UNITED STATES SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

| FORM 8 | В-К |
|--|---|
| CURRENT R | EPORT |
| Pursuant to Section 13 | or 15(d) of the |
| Securities Exchange | e Act of 1934 |
| Date of Report (Date of earliest event | reported): February 12, 2014 |
| BLACKBAU (Exact name of registrant as s | · |
| Delaware | • |
| (State or other jurisdiction | of incorporation) |
| 000-50600 (Commission File Number) | 11-2617163 (IRS Employer ID Number) |
| 2000 Daniel Island Drive, Charleston, South Carolina | 29492 |
| (Address of principal executive offices) | (Zip Code) |
| Registrant's telephone number, includ | ing area code: (843) 216-6200 |
| ck the appropriate box below if the Form 8-K filing is intended to simultaneous risions: | ly satisfy the filing obligation of the registrant under any of the following |
| Written communications pursuant to Rule 425 under the Securities Act (17 CF | R 230.425) |
| Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 2 | 240.14a-12) |
| Pre-commencement communications pursuant to Rule 14d-2(b) under the Exc | nange Act (17 CFR 240.14d-2(b)) |
| Pre-commencement communications pursuant to Rule 13e-4(c) under the Excl | nange Act (17 CFR 240.13e-4(c)) |

Item 2.02. Results of Operations and Financial Condition.

On February 12, 2014, Blackbaud, Inc. issued a press release reporting unaudited financial results for the quarter and fiscal year ended December 31, 2013. A copy of this press release is attached hereto as Exhibit 99.1.

The information in this Form 8-K (including Exhibit 99.1) shall not be deemed "filed" for purposes of Section 18 of the Securities Exchange Act of 1934 (the "Exchange Act") or otherwise subject to the liabilities of that section, nor shall it be deemed incorporated by reference in any filing under the Securities Act of 1933 or the Exchange Act, except as expressly set forth by specific reference in such a filing.

Item 9.01. Financial Statements and Exhibits.

(d) Exhibits

| Exhibit No. | Description |
|-------------|--|
| 99.1 | Press release dated February 12, 2014 reporting unaudited financial results for the quarter and fiscal year ended December 31, 2013. |

SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

BLACKBAUD, INC.

February 12, 2014 /s/ Anthony W. Boor

Date:

Anthony W. Boor Senior Vice President and Chief Financial Officer (Principal Financial and Accounting Officer)

Blackbaud, Inc. Announces 2013 Fourth Quarter and Full Year Financial Results

Non-GAAP operating income rises 34% in 2013 with both growth and income achieving the highest level in Company's history

Announces First Quarter 2014 Dividend

Charleston, S.C. (February 12, 2014) - Blackbaud, Inc. (NASDAQ: BLKB), a leading global provider of software and services for nonprofits, today announced financial results for its fourth quarter and full year-ended December 31, 2013.

"In the fourth quarter, the Blackbaud team delivered a solid finish to a very strong overall year in 2013. Each of our business units performed well, with double-digit growth of recurring revenue in both our enterprise and general markets business units. We continue to see our customers shifting toward subscription and cloud-based products and services. Our continued product optimization and innovation efforts are designed to seize opportunities presented by this trend while we support our leading product and service offering to the non-profit organization marketplace," stated Tony Boor, Senior Vice President and Chief Financial Officer of Blackbaud.

Mike Gianoni, President and CEO, commented "While I have been with Blackbaud for only one month, I am very pleased to have a strong team and significant opportunities for us to generate innovation and improvements in our product suite, continue to refine our industry-leading services, and consistently, efficiently and profitably grow our business over the long-term."

"Our financial goals for 2014 reflect a heightened level of operating investments in areas that we expect will fuel accelerated growth, strengthen our competitive advantages, and enable greater efficiencies throughout our global operations. Many of these investments will provide significant leverage in our business model, which we expect will increase growth and profitability in 2015, and beyond," concluded, Mr. Gianoni.

