate CRM. ECBU subscriptions revenue also benefited from increases in the number of customers and the volume of transactions for which we process payments. Also contributing to the overall growth in ECBU revenue was an increase in maintenance revenue related to new Blackbaud CRM customers.

GMBU

	Three I	mon	ths ended June 30,				Six 1	mont	hs ended June 30,			
(in millions, except percentages)	 2015		2014	_	\$ Change	% Change	 2015		2014		\$ Change	% Change
GMBU revenue	\$ 76.1	\$	67.0	\$	9.1	14%	\$ 146.1	\$	128.2	\$	17.9	14%
% of total revenue	49%	6	48%	ó			48%	6	48%	6		

The increases in GMBU revenue during the three and six months ended June 30, 2015, when compared to the same periods in 2014, were primarily attributable to growth in subscriptions revenue and the contribution of revenue from WhippleHill. The growth in subscriptions revenue was primarily due to strong demand for our cloud-based solutions, including Altru and Online Express and our Raiser's Edge and Financial Edge solutions. GMBU subscriptions revenue also benefited from increases in the number of customers and the volume of transactions for which we process payments. Also contributing to overall growth in GMBU revenue was an increase in consulting services revenue related to our Raiser's Edge and Luminate Online solutions.

IBU

	Three months	s ended June 30,			Six mon	ths ended June 30,			
(in millions, except percentages)	2015	2014	\$ Change	% Change	2015	2014	\$ Change	% Change	
IBU revenue	\$ 10.7 \$	12.2 \$	(1.5)	(12)%	\$ 20.8 \$	22.8 \$	(2.0)	(9)%	
% of total revenue	7%	9%			7%	9%			

The decreases in IBU revenue during the three and six months ended June 30, 2015, when compared to the same periods in 2014, were primarily related to reductions in perpetual license sales of our Raiser's Edge solution, which also caused IBU maintenance revenue to decrease. The reductions in Raiser's Edge license fees and maintenance revenue were partially offset by growing demand for, and sales of, our Blackbaud CRM solution. Also contributing to the decreases in IBU revenue were decreases in consulting services revenue related to our Raiser's Edge solution. In the near term, we expect a continued reduction in IBU revenue related to Raiser's Edge license fees and maintenance as our customers transition to our Raiser's Edge NXT solution.

Operating results

Subscriptions												
	Thre	ee month	s ended June 30,				Six	mont	hs ended June 30,			
(in millions, except percentages)	 2015		2014	_	\$ Change	% Change	 2015		2014	_	\$ Change	% Change
Subscriptions revenue	\$ 80.0 (1	1) \$	65.0	\$	15.0	23%	\$ 152.5 (1)	\$	123.3	\$	29.2	24%
Cost of subscriptions	 39.4		31.7		7.7	24%	75.6		61.9		13.7	22%
Subscriptions gross profit	\$ 40.6	\$	33.3	\$	7.3	22%	\$ 76.9	\$	61.4	\$	15.5	25%
Subscriptions gross margin	51%		51%	, D			50%		50%	ó		

(1) Included in subscriptions revenue for the three and six months ended June 30, 2015 was \$4.2 million and \$7.9 million, respectively, attributable to the inclusion of MicroEdge.

Subscriptions revenue is comprised of revenue from charging for the use of our subscription-based software solutions, which includes providing access to hosted applications and hosting services, access to certain data services and our online subscription training offerings, revenue from payment processing services as well as variable transaction revenue associated with the use of our solutions. We continue to experience growth in sales of our hosted applications and hosting services as we meet the demand of our customers that increasingly prefer cloud-based subscription offerings. In addition, we have experienced growth in our payment processing services from the continued shift to online giving, further integration of these services to our existing solution portfolio and the sale of these services to new and existing customers.

Excluding the incremental subscriptions revenue from MicroEdge as discussed above, the increases in subscriptions revenue during the three and six months ended June 30, 2015, when compared to the same periods in 2014, were primarily due to strong demand across our solution portfolio including our cloud-based solutions, such as Luminate CRM and Altru, our Raiser's Edge and Financial Edge solutions, as well as from providing hosting services to customers who have purchased perpetual rights to certain of our software solutions. Subscriptions revenue also grew as a result of increases in the number of customers and the volume of transactions for which we process payments, as well as increases in the volume of subscription-based analytic services provided. Also contributing to the increases in subscriptions revenue was the inclusion of WhippleHill during the three and six months ended June 30, 2015.

Cost of subscriptions is primarily comprised of human resource costs, stock-based compensation expense, third-party royalty and data expenses, hosting expenses, allocated depreciation, facilities and IT support costs, amortization of intangibles from business combinations, transaction-based costs related to payments services including remittances of amounts due to third-parties and other costs incurred in providing support and services to our customers.

The increases in cost of subscriptions during the three and six months ended June 30, 2015, when compared to the same periods in 2014, were relatively consistent with the increases in revenue during those periods. The increases in cost of subscriptions were primarily due to increases in transaction-based costs related to our payments services of \$2.5 million and \$4.3 million, respectively, increases in human resource costs of \$1.6 million and \$3.1 million, respectively, increases in amortization of intangible assets from business combinations of \$1.3 million and \$2.5 million, respectively, and increases in the cost of third-party technology embedded in certain of our subscription solutions of \$0.8 million and \$1.3 million, respectively. The increases in human resource costs were primarily due to an increase in subscription customer support headcount directly related to our growing base of subscription customers. The inclusion of WhippleHill and MicroEdge also contributed to the increases in human resource costs during the three and six months ended June 30, 2015.

Our subscriptions gross margin for the three and six months ended June 30, 2015, when compared to the same period in 2014, were relatively unchanged.

Maintenance

mumenance	T	hree n	is ended June 30,								
(in millions, except percentages)	 2015		2014	-	\$ Change	% Change	 2015	2014	_	\$ Change	% Change
Maintenance revenue	\$ 38.6	(1)	\$ 36.5	\$	2.1	6%	\$ 77.5 (1)	\$ 72.2	\$	5.3	7%
Cost of maintenance	 7.0		6.0		1.0	17%	 14.5	11.4		3.1	27%
Maintenance gross profit	\$ 31.6		\$ 30.5	\$	1.1	4%	\$ 63.0	\$ 60.8	\$	2.2	4%
Maintenance gross margin	 82%	ó	84%	6			 81%	84%	6		

(1) Included in maintenance revenue for the three and six months ended June 30, 2015 was \$2.6 million and \$4.9 million, respectively, attributable to the inclusion of MicroEdge.

Maintenance revenue is comprised of annual fees derived from maintenance contracts associated with new software licenses and annual renewals of existing maintenance contracts. These contracts provide customers with updates, enhancements and certain upgrades to our software solutions and online, telephone and email support. Maintenance contracts are typically for a term of one year, and maintenance renewal rates in the period reported did not vary materially compared to prior periods. Over time, we anticipate a decrease in maintenance contract renewals as we transition our solution portfolio to a cloud-based subscription delivery model and away from a perpetual license-based model.

Excluding the incremental maintenance revenue from MicroEdge as discussed above, maintenance decreased by \$0.5 million during the three months ended June 30, 2015, when compared to the same period in 2014. The decrease was primarily comprised of (i) \$2.7 million of reductions in maintenance from contracts that were not renewed and reductions in contracts with existing customers; partially offset by (ii) \$1.5 million of incremental maintenance from new customers associated with new license agreements and increases in contracts with existing customers; and (iii) \$0.7 million of incremental maintenance from contractual inflationary rate adjustments. The decrease in maintenance revenue, excluding amounts attributable to MicroEdge, during the three months ended June 30, 2015, when compared to the same period in 2014, was primarily related to a reduction in maintenance contracts associated with the on-premise Raiser's Edge as customers migrated to our Raiser's Edge NXT solution. As discussed above, this is a trend we expect to continue as we transition our solution portfolio to a cloud-based subscription delivery model.

Excluding the incremental maintenance revenue from MicroEdge as discussed above, the increase in maintenance revenue during the six months ended June 30, 2015, when compared to the same period in 2014, was primarily comprised of (i) \$3.4 million of incremental maintenance from new customers associated with new license agreements and increases in contracts with existing customers; and (ii) \$1.5 million of incremental maintenance from contractual inflationary rate adjustments; partially offset by (iii) reductions of \$4.5 million in maintenance from contracts that were not renewed and reductions in contracts with existing customers. The increase in maintenance revenue during the six months ended June 30, 2015, when compared to the same period in 2014, was primarily related to maintenance contracts associated with Blackbaud CRM.

Cost of maintenance is primarily comprised of human resource costs, stock-based compensation expense, third-party contractor expenses, third-party royalty costs, allocated depreciation, facilities and IT support costs, amortization of intangibles from business combinations and other costs incurred in providing support and services to our customers.

Cost of maintenance increased during the three and six months ended June 30, 2015, when compared to the same periods in 2014, primarily as a result of increases in amortization of intangible assets from business combinations of \$0.9 million and \$1.9 million, respectively. Also contributing to the increase in cost of subscriptions for the six months ended June 30, 2015, when compared to the same period in 2014, was an increase in human resource costs primarily due to the inclusion of MicroEdge.

Maintenance gross margin decreased during the three and six months ended June 30, 2015 when compared to the same periods in 2014, primarily due to the transition of our solution portfolio to a cloud-based subscription delivery model, as well as incremental amortization of intangible assets from business combinations attributable to MicroEdge.

Services

	Th	ree mo	onths ended June 30				S	Six mon	ths ended June 30,			
(in millions, except percentages)	 2015		2014	ļ	\$ Change	% Change	2015		2014	_	\$ Change	% Change
Services revenue	\$ 33.7	(1)	\$ 31.8	\$	1.9	6%	\$ 65.0 ((2) \$	59.9	\$	5.1	9%
Cost of services	25.9		25.5		0.4	2%	52.9		51.8		1.1	2%
Services gross profit	\$ 7.8	:	\$ 6.3	\$	1.5	24%	\$ 12.1	\$	8.1	\$	4.0	49%
Services gross margin	 23%		20	%			 19%		14%	6		

(1) The impact on services revenue for the three months ended June 30, 2015 as a result of the inclusion of MicroEdge was not significant.