Fourth Quarter 2013 GAAP Financial Results

Blackbaud reported total revenue of \$134.9 million for the fourth quarter of 2013, an increase of 12.3% compared to \$120.1 million for the fourth quarter of 2012. Income from operations and net income were \$14.6 million and \$11.8 million, respectively, compared to \$9.9 million and \$3.3 million, respectively, for the fourth quarter of 2012. Diluted earnings per share were \$0.26 for the fourth quarter of 2013, compared to \$0.07 in the same period last year.

Fourth Quarter 2013 Non-GAAP Financial Results

Non-GAAP revenue was \$134.9 million for the fourth quarter of 2013. Non-GAAP income from operations, which excludes the write-down of deferred revenue from acquired companies, stock-based compensation expense, amortization of intangibles arising from business combinations, acquisition integration costs and restructuring costs, was \$25.1 million for the fourth quarter of 2013, an increase of 12.7% compared to \$22.3 million in the same period last year. Non-GAAP net income increased by 20.4% to \$14.5 million for the fourth quarter of 2013, up from \$12.0 million in the same period last year. Non-GAAP diluted earnings per share were \$0.32 for the fourth quarter of 2013, up from \$0.27 in the same period last year.

Balance Sheet and Cash Flow

Blackbaud generated \$29.3 million in cash flow from operations during the fourth quarter, returned \$5.6 million to stockholders in dividend payments, invested \$7.5 million in capital expenditures and capitalized software and reduced its debt balance by \$20.8 million. The company ended the fourth quarter with \$11.9 million in cash, compared to \$16.7 million on September 30, 2013.

Full Year 2013 GAAP and Non-GAAP Financial Results

Blackbaud reported total revenue of \$503.8 million for the full year 2013, an increase of 12.6% compared to \$447.4 million for 2012. Income from operations and net income, determined in accordance with GAAP, were \$51.5 million and \$30.5 million for the full year 2013, respectively, compared with \$19.4 million and \$6.6 million, respectively, for 2012. Diluted earnings per share were \$0.67 for the full year 2013, compared with \$0.15 for 2012.

Non-GAAP revenue was \$504.9 million compared to \$453.0 million. Non-GAAP income from operations, which excludes the deferred revenue write down associated with the Convio acquisition, stock-based compensation expense, amortization of intangibles arising from business combinations, acquisition integration costs, restructuring costs, CEO and employee severance, was \$101.3 million for the full year 2013, compared to \$75.5 million for 2012. Non-GAAP net income was \$58.0 million for the full year 2013, compared to \$42.3 million for 2012. Non-GAAP diluted earnings per share increased by 34.7% to \$1.28 for the full year 2013, compared to \$0.95 for 2012.

A reconciliation between GAAP and non-GAAP results has been provided in the financial statement tables included in this press release. An explanation of these measures is also included below under the heading Non-GAAP Financial Measures.

Dividend

Blackbaud announced today that its Board of Directors has approved a first quarter 2014 dividend of \$0.12 per share payable on March 14, 2014 to stockholders of record on February 28, 2014.

Conference Call Details

Blackbaud will host a conference call tomorrow, Thursday, February 13, 2013, at 8:00 a.m. (Eastern Time) to discuss the company's financial results, operations and related matters. To access this call, dial 1-877-705-6003 (domestic) or 1-201-493-6725 (international). A replay of this conference call will be available through February 20, 2014, at 1-877-870-5176 (domestic) or 1-858-384-5517 (international). The replay passcode is 13575607. A live webcast of this conference call will be available on the "Investor Relations" page of the company's website at www.blackbaud.com/investorrelations and a replay will be archived on the website as well.

About Blackbaud

Serving the nonprofit and education sectors for 30 years, Blackbaud (NASDAQ: BLKB) combines technology and expertise to help organizations achieve their missions. Blackbaud works with more than 29,000 customers in over 69 countries that support higher education, healthcare, human services, arts and culture, faith, the environment, independent K-12 education, animal welfare and other charitable causes. The company offers a full spectrum of cloud-based and on-premise software solutions and related services for organizations of all sizes including: fundraising, eMarketing, advocacy, constituent relationship management (CRM), financial management, payment services, analytics and vertical-specific solutions. Using Blackbaud technology, these organizations raise more than \$100 billion each year. Recognized as a top company by Forbes, InformationWeek, and Software Magazine and honored by Best Places to Work, Blackbaud is headquartered in Charleston, South Carolina and has operations in the United States, Australia, Canada, the Netherlands, Ireland and the United Kingdom. For more information, visit www.blackbaud.com.

Forward-looking Statements

Except for historical information, all of the statements, expectations, and assumptions contained in this news release are forward-looking statements which are subject to the safe harbor provisions of the Private Securities Litigation Reform Act of 1995, including, but not limited to, statements regarding: the growing need for nonprofit organizations to invest in new technology; benefits from our integrated product strategy; the direction of our company and solutions; customer demand trends; improvements in operational efficiency and the pace of such improvements; increased profitability over time; our ability to invest more quickly in back office systems; the ability of system investments to help our integrated organizational scale; the ability of our operational efficiency plans to drive meaningful shareholder value; improved revenue growth over time; and, such revenue growth creating value. These statements involve a number of risks and uncertainties. Although Blackbaud attempts to be accurate in making these forward-looking statements, it is possible that future circumstances might differ from the assumptions on which such statements are based. In addition, other important factors that could cause results to differ materially include the following: the ability to attract and retain key personnel; management of integration of acquired companies and other risks associated with acquisitions; general economic risks; uncertainty regarding increased business and renewals from existing customers; continued success in sales growth; risks associated with successful implementation of multiple integrated software products; risks related to our dividend policy and stock repurchase program, including potential limitations on our ability to grow and the possibility that we might discontinue payment of dividends; risks relating to restrictions imposed by the credit facility; risks associated with management of growth; lengthy sales and implementation cycles, particularly in larger organizations; technological changes that make our products and services less competitive; and the other risk factors set forth from time to time in the SEC filings for Blackbaud, copies of which are available free of charge at the SEC's website at www.sec.gov or upon request from Blackbaud's investor relations department. Blackbaud assumes no obligation and does not intend to update these forward-looking statements, except as required by law. All Blackbaud product names appearing herein are trademarks or registered trademarks of Blackbaud, Inc.

Non-GAAP Financial Measures

Blackbaud has provided in this release financial information that has not been prepared in accordance with GAAP. This information includes non-GAAP revenue, non-GAAP gross profit, non-GAAP gross margin, non-GAAP income from operations, non-GAAP operating margin, non-GAAP net income and non-GAAP diluted earnings per share. Blackbaud uses these non-GAAP financial measures internally in analyzing its financial results and believes they are useful to investors, as a supplement to GAAP measures, in evaluating Blackbaud's ongoing operational performance. Blackbaud believes that the use of these non-GAAP financial measures provides an additional tool for investors to use in evaluating ongoing operating results and trends and in comparing its financial results from period to period with other companies in Blackbaud's industry, many of which present similar non-GAAP financial measures to investors. These non-GAAP financial measures may not be completely comparable to similarly titled measures of other companies due to potential differences in the exact method of calculation between companies. Non-GAAP financial measures discussed above exclude items such as a write-down of Convio deferred revenue, stock-based compensation expense, amortization of intangibles arising from business combinations, acquisition integration costs, restructuring costs, and CEO and employee severance, because they are not directly related to our performance in any particular period, but are for our long-term benefit over multiple periods. We believe that these non-GAAP financial measures reflect our ongoing business in a manner that allows for meaningful period-to-period comparison and analysis of trends in our business.