(2) Included in services revenue for the six months ended June 30, 2015 was \$0.8 million attributable to the inclusion of MicroEdge.

We derive services revenue from consulting, implementation, education, analytic and installation services. Consulting, implementation and installation services involve converting data from a customer's existing system, system configuration, process re-engineering and assistance in file set up. Education services involve customer training activities. Analytic services are comprised of donor prospect research, sales of lists of potential donors, benchmarking studies and data modeling services. These analytic services involve the assessment of current and prospective donor information of the customer and are performed using our proprietary analytical tools. The end product is intended to enable organizations to more effectively target their fundraising activities.

Services revenue increased during the three months ended June 30, 2015, when compared to the same period in 2014 primarily as a result of the inclusion of WhippleHill consulting services revenue. Also contributing to the growth in services revenue during the three months ended June 30, 2015, when compared to the same period in 2014, were an increase in analytic services deliveries and growth in consulting services revenue related to our Blackbaud CRM solution.

Excluding the incremental services revenue from MicroEdge as discussed above, the increase in services revenue during the six months ended June 30, 2015, when compared to the same period in 2014, was primarily a result of an increase in consulting services revenue of \$3.8 million related to our Blackbaud CRM solution, as well as the inclusion of WhippleHill. Also contributing to the growth in services revenue during the six months ended June 30, 2015, when compared to the same period in 2014, was an increase in training services deliveries. We expect that the continuing shift in our go-to-market strategy towards cloud-based subscription offerings, which, in general, require less implementation services and little to no customization services when compared our traditional on-premise perpetual license arrangements, will negatively impact consulting services revenue growth over time.

Cost of services is primarily comprised of human resource costs, stock-based compensation expense, third-party contractor expenses, classroom rentals, costs incurred in providing customer training, data expense incurred to perform analytic services, allocated depreciation, facilities and IT support costs and amortization of intangibles from business combinations.

Cost of services during the three months ended June 30, 2015, when compared to the same period in 2014, was relatively unchanged.

The increase in cost of services during the six months ended June 30, 2015, when compared to the same period in 2014, was primarily due to a \$0.7 million increase in charges recorded for employee severance.

Services gross margin increased during the three and six months ended June 30, 2015, when compared to the same periods in 2014, primarily due to an improvement in the utilization of consulting services personnel and increases in service revenue relative to the modest changes in cost of services.

License fees and other

	Three n		hs ended June 30,				Six months ended June 30,						
(in millions, except percentages)	 2015		2014		\$ Change	% Change		2015		2014	-	\$ Change	% Change
License fees and other revenue	\$ 4.0	\$	6.1	\$	(2.1)	(34)%	\$	8.2	\$	11.7	\$	(3.5)	(30)%
Cost of license fees and other	1.1		1.4		(0.3)	(21)%		2.3		3.0		(0.7)	(23)%
License fees and other gross profit	\$ 2.9	\$	4.7	\$	(1.8)	(38)%	\$	5.9	\$	8.7	\$	(2.8)	(32)%
License fees and other gross margin	 73%	, D	77%	, D				72%	ó	74%	ó		

License fees and other revenue includes revenue from the sale of our software solutions under perpetual license agreements, the sale of business forms that are used in conjunction with our software solutions, reimbursement of travel-related expenses primarily incurred during the performance of services at customer locations, fees from user conferences and third-party software referral fees.

Revenue from license fees and other decreased during the three and six months ended June 30, 2015, when compared to the same periods in 2014, primarily as a result of the ongoing shift in our customers' buying preferences away from software offered under perpetual license arrangements towards cloud-based subscription offerings.

Cost of license fees and other is primarily comprised of third-party software royalties, variable reseller commissions, amortization of software development costs, human resource costs, costs of business forms, costs of user conferences, reimbursable expenses relating to the performance of services at customer locations, allocated depreciation, facilities and IT support costs and amortization of intangibles from business combinations.

The decreases in cost of license fees and other during the three and six months ended June 30, 2015, when compared to the same periods in 2014, were primarily due to reductions in reseller commissions and third-party software royalties, driven by the ongoing shift in our customers' buying preferences away from software offered under perpetual license arrangements towards cloud-based subscription offerings.

License fees and other gross margin decreased during the three and six months ended June 30, 2015, when compared to the same periods in 2014, primarily due to the ongoing shift in our customers' buying preferences towards cloud-based subscription offerings relative to the modest decreases in cost of license fees and other.

Operating expenses

	Three	nont	hs ended June 30,				Six months ended June 30,						
(in millions, except percentages)	 2015		2014	_	\$ Change	% Change		2015		2014		\$ Change	% Change
Sales and marketing expense	\$ 29.7	\$	26.4	\$	3.3	13%	\$	58.3	\$	51.5	\$	6.8	13%
% of total revenue	19%	6	19%					19%	ó	19%	ó		

Sales and marketing expense includes human resource costs, stock-based compensation expense, travel-related expenses, sales commissions, advertising and marketing materials, public relations costs and allocated depreciation, facilities and IT support costs.

Sales and marketing expense as a percentage of revenue remained relatively unchanged during the three and six months ended June 30, 2015, when compared to the same periods in 2014.

Item 2. Management's discussion and analysis of financial condition and results of operations (continued)

The increases in sales and marketing expense increased during the three and six months ended June 30, 2015, when compared to the same periods in 2014, were primarily due to increases in human resource costs of \$1.3 million and \$2.7 million, respectively, and commission expense of \$0.5 million and \$1.0 million, respectively. An increase in advertising and marketing costs of \$0.7 million also contributed to the increase in sales and marketing expense during the six months ended June 30, 2015. Human resource costs increased primarily due to incremental headcount to support the increase in sales and marketing efforts of our growing operations. The inclusion of WhippleHill and MicroEdge also contributed to the increases in human resource costs, as well as the increase in advertising and marketing costs. The increases in commission expense were primarily driven by increases in commissionable revenue during the three and six months ended June 30, 2015, when compared to the same periods in 2014.

Research and development

	Three months ended June 30,				Six months ended June 30,									
(in millions, except percentages)		2015		2014	Ch	\$ ange	% Change		2015		2014	_	\$ Change	% Change
Research and development expense	\$	20.2	\$	18.1	\$	2.1	12%	\$	41.4	\$	34.6	\$	6.8	20%
% of total revenue		13%	, D	13%					14%	D	13%	ó		

Research and development expense includes human resource costs, stock-based compensation expense, third-party contractor expenses, software development tools and other expenses related to developing new solutions, upgrading and enhancing existing solutions, and allocated depreciation, facilities and IT support costs.

Research and development expense as a percentage of revenue remained relatively unchanged during the three and six months ended June 30, 2015, when compared to the same periods in 2014.

The increases in research and development expense during the three and six months ended June 30, 2015, when compared to the same periods in 2014, were primarily due to increases in human resource costs of \$3.5 million and \$8.4 million, respectively. The inclusion of WhippleHill and MicroEdge contributed to the increases in human resource costs. Partially offsetting these increases in human resource costs during the three and six months ended June 30, 2015 were increases of \$1.7 million and \$3.7 million, respectively, in the amount of software development costs that were capitalized from an increase in development activities that generate costs which qualify for capitalization as internal-use software including development costs related to our Raiser's Edge NXT and Financial Edge NXT cloud-based solutions as well as development costs associated with the software solutions of companies acquired in 2014. We expect that the increase in the amount of software development costs capitalized is a trend that will continue in the near-term.

General and administrative													
Three months ended June 30,								Six months ended June 30,					
(in millions, except percentages)		2015		2014	-	\$ Change	% Change		2015	2014		\$ Change	% Change
General and administrative expense	\$	18.0	\$	13.8	\$	4.2	30%	\$	34.8 \$	26.6	\$	8.2	31%
% of total revenue		12%	Ď	10%	, D				11%	10%	6		

General and administrative expense consists primarily of human resource costs for general corporate functions, including senior management, finance, accounting, legal, human resources and corporate development, stock-based compensation expense, third-party professional fees, insurance, allocated depreciation, facilities and IT support costs, acquisition-related expense and other administrative expenses.

General and administrative expense increased as a percentage of revenue during the three and six months ended June 30, 2015, when compared to the same periods in 2014, primarily due to the inclusion of MicroEdge, which historically had higher general and administrative expenses as a percentage of revenue.

The increases in general and administrative expense during the three and six months ended June 30, 2015, when compared to the same periods in 2014, were primarily due to increases in human resource of \$2.0 million and \$4.6 million, respectively, increases in facilities costs of \$1.1 million and \$2.2 million, respectively, increases in stock-based compensation expense of \$1.2 million and \$2.1 million, respectively, and increases in acquisition-related expenses and integration costs of \$0.7 million and \$1.3 million, respectively. Partially offsetting these increases during the three and six months ended June 30, 2015 were decreases in other corporate costs of \$1.3 million and \$3.5 million, respectively. Human resource costs increased primarily due to additional resources needed to support the growth of our business and from the inclusion of WhippleHill and MicroEdge personnel. The increases in facilities and acquisition-related expenses and integration costs were due to our acquisitions of WhippleHill and MicroEdge. The increases in stock-based compensation expense were primarily attributable to a change in timing of certain annual equity award grants, whereby annual grants that would have otherwise been made in 2013 were instead made during 2014, as well as the impact of new equity award grants in the current year to certain senior management hires. There was no change in the timing of annual equity award grants in the prior year.

Non-GAAP financial measures

The operating results analyzed below are presented on a non-GAAP basis. We use non-GAAP revenue, non-GAAP income from operations, non-GAAP operating margin, EBITDA and Adjusted EBITDA internally in analyzing our operational performance. Accordingly, we believe these non-GAAP measures are useful to investors, as a supplement to GAAP measures, in evaluating our ongoing operational performance. While we believe these non-GAAP measures provide useful supplemental information, non-GAAP financial measures should not be considered in isolation from, or as a substitute for, financial information prepared in accordance with GAAP. In addition, these non-GAAP financial measures may not be completely comparable to similarly titled measures of other companies due to potential differences in the exact method of calculation between companies.