Non-GAAP financial measures should not be considered in isolation from, or as a substitute for, financial information prepared in accordance with GAAP. Investors are encouraged to review the reconciliation of these non-GAAP measures to their most directly comparable GAAP financial measures. As previously mentioned, a reconciliation of our non-GAAP financial measures to their most directly comparable GAAP measures has been provided in the financial statement tables included below in this press release.

Blackbaud, Inc.

Investor Contact:

Robert Weiner, 843-654-3138 rob.weiner@blackbaud.com

or

Media Contact:

Melanie Mathos, 843-654-3307 melanie.mathos@blackbaud.com

Blackbaud, Inc. Consolidated balance sheets (Unaudited)

| in thousands, except share amounts) | December 31, 2013 | December 31, 2012 |
|---|----------------------|----------------------|
| Assets | | |
| Current assets: | | |
| Cash and cash equivalents | \$ 11,889 | \$ 13,49 |
| Donor restricted cash | 107,362 | 68,17 |
| Accounts receivable, net of allowance of \$5,613 and \$8,546 at December 31, 2013 and 2012, respectively | 66,969 | 75,69 |
| Prepaid expenses and other current assets | 30,115 | 40,58 |
| Deferred tax asset, current portion | 13,434 | 15,79 |
| Total current assets | 229,769 | 213,74 |
| Property and equipment, net | 49,550 | 49,00 |
| Deferred tax asset | _ | - |
| Goodwill | 264,599 | 265,05 |
| Intangible assets, net | 143,441 | 168,03 |
| Other assets | 19,251 | 9,8 |
| Total assets | \$ 706,610 | \$ 705,7 |
| iabilities and stockholders' equity | | |
| Current liabilities: | | |
| Trade accounts payable | \$ 10,244 | \$ 13,6 |
| Accrued expenses and other current liabilities | 40,443 | 45,9 |
| Donations payable | 107,362 | 68,1 |
| Debt, current portion | 17,158 | 10,0 |
| Deferred revenue, current portion | 181,475 | 173,8 |
| Total current liabilities | 356,682 | 311,6 |
| Debt, net of current portion | 135,750 | 205,5 |
| Deferred tax liability | 36,880 | 24,4 |
| Deferred revenue, net of current portion | 9,099 | 11,1 |
| Other liabilities | 6,655 | 5,2 |
| Total liabilities | 545,066 | 558,0 |
| Commitments and contingencies | | |
| Stockholders' equity: | | |
| Preferred stock; 20,000,000 shares authorized, none outstanding | _ | |
| Common stock, \$0.001 par value; 180,000,000 shares authorized, 55,699,817 and 54,859,604 shares issued at December 31, 2013 and 2012, respectively | 56 | |
| Additional paid-in capital | 220,763 | 203,6 |
| Treasury stock, at cost; 9,573,102 and 9,209,371 shares at December 31, 2013 and 2012, respectively | (183,288) | (170,89 |
| Accumulated other comprehensive loss | (1,385) | (1,9 |
| Retained earnings | 125,398 | 116,86 |
| Total stockholders' equity | 161,544 | 147,68 |
| Total liabilities and stockholders' equity | \$ 706,610 | \$ 705,74 |

Blackbaud, Inc. Consolidated statements of comprehensive income (Unaudited)

| In thousands, except share and per share amounts) Revenue License fees \$ Subscriptions Services Maintenance Other revenue Total revenue Cost of revenue Cost of license fees Cost of subscriptions Cost of services Cost of services Cost of maintenance Cost of other revenue Total cost of revenue Gross profit Operating expenses Sales and marketing Research and development General and administrative Restructuring Amortization Impairment of cost method investment | 3,914 60,902 | \$ | 2012 | 2013 | 2012 |
|--|-----------------|----|------------|----------------|--------------|
| License fees \$ Subscriptions Services Maintenance Other revenue Total revenue Cost of revenue Cost of license fees Cost of subscriptions Cost of services Cost of maintenance Cost of other revenue Total cost of revenue Gross profit Operating expenses Sales and marketing Research and development General and administrative Restructuring Amortization Impairment of cost method investment | 60,902 | \$ | | | |
| Subscriptions Services Maintenance Other revenue Total revenue Cost of revenue Cost of license fees Cost of subscriptions Cost of services Cost of maintenance Cost of other revenue Total cost of revenue Gross profit Operating expenses Sales and marketing Research and development General and administrative Restructuring Amortization Impairment of cost method investment | 60,902 | \$ | | | |
| Services Maintenance Other revenue Total revenue Cost of revenue Cost of license fees Cost of subscriptions Cost of services Cost of maintenance Cost of other revenue Total cost of revenue Gross profit Operating expenses Sales and marketing Research and development General and administrative Restructuring Amortization Impairment of cost method investment | | | 4,397 | \$ 16,715 | \$ 20,551 |
| Maintenance Other revenue Total revenue Cost of revenue Cost of license fees Cost of subscriptions Cost of services Cost of maintenance Cost of other revenue Total cost of revenue Gross profit Operating expenses Sales and marketing Research and development General and administrative Restructuring Amortization Impairment of cost method investment | | | 48,703 | 212,656 | 162,102 |
| Other revenue Total revenue Cost of revenue Cost of license fees Cost of subscriptions Cost of services Cost of maintenance Cost of other revenue Total cost of revenue Gross profit Operating expenses Sales and marketing Research and development General and administrative Restructuring Amortization Impairment of cost method investment | 30,931 | | 29,415 | 126,548 | 119,626 |
| Total revenue Cost of revenue Cost of license fees Cost of subscriptions Cost of services Cost of maintenance Cost of other revenue Total cost of revenue Gross profit Operating expenses Sales and marketing Research and development General and administrative Restructuring Amortization Impairment of cost method investment | 35,753 | | 34,156 | 138,745 | 136,101 |
| Cost of revenue Cost of license fees Cost of subscriptions Cost of services Cost of maintenance Cost of other revenue Total cost of revenue Gross profit Operating expenses Sales and marketing Research and development General and administrative Restructuring Amortization Impairment of cost method investment | 3,372 | | 3,380 | 9,153 | 9,039 |
| Cost of license fees Cost of subscriptions Cost of services Cost of maintenance Cost of other revenue Total cost of revenue Gross profit Operating expenses Sales and marketing Research and development General and administrative Restructuring Amortization Impairment of cost method investment | 134,872 | | 120,051 | 503,817 | 447,419 |