We have acquired businesses whose net tangible assets include deferred revenue. In accordance with GAAP reporting requirements, we recorded write-downs of deferred revenue under arrangements predating the acquisition to fair value, which resulted in lower recognized revenue than the contributed purchase price until the related obligations to provide services under such arrangements are fulfilled. Therefore, our GAAP revenues after the acquisitions will not reflect the full amount of revenue that would have been reported if the acquired deferred revenue was not written down to fair value. The non-GAAP measures described below reverse the acquisition-related deferred revenue write-downs so that the full amount of revenue booked by the acquired companies is included, which we believe provides a more accurate representation of a revenue run-rate in a given period and, therefore, will provide more meaningful comparative results in future periods.

The non-GAAP financial measures discussed below exclude the impact of certain transactions because we believe they are not directly related to our operating performance in any particular period, but are for our long-term benefit over multiple periods. We believe that these non-GAAP financial measures reflect our ongoing business in a manner that allows for meaningful period-to-period comparisons and analysis of trends in our business.

	Three n		s ended June 30,	_				Six n		ns ended June 30,	_		
(in millions, except percentages)	2015		2014	\$ Change		% Change		2015		2014		\$ Change	% Change
GAAP Revenue	\$ 156.3	\$	139.4	\$	16.9	12 %	\$	303.3	\$	267.0	\$	36.3	14 %
Non-GAAP adjustments:													
Add: Acquisition-related deferred revenue write-down	 2.5		—		2.5	100 %		6.0		_		6.0	100 %
Non-GAAP revenue	\$ 158.7	\$	139.4	\$	19.3	14 %	\$	309.3	\$	267.0	\$	42.3	16 %
GAAP income from operations	\$ 14.5	\$	16.0	\$	(1.5)	(9)%	\$	22.5	\$	25.3	\$	(2.8)	(11)%
GAAP operating margin	9.3%	D	11.5%	, D				7.4%	, D	9.5%	ó		
Non-GAAP adjustments:													
Add: Acquisition-related deferred revenue write-down	2.5		_		2.5	100 %		6.0		_		6.0	100 %
Add: Stock-based compensation expense	6.3		4.3		2.0	47 %		11.4		8.0		3.4	43 %
Add: Amortization of intangibles from business combinations	8.1		5.7		2.4	42 %		16.2		11.8		4.4	37 %
Add: Employee severance	0.4		_		0.4	100 %		1.6		—		1.6	100 %
Add: Impairment of capitalized software development costs	_		0.8		(0.8)	(100)%		—		0.8		(0.8)	(100)%
Add: Acquisition-related integration costs	0.2		0.1		0.1	100 %		0.7		0.1		0.6	600 %
Add: Acquisition-related expenses	0.7		0.1		0.6	600 %		0.8		0.1		0.7	700 %
Add: CEO transition costs	_		_		_	%		_		0.9		(0.9)	(100)%
Subtotal(1)	18.2		11.0		7.2	65 %		36.7		21.6		15.0	69 %
Non-GAAP income from operations(1)	\$ 32.7	\$	27.0	\$	5.7	21 %	\$	59.2	\$	46.9	\$	12.3	26 %
Non-GAAP operating margin	20.6%		19.4%	, D				19.1%	, D	17.6%	ó		

(1) The individual amounts for each year may not sum to subtotal or Non-GAAP income from operations due to rounding.

The increases in non-GAAP income from operations and non-GAAP operating margin during the three and six months ended June 30, 2015, when compared to the same periods in 2014, were primarily due to the growth in subscriptions revenue and the incremental revenue from acquired companies as discussed above, partially offset by increases in human resource costs, transaction-based costs related to payments services and IT infrastructure costs. Also contributing to the increases in non-GAAP income from operations and non-GAAP operating margin were the non-recurrence in the three and six months ended June 30, 2015 of certain incremental investments made during the three and six months ended June 30, 2014, that were targeted to drive the success of our five growth and operational improvement strategies. While we continue to invest in these strategies, the amount of investments has decreased in the three and six months ended June 30, 2015, when compared to the same periods in 2014.

	Tł	1ree mo	nths ended June 30,				Six mont	hs ended June 30,		
(in millions, except percentages)	2	2015	2014		\$ Change	% Change	2015	2014	\$ Change	% Change
GAAP net income	\$	7.0 \$	\$ 9.3		(2.3)	(25)%	\$ 11.3 \$	13.1	(1.8)	(14)%
Non-GAAP adjustments:										
Add: Interest, net		1.9	1.3		0.6	46 %	3.5	2.8	0.7	25 %
Add: Income tax provision		4.3	5.6		(1.3)	(23)%	6.0	8.4	(2.4)	(29)%
Add: Depreciation		4.5	4.3		0.2	5 %	9.3	8.6	0.7	8 %
Add: Amortization of intangibles from business combinations		8.1	5.7		2.4	42 %	16.2	11.8	4.4	37 %
Add: Amortization of software development costs		1.0	0.4		0.6	150 %	1.8	0.8	1.0	125 %
Subtotal(1)		19.7	17.5		2.2	13 %	36.8	32.4	4.4	14 %
EBITDA(1)	\$	26.8	\$ 26.7	\$	0.1	<u> %</u>	\$ 48.2 \$	45.5 \$	2.7	6 %
EBITDA Margin		16.9%	19.2	%			 15.6%	17.0%		
Non-GAAP adjustments:										
Add: Other (income) expense, net	\$	(0.7)	\$ (0.2) \$	(0.5)	250 %	\$ (0.4) \$	— \$	(0.4)	100 %
Add: Loss on sale of business		2.0	_		2.0	100 %	2.0	_	2.0	100 %
Add: Loss on debt extinguishment and termination of derivative instruments		_			_	%	_	1.0	(1.0)	(100)%
Add: Acquisition-related deferred revenue write-down		2.5			2.5	100 %	6.0	_	6.0	100 %
Add: Stock-based compensation expense		6.3	4.3		2.0	47 %	11.4	8.0	3.4	43 %
Add: Employee severance		0.4	_		0.4	100 %	1.6	—	1.6	100 %
Add: Impairment of capitalized software development costs		_	0.8		(0.8)	(100)%	—	0.8	(0.8)	(100)%
Add: Acquisition-related integration costs		0.2	0.1		0.1	100 %	0.7	0.1	0.6	600 %
Add: Acquisition-related expenses		0.7	0.1		0.6	600 %	0.8	0.1	0.7	700 %
Add: CEO transition costs		_			—	<u> %</u>	—	0.9	(0.9)	(100)%
Subtotal(1)		11.4	5.0		6.4	128 %	 22.0	10.9	11.1	102 %
Adjusted EBITDA(1)	\$	38.2 5	\$ 31.8	\$	6.4	20 %	\$ 70.2 \$	56.3 \$	13.9	25 %
Adjusted EBITDA Margin (1) The individual amounts for each year may not sum to subtotal		24.1%	22.8				22.7%	21.1%		

(1) The individual amounts for each year may not sum to subtotals, EBITDA or Adjusted EBITDA due to rounding.

Interest expense

	Three months ended June 30,				Six month	s ended June 30,			
(in millions, except percentages)	 2015		2014	\$ Change	% Change	2015	2014	\$ Change	% Change
Interest expense	\$ 1.9	\$	1.3	\$ 0.6	46%	\$ 3.6 \$	2.8 \$	0.8	29%
% of total revenue	1%		1%			1%	1%		

Interest expense increased during the three and six months ended June 30, 2015, when compared to the same periods in 2014, primarily due to an increase in our average daily borrowings related to our acquisition of MicroEdge.

Deferred revenue

The table below compares the components of deferred revenue from our consolidated balance sheets:

(in millions)	Timing of secondition	June 30, 2015	December 31, 2014	Change	% Change
	Timing of recognition	2013	2014	Change	76 Change
Subscriptions	Over the period billed in advance, generally one year \$	107.0 \$	98.2 \$	8.8	9 %
Maintenance	Over the period billed in advance, generally one year	93.5	92.8	0.7	1 %
Services	As services are delivered	31.4	29.5	1.9	6 %
License fees and other	Upon delivery of the solution or service	2.0	0.8	1.2	150 %
Total deferred revenue(1)		233.9	221.3	12.6	6 %
Less: Long-term portion		8.8	9.0	(0.2)	(2)%
Current portion	\$	225.1 \$	212.3 \$	12.8	6 %

(1) The individual amounts for each year may not sum to total deferred revenue due to rounding.

To the extent that our customers are billed for our solutions and services in advance of delivery, we record such amounts in deferred revenue. Deferred revenue attributable to subscriptions increased during the six months ended June 30, 2015 as a result of both an increase subscription sales as well as a seasonal increase in billings for subscription renewals. Historically, due to the timing of client budget cycles, we have an increase in customer contract renewals in our second quarter as compared to our fourth quarter. We generally invoice our maintenance and subscription customers in annual cycles 30 days prior to the end of the contract term. The increase in deferred revenue from license fees and other during the six months ended June 30, 2015 was primarily due to a seasonal increase in advance registration billings associated with our K-12 and bbcon user conferences, which occur each year in July and October, respectively. The increase in deferred revenue from services during the six months ended June 30, 2015 was the result of an increase in consulting and training services billings. Deferred revenue from maintenance remained relatively unchanged during the six months ended June 30, 2015.

Income tax provision

Our effective income tax rates, including the effects of period-specific events, were:

	Three mor	nths ended June 30,	Six months ended June 30,			
	2015	2014	2015	2014		
Effective tax rate	37.8%	37.7%	34.7%	39.1%		

Our effective income tax rate remained relatively unchanged when comparing the three months ended June 30, 2015 to the same period in 2014. Despite remaining relatively unchanged in the aggregate, our effective tax rate increased because of a loss from the sale of our Netherlands entity for which we have determined that a related valuation allowance is appropriate and therefore did not recognize any tax benefit, and that impact was partially offset by an increase in the domestic production activities deduction.

The decrease in our effective income tax rate during the six months ended June 30, 2015 when compared to the same period in 2014 was primarily due to a discrete tax benefit from the settlement of an IRS audit and an increase in the domestic production activities deduction, partially offset by the effect from the sale of our Netherlands entity.

Our effective income tax rate may fluctuate quarterly as a result of factors, including transactions entered into, changes in the geographic distribution of our earnings or losses, our assessment of certain tax contingencies, valuation allowances, and changes in tax law in jurisdictions where we conduct business.

Item 2. Management's discussion and analysis of financial condition and results of operations (continued)

We have deferred tax assets for federal, state, and international net operating loss carryforwards and state tax credits. The federal and state net operating loss carryforwards are subject to various Internal Revenue Code limitations and applicable state tax laws. A portion of the foreign and state net operating loss carryforwards and a portion of state tax credits have a valuation reserve due to the uncertainty of realizing such carryforwards and credits in the future.

The total amount of unrecognized tax benefit that, if recognized, would favorably affect the effective income tax rate, was \$2.1 million and \$2.8 million at June 30, 2015 and December 31, 2014, respectively. We recognize accrued interest and penalties, if any, related to unrecognized tax benefits as a component of income tax expense.

Seasonality

Our revenues normally fluctuate as a result of certain seasonal variations in our business. Our revenue from professional services has historically been lower in the first quarter when many of those services commence and in the fourth quarter due to the holiday season. In addition, our transaction revenue has historically been at its lowest in the first quarter due to the timing of customer fundraising initiatives and events. As a result of these and other factors, our total revenue has historically been lower in the first quarter than in the remainder of our fiscal year, with the third and fourth quarters historically achieving the highest total revenues. Our revenue from payment processing services has also historically increased during the fourth quarter due to year-end giving. Our expenses, however, do not vary significantly as a result of these factors, but do fluctuate on a quarterly basis due to varying timing of expenditures. Our cash flow from operations normally fluctuates quarterly due to the combination of the timing of customer contract renewals, delivery of professional services and occurrence of customer events, the payment of bonuses, as well as merit-based salary increases, among other factors. Historically, due to lower revenues in our first quarter, combined with the payment of bonuses from the prior year in our first quarter, our cash flow from operations has been lowest in our first quarter, and due to the timing of client budget cycles, our cash flow from operations has been lower in our second quarter as compared to our third and fourth quarters. Partially offsetting these favorable drivers of cash flow from operations in our third and fourth quarters are merit-based salary increases, which are generally effective in April each year. In addition, deferred revenues can vary on a seasonal basis for the same reasons. These patterns may change, however, as a result of the continued shift to online giving, growth in volume of transactions for which we process payments, acquisitions, new market

Liquidity and capital resources

The table below presents selected financial information as of June 30, 2015 and December 31, 2014 and during the six months ended June 30, 2015 and 2014:

(in millions)	June 30, 2015	December 31, 2014
Cash and cash equivalents	\$ 13.2 \$	14.7
Property and equipment, net	49.0	50.4
Software development costs, net	14.1	8.9
Total debt	259.1	282.4
Working capital	(138.6)	(133.2)
Working capital excluding deferred revenue	86.5	79.1
	Si	x months ended June 30,
(in millions)	 2015	2014
Net cash provided by operating activities	\$ 47.6 \$	45.1
Net cash used in investing activities	(14.5)	(42.0)
Net cash (used in) provided by financing activities	(33.6)	9.6

Item 2. Management's discussion and analysis of financial condition and results of operations (continued)

Our principal sources of liquidity are operating cash flow, funds available under the 2014 Credit Facility and cash on hand. Our operating cash flow depends on continued customer renewal of our subscription, maintenance and support agreements and market acceptance of our solutions and services. Based on current estimates of revenue and expenses, we believe that the currently available sources of funds and anticipated cash flows from operations will be adequate for at least the next twelve months to finance our operations, fund anticipated capital expenditures, meet our debt obligations and pay dividends. Dividend payments are not guaranteed and our Board of Directors may decide, in its absolute discretion, at any time and for any reason, not to declare and pay further dividends and/or repurchase our common stock. To the extent we undertake future material acquisitions, investments or unanticipated capital expenditures, we may require additional capital. In that context, we regularly evaluate opportunities to enhance our capital structure including through potential debt issuances.

At June 30, 2015, our total cash and cash equivalents balance included approximately \$7.0 million of cash that was held by operations outside the U.S. While these funds may not be needed to fund our U.S. operations for at least the next 12 months, if we need these funds, we may be required to accrue and pay taxes to repatriate the funds. We currently do not intend nor anticipate a need to repatriate our other cash held outside the U.S.

Operating cash flow

Net cash provided by operating activities of \$47.6 million increased by \$2.5 million during the six months ended June 30, 2015, when compared to the same period in 2014. Throughout both periods, our cash flows from operations were derived principally from: (i) our earnings from on-going operations prior to non-cash expenses such as depreciation, amortization, stock-based compensation, loss on sale of business, impairment of capitalized software development costs, loss on debt extinguishment and termination of derivative instruments, amortization of deferred financing costs and debt discount and adjustments to our provision for sales returns and allowances; and (ii) changes in our working capital.

Working capital changes are composed of changes in accounts receivable, prepaid expenses and other assets, trade accounts payable, accrued expenses and other liabilities, and deferred revenue. Cash flow from operations associated with working capital decreased \$2.8 million during the six months ended June 30, 2015, when compared to the same period in 2014, primarily due to:

- an increase in current period bonus payments from a prior year change in the timing of payouts for certain bonus plans, from quarterly to annually, partially offset by an increase in amounts accrued for current period performance against current period targets;
- an increase in monthly commission payments from over-performance against current period targets and from a net increase in the current year payment for prior period over-performance against the prior period target;
- an increase in cash outlays for facility costs primarily due to prior year acquisitions; which were partially offset by:
- fluctuations in the timing of vendor payments; and
- an increase in deferred subscriptions revenue as a result of an increase in subscription sales and related amounts billed and deferred.

Investing cash flow

During the six months ended June 30, 2015, we had cash outlays of \$7.0 million for both software development costs and purchases of property, which were up \$3.2 million and \$1.6 million, respectively, from cash spent during the same period in 2014. The increase in cash outlays for software development costs was primarily driven by development activities related to the Raiser's Edge NXT and Financial Edge NXT cloud-based solutions, development activities for other solutions and the inclusion of software development costs related to solutions historically provided by companies acquired in 2014. In addition, we used net cash of \$0.5 million in the sale of a business during the six months ended June 30, 2015. We used \$32.8 million of cash during the six months ended June 30, 2014, for the acquisition of companies including WhippleHill, while no such investments were made during the six months ended June 30, 2015.

Financing cash flow

During the six months ended June 30, 2015, we had a net reduction in borrowings of \$23.3 million compared to a net increase in borrowings of \$21.0 million during the same period in 2014. Also during the six months ended June 30, 2015, we paid dividends of \$11.3 million, which was relatively consistent with the amount paid in the comparable period of 2014.

We have drawn on our credit facility from time to time to help us meet financial needs, such as business acquisitions and purchases of common stock under our repurchase program. At June 30, 2015, our available borrowing capacity under the 2014 Credit Facility was \$158.0 million, and in July 2015, we exercised our option to increase our borrowing capacity under the 2014 Credit Facility by \$100.0 million, as described below. We believe the 2014 Credit Facility will provide us with sufficient flexibility to meet our future financial needs. The 2014 Credit Facility matures in February 2019.

At June 30, 2015, the carrying amount of our debt under the 2014 Credit Facility was \$257.5 million. Our average daily borrowings during the three and six months ended June 30, 2015 were \$272.5 million and \$275.5 million, respectively.

Following is a summary of the financial covenants under our credit facility:

Financial Covenant	Requirement	Ratio as of June 30, 2015
Net Leverage Ratio	\leq 3.50 to 1.00	1.92 to 1.00
Interest Coverage Ratio	\geq 2.50 to 1.00	18.68 to 1.00

Under the 2014 Credit Facility, we also have restrictions on our ability to declare and pay dividends and our ability to repurchase shares of our common stock. In order to pay any cash dividends and/or repurchase shares of stock: (i) no default or event of default shall have occurred and be continuing under the 2014 Credit Facility, and (ii) our pro forma net leverage ratio, as set forth in the credit agreement, must be 0.25 less than the net leverage ratio requirement at the time of dividend declaration or share repurchase. At June 30, 2015, we were in compliance with all debt covenants under the 2014 Credit Facility.

Increase in revolving credit commitments

As previously disclosed, in February 2014, we entered into the 2014 Credit Facility in an aggregate principal amount of \$325.0 million, with an option to request increases in the revolving commitments and/or request additional term loans in a principal amount of up to \$200.0 million. On October 1, 2014, we exercised this option, and certain lenders agreed, to increase the revolving credit commitments by \$100.0 million such that for the period commencing October 1, 2014, the aggregate revolving credit commitments were \$250.0 million.

On July 17, 2015, we again exercised this option, and certain lenders agreed, to increase the revolving credit commitments by an additional \$100.0 million such that currently and for the period commencing July 17, 2015, the aggregate revolving credit commitments are \$350.0 million. The additional revolving credit commitments have the same terms as the existing revolving credit commitments.

Commitments and contingencies

As of June 30, 2015, we had contractual obligations with future minimum commitments as follows:

		Paymer	nts due by period		
	 L	ess than 1			More than 5
(in millions)	Total	year	1-3 years	3-5 years	years
Recorded contractual obligations:					
Debt(1)	\$ 259.1 \$	4.4 \$	8.7 \$	246.0 \$	
Interest payments on debt(2)	1.2	1.1	0.1	_	_
Unrecorded contractual obligations:					
Operating leases ⁽³⁾	89.6	12.7	23.8	22.4	30.7
Interest payments on debt ⁽⁴⁾	20.4	5.8	11.3	3.3	_
Purchase obligations ⁽⁵⁾	8.1	4.5	3.5	0.1	
Total contractual obligations	\$ 378.4 \$	28.5 \$	47.4 \$	271.8 \$	30.7

(1) Represents principal payments only, under the following assumptions: (i) that the amounts outstanding under the 2014 Credit Facility at June 30, 2015 will remain outstanding until maturity, with minimum payments occurring as currently scheduled, and (ii) that there are no assumed future borrowings on the 2014 Revolving Facility for the purposes of determining minimum commitment amounts.