| Cost of subscriptions Cost of services Cost of maintenance Cost of other revenue Total cost of revenue Gross profit Operating expenses Sales and marketing Research and development General and administrative Restructuring Amortization Impairment of cost method investment | | | | | |
| Cost of services Cost of maintenance Cost of other revenue Total cost of revenue Gross profit Operating expenses Sales and marketing Research and development General and administrative Restructuring Amortization Impairment of cost method investment | 903 | | 831 | 2,763 | 2,993 |
| Cost of maintenance Cost of other revenue Total cost of revenue Gross profit Operating expenses Sales and marketing Research and development General and administrative Restructuring Amortization Impairment of cost method investment | 30,179 | | 19,622 | 93,649 | 68,773 |
| Cost of other revenue Total cost of revenue Gross profit Operating expenses Sales and marketing Research and development General and administrative Restructuring Amortization Impairment of cost method investment | 25,982 | | 25,429 | 104,005 | 97,208 |
| Total cost of revenue Gross profit Operating expenses Sales and marketing Research and development General and administrative Restructuring Amortization Impairment of cost method investment | 6,653 | | 7,057 | 25,741 | 26,001 |
| Gross profit Operating expenses Sales and marketing Research and development General and administrative Restructuring Amortization Impairment of cost method investment | 2,641 | | 2,813 | 6,505 | 7,485 |
| Operating expenses Sales and marketing Research and development General and administrative Restructuring Amortization Impairment of cost method investment | 66,358 | | 55,752 | 232,663 | 202,460 |
| Sales and marketing Research and development General and administrative Restructuring Amortization Impairment of cost method investment | 68,514 | | 64,299 | 271,154 | 244,959 |
| Research and development General and administrative Restructuring Amortization Impairment of cost method investment | | | | | |
| General and administrative Restructuring Amortization Impairment of cost method investment | 24,966 | | 24,339 | 97,614 | 95,218 |
| Restructuring Amortization Impairment of cost method investment | 16,186 | | 17,327 | 65,645 | 64,692 |
| Amortization Impairment of cost method investment | 12,101 | | 11,894 | 50,320 | 63,133 |
| Impairment of cost method investment | 28 | | 175 | 3,494 | 175 |
| | 611 | | 689 | 2,539 | 2,106 |
| man I am and a man and a m | | | | | 200 |
| Total operating expenses | 53,892 | | 54,424 | 219,612 | 225,524 |
| Income from operations | 14,622 | | 9,875 | 51,542 | 19,435 |
| Interest income | 14 | | 28 | 67 | 146 |
| Interest expense | (1,233) | | (2,235) | (5,818) | (5,864 |
| Other expense, net | (116) | | (326) | (462) | (392 |
| Income before provision for income taxes | 13,287 | | 7,342 | 45,329 | 13,325 |
| Income tax provision | 1,497 | | 4,072 | 14,857 | 6,742 |
| Net income \$ | 11,790 | \$ | 3,270 | \$ 30,472 | \$ 6,583 |
| Earnings per share | | | | | |
| Basic \$ | 0.26 | \$ | 0.07 | \$ 0.68 | \$ 0.15 |
| Diluted \$ | 0.26 | \$ | 0.07 | \$ 0.67 | \$ 0.15 |
| Common shares and equivalents outstanding | | | | | |
| Basic weighted average shares | 44,985,334 | | 44,345,887 | 44,684,812 | 44,145,535 |
| Diluted weighted average shares | 45,583,255 | | 44,757,841 | 45,421,140 | 44,691,845 |
| Dividends per share \$ | 0.12 | \$ | 0.12 | \$ 0.48 | \$ 0.48 |
| Other comprehensive income (loss) | | • | | | 3.10 |
| Foreign currency translation adjustment | (60) | | (22) | 53 | (34 |
| Unrealized gain (loss) on derivative instruments, net of tax | 84 | | 92 | 535 | (791 |
| Total other comprehensive income (loss) | 24 | | | | |
| Comprehensive income \$ | | | 70 | 588 | (825 |

Blackbaud, Inc. Consolidated statements of cash flows (Unaudited)

| | Years end | | | |
|---|-----------|-----------|-----------|--|
| (in thousands) | | 2013 | 2012 | |
| Cash flows from operating activities | | | | |
| Net income | \$ | 30,472 \$ | 6,583 | |
| Adjustments to reconcile net income to net cash provided by operating activities: | | | | |
| Depreciation and amortization | | 43,164 | 32,241 | |
| Provision for doubtful accounts and sales returns | | 5,403 | 9,591 | |
| Stock-based compensation expense | | 16,910 | 19,240 | |
| Excess tax benefits from stock based compensation | | _ | (81) | |
| Deferred taxes | | 13,873 | 7,585 | |
| Impairment of cost method investment | | _ | 200 | |
| Amortization of deferred financing costs | | 613 | 678 | |
| Other non-cash adjustments | | 1,261 | (293) | |
| Changes in operating assets and liabilities, net of acquisition of businesses: | | | | |
| Accounts receivable | | 3,161 | (9,397) | |
| Prepaid expenses and other assets | | 2,977 | (8,817) | |
| Trade accounts payable | | (218) | (1,363) | |
| Accrued expenses and other liabilities | | (17,055) | (388) | |
| Donor restricted cash | | (39,801) | (27,990) | |
| Donations payable | | 39,801 | 27,990 | |
| Deferred revenue | | 6,683 | 12,912 | |
| Net cash provided by operating activities | | 107,244 | 68,691 | |
| Cash flows from investing activities | | | | |
| Purchase of property and equipment | | (20,086) | (20,557) | |
| Purchase of net assets of acquired companies, net of cash acquired | | (876) | (280,687) | |
| Capitalized software development costs | | (3,197) | (1,245) | |
| Net cash used in investing activities | | (24,159) | (302,489) | |
| Cash flows from financing activities | | | | |
| Proceeds from issuance of debt | | 103,008 | 315,000 | |
| Payments on debt | | (165,600) | (99,500) | |
| Payments of deferred financing costs | | _ | (2,440) | |
| Proceeds from exercise of stock options | | 385 | 3,146 | |
| Excess tax benefits from stock based compensation | | _ | 81 | |
| Dividend payments to stockholders | | (22,081) | (21,731) | |
| Net cash (used in) provided by financing activities | | (84,288) | 194,556 | |
| Effect of exchange rate on cash and cash equivalents | | (399) | 213 | |
| Net (decrease) increase in cash and cash equivalents | | (1,602) | (39,029) | |
| Cash and cash equivalents, beginning of year | | 13,491 | 52,520 | |
| Cash and cash equivalents, end of year | \$ | 11,889 \$ | 13,491 | |

Blackbaud, Inc. Reconciliation of GAAP to Non-GAAP financial measures (Unaudited)