(2) Represents interest payment obligations related to our interest rate swap agreements.

(3) Our commitments related to operating leases have not been reduced by incentive payments and reimbursement of leasehold improvements.

(4) The actual interest expense recognized in our consolidated statements of comprehensive income will depend on the amount of debt, the length of time the debt is outstanding and the interest rate, which could be different from our assumptions described in (1) above.

(5) We utilize third-party technology in conjunction with our solutions and services, with contractual arrangements varying in length from one to five years. In certain cases, these arrangements require a minimum annual purchase commitment by us.

The term loan under the 2014 Credit Facility requires periodic principal payments. The balance of the term loans and any amounts drawn on the revolving credit loans are due upon maturity of the 2014 Credit Facility in February 2019.

The total liability for uncertain tax positions as of June 30, 2015 and December 31, 2014, was \$2.8 million and \$3.6 million, respectively. Our accrued interest and penalties related to tax positions taken on our tax returns was insignificant as of June 30, 2015 and December 31, 2014.

In February 2015, our Board of Directors approved our annual dividend rate of \$0.48 per share to be made in quarterly payments. Dividends at this annual rate would aggregate to \$22.6 million assuming 47.0 million shares of common stock are outstanding, although dividends are not guaranteed and our Board of Directors may decide, in its absolute discretion, to change or suspend dividend payments at any time for any reason. Our ability to continue to declare and pay dividends quarterly this year and beyond might be restricted by, among other things, the terms of the 2014 Credit Facility, general economic conditions and our ability to generate adequate operating cash flow.

Off-balance sheet arrangements

As of June 30, 2015, we did not have any off-balance sheet arrangements as defined in Item 303(a)(4)(ii) of Regulation S-K promulgated by the SEC, that have or are reasonably likely to have, a current or future effect on our financial condition, changes in our financial condition, revenues or expenses, results of operations, liquidity, capital expenditures or capital resources that is material to investors.

Foreign currency exchange rates

Approximately 11% of our total net revenue for the six months ended June 30, 2015 was derived from operations outside the United States. We do not have significant operations in countries in which the economy is considered to be highly inflationary. Our consolidated financial statements are denominated in U.S. dollars and, accordingly, changes in the exchange rate between foreign currencies and the U.S. dollar will affect the translation of our subsidiaries' financial results into U.S. dollars for purposes of reporting our consolidated financial results. The accumulated currency translation adjustment, recorded within other comprehensive loss as a component of stockholders' equity, was a loss of \$1.4 million and \$0.9 million as of June 30, 2015 and December 31, 2014, respectively.

The vast majority of our contracts are entered into by our U.S. or U.K. entities. The contracts entered into by the U.S. entity are almost always denominated in U.S. dollars or Canadian dollars, and contracts entered into by our U.K., Australian and Irish subsidiaries are generally denominated in Pounds Sterling, Australian dollars and Euros, respectively. Historically, as the U.S. dollar weakened, foreign currency translation resulted in an increase in our revenues and expenses denominated in non-U.S. currencies. Conversely, as the U.S. dollar strengthened, foreign currency translation resulted in a decrease in our revenues and expenses denominated in non-U.S. currencies. During the six months ended June 30, 2015, foreign translation resulted in a decrease in our revenues and expenses denominated in non-U.S. currencies. Though we have exposure to fluctuations in currency exchange rates, primarily those between the U.S. dollar and Canadian dollar, the impact was not material to our consolidated results of operations or financial position as of and for the six months ended June 30, 2015. We will continue monitoring such exposure and take action as appropriate.

Inflation

We do not believe that inflation has had a material effect on our business, financial condition or results of operations. If our costs were to become subject to significant inflationary pressures, we may not be able to fully offset such higher costs through price increases. Our inability or failure to do so could harm our business, financial condition and results of operations. In addition, if inflationary pressures impact the rate of giving to our customers, there could be adverse impacts to our business, financial condition and results of operations.

Critical accounting policies and estimates

There have been no significant changes in our critical accounting policies and estimates during the six months ended June 30, 2015 as compared to those disclosed in "Management's Discussion and Analysis of Financial Condition and Results of Operations" included in our Annual Report on Form 10-K for the fiscal year ended December 31, 2014.

Recently issued accounting pronouncements

For a discussion of the impact that recently issued accounting pronouncements are expected to have on our financial position and results of operations when adopted in the future, see Note 2 of our consolidated financial statements in this report.

Item 3. Quantitative and qualitative disclosures about market risk

We have market rate sensitivity for interest rates and foreign currency exchange rates.

Interest rate risk

Our variable rate debt is our primary financial instrument with market risk exposure for changing interest rates. We manage our variable rate interest rate risk through a combination of short-term and long-term borrowings and the use of derivative instruments entered into for hedging purposes. Due to the nature of our debt, the materiality of the fair values of the derivative instruments and the highly liquid, short-term nature and level of our cash and cash equivalents as of June 30, 2015, we believe there is no material risk of exposure to changing interest rates for those positions. There were no significant changes in how we manage interest rate risk between December 31, 2014 and June 30, 2015.

Foreign currency risk

For a discussion of our exposure to foreign currency exchange rate fluctuations, see "Management's discussion and analysis of financial condition and results of operations — Foreign currency exchange rates" in this report.

Item 4. Controls and procedures

Evaluation of disclosure controls and procedures

Disclosure controls and procedures (as defined in Exchange Act Rule 13a-15(e) and 15d-15(e)) are designed only to provide reasonable assurance that they will meet their objectives. As of the end of the period covered by this report, we carried out an evaluation, under the supervision and with the participation of our management, including our Chief Executive Officer (principal executive officer) and Chief Financial Officer (principal financial and accounting officer), of the effectiveness of our disclosure controls and procedures (as defined in Rule 13a-15(e) and 15d-15(e)) pursuant to Exchange Act Rule 13a-15(b). Based upon that evaluation, our Chief Executive Officer and Chief Financial Officer have concluded that our disclosure controls and procedures are effective to provide the reasonable assurance discussed above.

Changes in internal control over financial reporting

No change in internal control over financial reporting occurred during the most recent fiscal quarter ended June 30, 2015 with respect to our operations, which has materially affected, or is reasonably likely to materially affect, our internal control over financial reporting.

PART II. OTHER INFORMATION

Item 1A. Risk factors

Our operations and financial results are subject to various risks and uncertainties, including those described in Part I, Item IA, "Risk factors" in our Annual Report on Form 10-K for the year ended December 31, 2014, which could adversely affect our business, financial condition, results of operations, cash flows, and the trading price of our stock. There have been no material changes to our risk factors since our Annual Report on Form 10-K for the year ended December 31, 2014.

Item 2. Unregistered sales of equity securities and use of proceeds

Issuer purchases of equity securities

The following table provides information about shares of common stock acquired or repurchased during the three months ended June 30, 2015. All of these acquisitions were of common stock withheld by us to satisfy minimum tax obligations of employees due upon exercise of stock appreciation rights and vesting of restricted stock awards and units. The level of acquisition activity varies from period to period based upon the timing of grants and vesting as well as employee exercise decisions.

Period	Total number of shares purchased	Average price paid per share	Total number of shares purchased as part of publicly announced plans or programs(1)	Approximate dollar value of shares that may yet be purchased under the plans or programs (in thousands)
Beginning balance, April 1, 2015				\$ 50,000
April 1, 2015 through April 30, 2015	4,945	\$ 49.37	\$ —	50,000
May 1, 2015 through May 31, 2015	7,295	52.47	—	50,000
June 1, 2015 through June 30, 2015				50,000
Total	12,240	\$ 51.22	\$ _	\$ 50,000

(1) In August 2010, our Board of Directors approved a stock repurchase program that authorized us to purchase up to \$50.0 million of our outstanding shares of common stock. We have not made any repurchases under the program to date, and the program does not have an expiration date.

Item 6. Exhibits

The exhibits listed below are filed or incorporated by reference as part of this Quarterly Report on Form 10-Q:

				Filed In	
Exhibit Number	Description of Document	Filed Herewith	Form	Exhibit Number	Filing Date
10.77	Employment contract between Blackbaud, Inc. and Bradley J. Holman	Х			
31.1	Certification by the Chief Executive Officer pursuant to Section 302 of the Sarbanes-Oxley Act of 2002	Х			
31.2	Certification by the Chief Financial Officer pursuant to Section 302 of the Sarbanes-Oxley Act of 2002	Х			
32.1	Certification by the Chief Executive Officer pursuant to 18 U.S.C. 1350 as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002	Х			
32.2	Certification by the Chief Financial Officer pursuant to 18 U.S.C. 1350 as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002	Х			
101.INS*	XBRL Instance Document.	Х			
101.SCH*	XBRL Taxonomy Extension Schema Document.	Х			
101.CAL*	XBRL Taxonomy Extension Calculation Linkbase Document.	Х			
101.DEF*	XBRL Taxonomy Extension Definition Linkbase Document.	Х			
101.LAB*	XBRL Taxonomy Extension Label Linkbase Document.	Х			
101.PRE*	XBRL Taxonomy Extension Presentation Linkbase Document.	Х			

* Pursuant to Rule 406T of Regulation S-T, the XBRL related information in Exhibit 101 to this Quarterly Report on Form 10-Q shall not be deemed "filed" for purposes of Section 18 of the Securities Exchange Act of 1934, as amended or otherwise subject to liability of that Section, and shall not be part of any registration statement or other document filed under the Securities Act of 1933, as amended or the Securities Exchange Act of 1934, as amended, except as shall be expressly set forth by specific reference in such filing.

SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the Registrant has duly caused this Report to be signed on its behalf by the undersigned thereunto duly authorized.

Date: August 6, 2015

Date: August 6, 2015

BLACKBAUD, INC.

By: /s/ Michael P. Gianoni

Michael P. Gianoni President and Chief Executive Officer (Principal Executive Officer)

By: /s/ Anthony W. Boor Anthony W. Boor Executive Vice President and Chief Financial Officer (Principal Financial and Accounting Officer)



Exhibit 10.77

1 April 2015

Bradley J. Holman 1 Bourmac Avenue Northbridge 2063

Further to our recent discussions, this employment contract sets out the terms of your employment as Executive Vice President and President, International Business Unit, with Blackbaud Pacific Pty Ltd ("Company"). In this capacity you are responsible for leading and managing the International Business Unit, and performing such other additional duties as the Company reasonably may require from time to time.

The details set out in this letter will constitute your contract of employment. This Agreement, along with the then-current change of control agreement between you and Blackbaud, Inc. ("Change of Control Agreement"), contains and supersedes any previous understanding, agreement, commitment, explanation or representation between the parties.

Details of the offer are as follows:

A\$392,020 per annum plus superannuation.

Your on target bonus will be fifty percent (50%) of your base salary per annum. Details of the bonus plan will be outlined under separate cover and may change from time to time.

The Company will make superannuation contributions on your behalf based on your basis salary and your bonus to a complying superannuation fund at the minimum level required from time to time to ensure no shortfall in relation to those contributions under the *Superannuation Guarantee (Administration) Act 1992 (Cth).*

1. COMMENCEMENT OF EMPLOYMENT

- 1.1 The start date of this employment contract is 1 April 2015, though your continuous service date is 1 November 2010.
- 1.2 As an employee you are required to adhere to Company policies, as introduced and varied from time to time. Whilst the Company attempts to ensure employees are kept up to date with all policies and procedures, it is also the responsibility of the employee to keep informed of all policy updates. The full complement of Company policies and procedures are available to all employees on the Company's intranet site or from Human Resources.

2. JOB DUTIES AND RESPONSIBILITIES

2.1 You will be employed by the Company in the capacity set forth above. Neither your job title or duties limits or defines what you may be required to do and the Company has the right at any time during employment to require you to undertake any duties falling within the role and responsibilities and capabilities even if they are undertaken by others from time to time or to require you to undertake another role within your capabilities as the Company's business needs may from time to time determine.

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- 2.2 Your work will initially be directed in accordance with the terms set forth above, or in such manner as the Company may designate from time to time.
- 2.3 You are required to act in the best interests of the Company at all times and in accordance with all the Company's rules, regulations and policies from time to time in force.
- 2.4 The Company may require you (as part of your duties of employment) to perform duties or services not only for the Company but also for any Associated Company where such duties or services are consistent with your duties to the Company. The Company may in agreement with you, assign your employment to any Associated Company on the same terms and conditions as set out, or referred to in this Contract. The foregoing shall be subject to the Change of Control Agreement in the event of a change of control of Blackbaud, Inc., as defined in the Change of Control Agreement.

3. PLACE OF WORK

- 3.1 Your place of work is from your home as a remote employee, although you may be required to work at / or relocate to such other place of work as may be directed by the Company at any point in the future.
- 3.2 The Company may require you to travel for the performance of duties.

4. SALARY

- 5.1 You shall receive an annual salary as set forth above, which will be payable half (1/2) in arrears and half (1/2) in advance in twelve (12) monthly instalments, less all applicable taxes. Payments will be by bank transfer to a bank account of your choice which you are required to notify to Human Resources on joining the Company. Future increases to salary, if any, (which shall be entirely at the Company's discretion) will be notified to you separately and will be set out on your itemised pay statement.
- 5.2 Pay for the full calendar month is credited to your bank account normally on the fifteenth (15th) day of each calendar month. Should you commence or terminate employment other than on a date at the start or end of the calendar month, you will receive salary proportional to the time worked in that calendar month.
- 5.3 Your remuneration package must be treated as confidential and may only be discussed internally with appropriate Managers.
- 5.4 You understand and agree that:
 - (a) The remuneration you receive each monthly period that is greater than an entitlement you would otherwise have under any legislation or industrial instrument satisfies and may be offset against that entitlement. This includes but is not limited to entitlements to overtime payments, annual leave loading, travel and other allowances and penalty payments or loadings; and



(b) if any entitlement arises under any legislation or industrial instrument, that entitlement will be calculated by reference to the applicable rate of pay in the relevant industrial instrument or legislation.

6. HOURS OF WORK

6.1 Your basic hours of work are thirty-eight (38) hours per week, plus two (2) reasonable additional hours. These hours will normally be Monday to Friday, 8.30am am to 5.30 pm with one (1) hour for lunch.

- 6.2 You will also be required to work such additional hours as and when requested to do so by the Company or when the proper performance of your work so requires. You will not be entitled to be paid extra remuneration for any such additional hours worked in excess of basic weekly hours as the annual salary has been calculated to include compensation for any reasonable additional hours you may be required to work.
- 6.3 You are personally responsible for informing your Manager or Human Resources if you believe that you are frequently working excessive additional hours, of if you have concerns with your workload. This will enable the Company to assess the situation and take appropriate action, if necessary.

7. BENEFITS

- 7.1 If eligible, you will be permitted to participate in the Company's employee benefit programs including pension schemes (together "Schemes") from time to time in force.
- 7.2 The provision of benefits by the Company is subject to acceptance and continuation of cover for you by a scheme provider/insurer as the Company may from time to time determine at rates acceptable to the Company and to any conditions, exclusions or limitations which such insurer may propose and without prejudice to the Company's right to amend vary, substitute or terminate such benefits at any time. If a scheme provider/insurer refuses for any reason to provide the relevant benefits to you under the applicable scheme, the Company shall not be liable to provide (or compensate for the loss of) such benefits. You will not be entitled to any compensation associated with the Company's decision to exercise its discretion to amend, vary, replace or terminate of any of the Schemes.
- 7.3 These benefits provided by the Company may be subject to local taxation rules, requirements and deductions.
- 7.4 Full details of the Schemes, as amended from time to time, referred to above will be provided to you on joining the Company or on request from the Human Resources Department. You are required to obtain your own advice as to whether the level of cover provided by the Company is appropriate with respect to your personal circumstances.
- 7.5 You may be eligible to receive additional benefits associated with employment. Details of additional benefits (if any) shall be circulated from time to time by the Company's Human Resources department.

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8. ANNUAL LEAVE

- 8.1 In addition to the Public holidays normally applicable in Australia or the Australian state of your work location, you shall also accrue Annual Leave at the rate of twenty-five (25) working days' paid holiday in each complete calendar year of full-time work. In order to ensure that you take sufficient breaks throughout the year, if you accrue in excess of 40 days Annual Leave, the Company may, with one (1) months' notice, direct you to take up to one half (1/2) of that leave within a specified time. You agree that the Company's direction to take any part of that accrued entitlement is reasonable.
- 8.2 The Company's holiday year is from 1st January to 31st December.

- 8.3 All Annual Leave (including any applications for leave without pay) must be previously agreed in writing with your Manager, giving reasonable notice in writing and will be subject to the business needs of the Company. Not more than two weeks may be taken at any one time, save at the Company's discretion.
- 8.4 At the start and termination of your employment with the Company, your Annual Leave entitlement will be calculated on a pro-rata basis for the amount of time you have worked for the Company during the relevant holiday year. Your entitlement to Annual Leave will accrue ratably throughout the year.
- 8.5 If, on the termination of your employment you have exceeded your accrued Annual Leave entitlement, this excess will be deducted from your final salary payment or any other sums due to you. If you have an Annual Leave entitlement still owing, the Company may pay you a sum in lieu of accrued Annual Leave (less all applicable taxes). For the avoidance of doubt, one day's Annual Leave will be calculated on the basis of 1/260th of your salary.
- 8.6 The Company reserves the right to apply an annual shut down period between Christmas and New Year's Day. In the event that you have insufficient Annual Leave to cover the shutdown period, you agree to take the balance of the period without pay.
- 8.7 Long Service Leave will accrue in accordance with the relevant state legislation.

9. ABSENCE, SICKNESS AND SICK PAY

- 9.1 Personal Leave (incorporating sick and carer's leave) will accrue at the rate of ten (10) days per year of full time work.
- 9.2 On the first working day of absence for reason of illness or injury, you must notify your Manager (or, in the Manager's absence, another Manager) of the reason for your absence as soon as possible but no later than 10am. If you are unable to telephone a Manager, you must arrange for the absence to be notified on your behalf.
- 9.3 You must continue to keep the Company informed on a daily basis for the first five (5) working days of absence.
- 9.4 A Leave Form must be submitted to cover the whole of the absence period, in addition to a Medical Certificate where appropriate. Entitlement to payment is subject to notification of absence and production of medical certificates as required above.



9.5 At its expense the Company reserves the right to require you to submit to such medical examination by a medical adviser nominated by the Company as the Company may from time to time require in the event of prolonged, recurrent or frequent absence due to sickness or injury, if you suffer from an illness or injury of any type which in the Company's opinion may prevent or restrict you from performing the inherent requirements of your position or at any time upon written request. You hereby give authority for the medical advisor to disclose the report of any such examination to the Company.

9.6 Paid Personal Leave accrues progressively during each year. No payment for unused accrued Paid Personal Leave will be paid upon termination of employment for any reason.

10. COMPANY PROPERTY

- 10.1 You may not remove any money, equipment, or other items of value belonging to the Company from its premises except lawfully for the purposes of Company business or when specific written permission is obtained from your Manager, even if it is your intention to return the property in due course.
- 10.2 On the termination of your employment with the Company for any reason, you shall immediately return to the Company, in accordance with its instructions, all equipment, correspondence, records, specifications, notes, reports and other documents and any copies thereof and any other property belonging to the Company or any Associated Company (including, but not limited to, keys, laptops, mobile phones, equipment and security passes) which are in your possession or under your control. In respect of any such items or information held on any computer or other equipment belonging to you, you undertake to delete any such items or information immediately on the termination of your employment. You shall, if so required by the Company, confirm in writing compliance with the obligations under this clause.
- 10.3 Access to the Company's intranet, internet, email and any other Management Information Systems (MIS) is not to be used in a way which contravenes its policies.
- 10.4 By signing this Agreement, you acknowledge that all records, reports, correspondence, by e-mail, software and other data and information generated by or residing upon the MIS are property of the Company and may be used by it for any purposes permitted by law. By signing this Agreement you also agree that the Company can access all such data and information.
- 10.5 All MIS and computer facilities at the workplace, or provided by the Company (including but not limited to personal communication devices that can access the Internet) or which are used at the Company's expense may be subject to monitoring.
- 10.6 Computer surveillance is currently being conducted within the workplace and will continue to be conducted upon the commencement of employment on a continuous and ongoing basis. The types of computer surveillance that may be carried out include monitoring websites accessed by employees and monitoring and reading emails sent, received and stored on the Company's network. For further details on the methods of computer surveillance used, please refer to the policy.

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10.8 The Company may also view mobile phone/personal communication device records and by accepting employment with the Company you consent to such monitoring on all communication tools provided by the Company.

11. HEALTH AND SAFETY

11.1 It is a condition of employment that you agree to comply with all medical, health and safety regulations applicable at any time.

- 11.2 You will take all reasonably practicable steps to ensure your health and safety and welfare while at work. It is your legal duty to take care of your own health and safety and that of your colleagues. You are referred to the Company's Workplace Health & Safety Policy (and in particular, you must report any incidents which have or may have led to injury or damage and comply with any self-assessment procedures relating to health and safety which the Company or any Associated Company may establish from time to time).
- 11.3 In the interests of health of all employees, the Company operates a no smoking policy. It is a disciplinary offence to smoke at any time on Company premises.

12. CONFIDENTIALITY

- 12.1 It is stipulated and agreed that as a result of your employment with the Company, you have and will have access to valuable, highly confidential, privileged and proprietary information not generally available in the public domain relating to the Company's Business (the "Confidential Information"). For purposes of this Agreement, "Confidential Information" means the Company's, or its affiliated companies', trade secrets; patents; copyrights; software (including, without limitation, all programs, specifications, applications, routines, subroutines, techniques, algorithms, and ideas for formulae); products and/or services; concepts; inventions; know-how; data; drawings; designs; documents; names and/or lists of clients, customers, client and/or customer usage, prospective clients and/or customers, employees, agents, contractors, and suppliers; marketing information; business plans; business methodologies and processes; strategies; financial information and other business records; and all copies of any of the foregoing, including notes, extracts, memoranda shared with, prepared or suffered or directed to be prepared by you based on any Confidential Information. It is further acknowledged and agreed that the unauthorised use or disclosure by you of any of the Confidential Information would seriously damage the Company in its Business. Confidential Information does not include generalised skills or knowledge you acquire in the course of the Employee's duties.
- 12.2 As a consequence of the above, with respect to any Confidential Information you obtain during or as the result of your performance of services for the Company and/or its customers, affiliated companies, vendors, suppliers and distributors, whatever its nature and form and whether obtained orally, by observation, from written materials or otherwise, you agree that during the term of your employment and after the termination of your employment for any reason:

You will hold all Confidential Information in strict confidence and will not use, publish, divulge or otherwise reveal or allow to be revealed any portion thereof to any third person, company or other entity, except to or with the prior written consent of the Company;

blackbaud

- You will use best efforts to ensure that all Confidential Information is properly protected and kept from unauthorised persons or entities, and will immediately report to the Company any misuse of Confidential Information by another person or entity that you may encounter or of which you may become aware;
- You will make no use of any Confidential Information except such use as is required in the performance of your services for the Company; and
- Upon termination of your employment with the Company for any reason, or upon the Company's request, you will immediately deliver to the Company all documents, software, hardware, written materials and other items of any kind, and any copies thereof that contain Confidential Information.

13. INTELLECTUAL PROPERTY/INVENTIONS

- 13.1 You understand and agree that any Inventions (as defined below) you develop or conceive during employment with the Company are the sole property of the Company.
- 13.2 "Inventions" shall include any inventions, improvements, developments, discoveries, programs, designs, products, processes, information systems and software, as well as any other concepts, works and ideas, whether patentable or not, relating to any present or prospective activities or business of the Company.
- 13.3 You agree to make the Company aware of all such Inventions. To the maximum extent permitted by applicable law, you further agree to assign and do hereby assign to the Company all rights, title and interest in and to all such Inventions hereafter made by the Employee. This clause does not apply to any Invention for which you affirmatively prove that:
 - no equipment, supplies, facility, trade secrets, or Confidential Information of the Company was used;
 - the Invention was developed entirely on your own time; and

• the Invention did not result, either directly or indirectly, from any work you performed for the Company.

14. RESTRICTIONS AFTER EMPLOYMENT

14.1 During the Restraint Period, you shall not directly or indirectly and whether alone or in conjunction with or on behalf of any other person and whether as a principal, shareholder, director, employee, agent, contractor, consultant, partner or otherwise offer employment to or procure employment for any person known to you, who was involved in product research and development or sales or who was a director or senior employee of the Company or was providing consultancy services to the Company at any time during the six (6) months immediately prior to termination of your employment and with whom you have dealt with at any time in the twelve (12) months immediately prior to termination of your employment;



14.2 During the Restraint Period, you shall not directly or indirectly and whether alone or in conjunction with or on behalf of any other person and whether as a principal, shareholder, director, employee, agent, contractor, consultant, partner or otherwise so as to compete with the Company or any Associated Company canvass, solicit or approach or cause to be canvassed, solicited or approached any Relevant Customer for the sale or supply of Relevant Products or Services or endeavour to do so.

- 14.3 During the Restraint Period, you shall not directly or indirectly and whether alone or in conjunction with or on behalf of any other person and whether as a principal, shareholder, director, employee, agent, contractor, consultant, partner or otherwise deal or contract with any Relevant Customer in relation to the sale or supply of any Relevant Products or Services, or endeavour or undertake to do so or encourage any Relevant Customer to discontinue, terminate or not renew his, her or its relationship with the Company or Associated Company.
- 14.4 During the Restraint Period, you shall not without the prior written consent of the Company directly or indirectly and whether alone or in conjunction with or on behalf of any other person and whether as a principal, shareholder, director, employee, agent, contractor, consultant, partner or otherwise perform the Restrained Duties within the Restricted Territory for any other business which:

(a) supplies or is about to be engaged in supplying Relevant Products or Services in competition with the Company or any Associated Company; or

(b) is or was at any time during the Relevant Period a Relevant Customer of the Company or any Associated Company if the performance of the Restrained Duties would cause the Relevant Customer to cease or materially to reduce its orders or contracts with the Company or any Associated Group Company.

- 14.5 You shall not represent yourself as being interested in or employed by or in any way connected with the Company or any Associated Company (other than as a former employee of the Company) or use in connection with any business any name which includes the name of the Company or any Associated Company or any colourable imitation of it.
- 14.6 Nothing in clause 14 shall preclude you from holding (directly or through nominees) investments listed on a recognised stock exchange as long as you do not hold more than five (5) per cent of the issued shares or other securities of any class of any one company.
- 14.7 Whilst the restrictions in this clause 14 (on which you hereby acknowledge that you have had the opportunity to take independent advice) are regarded by the parties as fair and reasonable in the circumstances and necessary for the protection of the Company or of any Associated Company and do not bear harshly on you, it is hereby declared that each of the restrictions in this clause 14 are intended to be separate and severable. If any restriction if held to be unreasonably wide but would be valid if part of the wording (including in particular but without limitation the defined expressions referred to in clause 14.10) were deleted, such restriction will apply with so much of the wording deleted as may be necessary to make it valid.
- 14.8 The parties agree that the Restraint Period will be reduced by one day for every day during which at the Company's direction and pursuant to clause 16.5 you have been excluded from the Company's premises and/or has not carried out any duties or has carried out duties other than normal duties.

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- 14.9 If you apply for or are offered new employment, an appointment or engagement, before entering into any related contract, you will bring the terms of this Clause 14 and Clause 16 to the attention of a third party proposing directly or indirectly to employ, appoint or engage you.
- 14.10 For the purposes of this clause 14, the following expressions have the following meanings:

"Relevant Customer" means any person, firm, company or organisation who or which at any time during the twelve (12) months immediately prior to the Termination Date is or was:

- (a) negotiating with the Company or any Associated Company for the sale or supply of Relevant Products or Services; or
- (b) a client or customer of the Company or any Associated Company for the sale or supply of Relevant Products or Services; or
- (c) in the habit of dealing with the Company or any Associated Company for the sale or supply of Relevant Products or Services;

and in each case with whom or which the Employee was directly concerned or connected or of whom or which the Employee had personal knowledge during the twelve (12) months immediately prior to termination of the Employee's employment in the course of employment hereunder;

"Relevant Products or Services" means products or services which are of the same kind as or of a materially similar kind to or competitive with any products or services sold or supplied by the Company or any Associated Company within the twelve (12) months immediately prior to termination of the Employee's employment and with which sale or supply the Employee was directly concerned or connected or of which he had personal knowledge during the twelve (12) months immediately prior to termination of employment;

"Restrained Duties" means:

- (i) duties the same or similar to those performed by the Employee in the course of the Employee's employment with the Company or Associated Company; or
- duties which utilise the skills, competencies or knowledge used or gained by the Employee in the roles or roles the Employee held with the Company or Associated Company during the 12 month period immediately prior to the Termination Date;

"**Restraint Period**" means the period commencing on the date of the termination of the Employee's employment with the Company (howsoever caused) and ending on the expiry of each of the following periods after the Termination Date:

- (i) 12 months, but if that is held by a Court to be unenforceable;
- (ii) 6 months, but if that is held by a Court to be unenforceable;

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(iii) 3 months.

Restricted Territory" means:

- (i) Australia and New Zealand, but if that is held by a Court to be unenforceable;
- (ii) Australia, but if that is held by a Court to be unenforceable;

- (ii) each State and Territory in which the Employee performed work, including those States and Territories in which a Relevant Customer is or was located, in the twelve (12) months immediately prior to the Termination Date, but if that is held by a Court to be unenforceable;
- (iv) the State in which the Employee was located as at the Termination Date, but if that is held by a Court to be unenforceable;
- (v) the metropolitan area in which the Employee was located as at the Termination Date.

"Termination Date" means the date of termination of your employment with the Company.

15 EXCLUSIVITY OF SERVICE / CONFLICT OF INTEREST

- 15.1 You shall not without the express prior written consent of the Company, directly or indirectly, during your employment with the Company, render professional services to any person or firm for compensation or engage in any activity competitive with and/or adverse to the Company's purposes, mission or interests, whether alone, as a partner or member, or as an officer, director, employee or shareholder of any other corporation or entity or as a trustee, fiduciary or other representative of any other activity or entity. For the avoidance of doubt, Company acknowledges that you serve as a director of Webjet Limited and as a director of ATI Business Group.
- 15.2 You are required to devote full time, attention and abilities to your job duties during working hours, and to act in the best interests of the Company and its Associated Companies at all times.
- 15.3 Subject to any written regulations issued by the Company which may be applicable, neither you nor your Immediate Relatives, nor any company or business entity in which you or they have an interest, are entitled to receive or obtain directly or indirectly any payment, discount, rebate, commission or other benefit from third parties in respect of any business transacted (whether or not by you) by or on behalf of the Company or any Associated Company and if you, your Immediate Relatives or any company or business entity in which you or they have an interest, directly or indirectly obtain any such payment, discount, rebate, commission or other benefit you will forthwith account to the Company or the relevant Associated Company for the amount received or the value of the benefit so obtained.
- 15.4 You have disclosed fully to the Company all circumstances in respect of which there is, or there might be, a conflict of interest between you and the Company or any Associated Company, or your Immediate Relatives, and you undertakes to disclose fully and immediately to the Company any such circumstances which may arise during the course of employment or in respect of which you become aware in respect of other employees.



15.5 You hereby warrant you are free to take up the employment and that there are no restrictions or terms in any agreement whether verbal or otherwise which could prevent or hinder the performance of your duties to the Company or any Associated Company or give rise to any claim against or liability on the part of the Company or any Associated Company. If at any time it becomes apparent that there may be such restrictions or if any such claims are made or threatened, then the Company reserves the right to terminate this Agreement forthwith without notice or to make such changes to the terms of this Agreement or your duties as it considers necessary in the circumstances.

16 TERMINATION OF EMPLOYMENT

16.1 Subject to Clause 16.2 below, the length of notice to terminate employment with the Company is three (3) months.

- 16.2 The Company reserves the right to terminate your employment without notice, or without pay in lieu of notice, for "Cause" and you shall thereafter be entitled to no compensation or benefits under this Agreement or otherwise. For the purposes of this Agreement, "Cause" means:
 - (a) Your conviction of, or plea of no contest to, any crime (whether or not involving the Company) that constitutes a felony in the jurisdiction in which you are charged, other than unintentional motor vehicle felonies, routine traffic citations or a felony predicated exclusively on your Vicarious Liability. "Vicarious Liability" for purposes of this Agreement shall mean any act for which you are constructively liable, including, but not limited to, any liability that is based on acts of the Company for you are charged solely as a result of your offices with the Company and in which you were not directly involved or did not have prior knowledge of such actions or intended actions;
 - (b) Any act of theft, fraud or embezzlement, or any other misconduct or dishonest behaviour;
 - (c) Your failure or refusal to perform your reasonably-assigned duties (consistent with past practice of the Company and other than due to a disability), provided that such failure or refusal is not corrected as promptly as practicable, and in any event within thirty (30) calendar days after you shall have received written notice from the Company stating the nature of such failure or refusal;
 - (d) Your violation of any of your obligations contained in this Employment Contract, or any other restrictive covenant agreement between you and the Company, which violation is of a character that is likely to materially injure the Company, as determined by the Company in good faith;
 - (e) Personal conduct by you (including but not limited to employee harassment or discrimination) which materially discredits or damages the Company or any subsidiary; and/or
 - (f) Your illegal use of controlled substances.

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- 16.3 You agree that the Company may at its absolute discretion make a payment or payments representing salary in lieu of any notice of termination of employment which you are or the Company is required to give.
- 16.4 You agree that to be eligible for any bonus, commission or other variable payments you must be employed during the time of qualification for such payment and employed by the Company at the time such payments are due.
- 16.5 The Company reserves the right to require you not to attend work and/or not to undertake all or any of your duties of employment during any period of notice (whether given by you or the Company), provided always that the Company shall continue to pay your salary and contractual benefits whilst you remain employed by the Company. You will comply with any conditions laid down by the Company including but not limited to the prohibition of any contact and/or dealings between you and the clients and/or suppliers and/or employees of the Company or any Associated Company.
- 16.6 On termination of your employment, you must immediately return to the Company all property in accordance with Clause 10.2 above.
- 16.7 The Company shall have the right to suspend you on full pay and benefits during any period in which the Company is investigating any disciplinary matter involving you or while any disciplinary procedure against you is outstanding.
- 16.8 You agree, subject to any applicable statue, that the Company may at any time (including on termination) deduct from your remuneration any amounts you owe to the Company, including but not limited to the following:
 - (a) amounts paid to you for Annual Leave in advance;

- (b) amounts overpaid to you; or
- (c) recovery of costs incurred by you as a result of your use of the Company's property for personal matters (for example personal calls on a company mobile phone.

The amount of any deductions will reflect the actual amount incurred by you or overpaid to you and you agree that these deductions are reasonable.

18 DISCIPLINARY AND GRIEVANCE PROCEDURE

Please refer to the Grievance Procedures (which may be amended from time to time) in the Employee Handbook on the Company's intranet site or from the Human Resources department. These procedures apply during employment but do not form part of the contracts of employment.



19 GOVERNING LAW

This contract shall be governed by and construed in accordance with the laws of the Commonwealth of Australia and New South Wales and in relation to any claim, dispute or matter arising out of or relating to this Agreement each party to this contract submits to the exclusive jurisdiction of the courts and tribunals of the location of the Company office to which you are assigned, and the courts of the Commonwealth of Australia and New South Wales and judgment may be entered in any court having jurisdiction.

20 ACCEPTANCE

To indicate your understanding of the Agreement, please sign and date the duplicate copy of this letter and return it to John Mistretta.

Regards

/s/ John Mistretta

John Mistretta Executive Vice President, Human Resources

Statement of Acceptance

I, Bradley J. Holman, accept the above terms and conditions of employment and agree to be bound by all Company policies and procedures relevant to my professional conduct as an employee:

Signed: /s/ Bradley J. Holman

Dated: June 30, 2015

CERTIFICATION PURSUANT TO SECTION 302 OF THE SARBANES-OXLEY ACT OF 2002

I, Michael P. Gianoni, certify that:

- 1. I have reviewed this quarterly report on Form 10-Q of Blackbaud, Inc.;
- 2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
- 3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;
- 4. The registrant's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:
 - a. designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
 - b. designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
 - c. evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
 - d. disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and
- 5. The registrant's other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's board of directors (or persons performing the equivalent functions):
 - a. all significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
 - b. any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

Date: August 6, 2015

By: /s/ Michael P. Gianoni

Michael P. Gianoni President and Chief Executive Officer (Principal Executive Officer)

CERTIFICATION PURSUANT TO SECTION 302 OF THE SARBANES-OXLEY ACT OF 2002

I, Anthony W. Boor, certify that:

- 1. I have reviewed this quarterly report on Form 10-Q of Blackbaud, Inc.;
- 2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
- 3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;
- 4. The registrant's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:
 - a. designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
 - b. designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
 - c. evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
 - d. disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and
- 5. The registrant's other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's board of directors (or persons performing the equivalent functions):
 - a. all significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
 - b. any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

Date: August 6, 2015

By: /s/ Anthony W. Boor

Anthony W. Boor Executive Vice President and Chief Financial Officer (Principal Financial and Accounting Officer)

CERTIFICATION PURSUANT TO 18 U.S.C. SECTION 1350, AS ADOPTED PURSUANT TO SECTION 906 OF THE SARBANES-OXLEY ACT OF 2002

In connection with the Quarterly Report on Form 10-Q of Blackbaud, Inc. (the "Company") for the period ended June 30, 2015 as filed with the Securities and Exchange Commission on or about the date hereof (the "Report"), I, Michael P. Gianoni, President and Chief Executive Officer, hereby certify, pursuant to 18 U.S.C. 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002, that, to my knowledge:

- 1. The Report fully complies with the requirements of Section 13(a) or 15(d) of the Securities Exchange Act of 1934; and
- 2. The information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of the Company.

Date: August 6, 2015

By: /s/ Michael P. Gianoni

Michael P. Gianoni President and Chief Executive Officer (Principal Executive Officer)

CERTIFICATION PURSUANT TO 18 U.S.C. SECTION 1350, AS ADOPTED PURSUANT TO SECTION 906 OF THE SARBANES-OXLEY ACT OF 2002

In connection with the Quarterly Report on Form 10-Q of Blackbaud, Inc. (the "Company") for the period ended June 30, 2015 as filed with the Securities and Exchange Commission on or about the date hereof (the "Report"), I, Anthony W. Boor, Executive Vice President and Chief Financial Officer, hereby certify, pursuant to 18 U.S.C. 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002, that, to my knowledge:

- 1. The Report fully complies with the requirements of Section 13(a) or 15(d) of the Securities Exchange Act of 1934; and
- 2. The information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of the Company.

Date: August 6, 2015

By: /s/ Anthony W. Boor

Anthony W. Boor Executive Vice President and Chief Financial Officer (Principal Financial and Accounting Officer)