| | | Three months ended December 31, | | | Years ended December 31, | | | | |
|--|-------------|---------------------------------|----|---------|--------------------------|----------|----|----------|--|
| (in thousands, except per share amounts) | | 2013 | | 2012 | | 2013 | | 2012 | |
| GAAP revenue | \$ | 134,872 | \$ | 120,051 | \$ | 503,817 | \$ | 447,419 | |
| Non-GAAP adjustments: | | | | | | | | | |
| Add: Convio deferred revenue write-down | | 75 | | 771 | | 1,060 | | 5,592 | |
| Total Non-GAAP adjustments | | 75 | | 771 | | 1,060 | | 5,592 | |
| Non-GAAP revenue | \$ | 134,947 | \$ | 120,822 | \$ | 504,877 | \$ | 453,011 | |
| | | | | | | | | | |
| GAAP gross profit | \$ | 68,514 | \$ | 64,299 | \$ | 271,154 | \$ | 244,959 | |
| GAAP gross margin | | 51% | | 54% | | 54% | | 55% | |
| Non-GAAP adjustments: | | | | | | | | | |
| Add: Convio deferred revenue write-down | | 75 | | 771 | | 1,060 | | 5,592 | |
| Add: Stock-based compensation expense | | 1,025 | | 1,238 | | 4,041 | | 4,184 | |
| Add: Amortization of intangibles from business combinations | | 5,461 | | 5,032 | | 22,059 | | 15,243 | |
| Add: Acquisition integration costs | | 157 | | (8) | | 835 | | 589 | |
| Add: Write-off of prepaid proprietary software licenses | | | | (0) | | | | 350 | |
| Total Non-GAAP adjustments | | 6,718 | | 7,033 | | 27,995 | | 25,958 | |
| Non-GAAP gross profit | \$ | 75,232 | \$ | 71,332 | \$ | 299,149 | \$ | 270,917 | |
| | Ψ | | Ψ | | Ψ | | Ψ | <u> </u> | |
| Non-GAAP gross margin | <u></u> | 56% | | 59% | | 59% | | 60% | |
| GAAP income from operations | \$ | 14,622 | \$ | 9,875 | \$ | 51,542 | \$ | 19,435 | |
| GAAP operating margin | | 11% | | 8% | | 10% | | 4% | |
| Non-GAAP adjustments: | | | | | | | | | |
| Add: Convio deferred revenue write-down | | 75 | | 771 | | 1,060 | | 5,592 | |
| Add: Stock-based compensation expense | | 3,942 | | 4,786 | | 16,910 | | 19,240 | |
| Add: Amortization of intangibles from business combinations | | 6,072 | | 5,721 | | 24,598 | | 17,349 | |
| Add: Acquisition integration costs | | 369 | | 952 | | 1,785 | | 6,748 | |
| Add: Restructuring costs | | 28 | | 175 | | 3,494 | | 175 | |
| Add: CEO severance | | _ | | _ | | 1,275 | | | |
| Add: Employee severance | | _ | | | | 625 | | _ | |
| Add: Acquisition-related expenses | | | | | | - | | 6,428 | |
| Add: Write-off of prepaid proprietary software licenses | | _ | | _ | | _ | | 350 | |
| Add: Impairment of cost method investment | | | | | | | | 200 | |
| Total Non-GAAP adjustments | | 10,486 | | 12,405 | | 49,747 | | 56,082 | |
| Non-GAAP income from operations | \$ | 25,108 | \$ | 22,280 | \$ | 101,289 | \$ | 75,517 | |
| • | Ψ | | Ψ | | Ψ | | Ψ | | |
| Non-GAAP operating margin | | 19% | | 18% | | 20% | | 17% | |
| GAAP net income | \$ | 11,790 | \$ | 3,270 | \$ | 30,472 | \$ | 6,583 | |
| | | 45 500 | | 44.750 | | 45.404 | | 44.600 | |
| Shares used in computing GAAP diluted earnings per share | | 45,583 | | 44,758 | | 45,421 | | 44,692 | |
| GAAP diluted earnings per share | <u>\$</u> | 0.26 | \$ | 0.07 | \$ | 0.67 | \$ | 0.15 | |
| Non-GAAP adjustments: | | | | | | | | | |
| Add: Total Non-GAAP adjustments affecting income from operations | | 10,486 | | 12,405 | | 49,747 | | 56,082 | |
| Less: Tax impact related to Non-GAAP adjustments | | (7,775) | | (3,631) | | (22,224) | | (20,327) | |
| Non-GAAP net income | \$ | 14,501 | \$ | 12,044 | \$ | 57,995 | \$ | 42,338 | |
| | | | | | | | | | |
| Shares used in computing Non-GAAP diluted earnings per share | | 45,583 | | 44,758 | | 45,421 | | 44,692 | |
| Non-GAAP diluted earnings per share | <u>\$</u> | 0.32 | \$ | 0.27 | \$ | 1.28 | \$ | 0.95 | |
| Detail of Non-GAAP adjustments: | | | | | | | | | |
| Stock-based compensation expense: | | | | | | | | | |
| Cost of revenue | | | | | | | | | |
| Cost of subscriptions | \$ | 277 | \$ | 126 | \$ | 1,032 | \$ | 860 | |
| Cost of services | Ψ | 559 | ~ | 875 | - | 2,464 | - | 2,786 | |
| 333. 32 367.7663 | | 333 | | 0/3 | | 2,404 | | 2,700 | |

189

1,025

237

1,238

545

4,041

538

4,184

Cost of maintenance

Subtotal

| Operating expenses | | | | |
|--|-------------|-------------|--------------|--------------|
| Sales and marketing | 596 | 794 | 2,351 | 2,527 |
| Research and development | 754 | 1,078 | 3,731 | 3,556 |
| General and administrative | 1,567 | 1,676 | 6,787 | 8,973 |
| Subtotal | 2,917 | 3,548 | 12,869 | 15,056 |
| Total stock-based compensation expense | \$ 3,942 | \$ 4,786 | \$ 16,910 | \$ 19,240 |
| | | | | |
| Amortization of intangibles from business combinations | | | | |
| Cost of revenue | | | | |
| Cost of license fees | \$ 87 | \$ 120 | \$ 421 | \$ 485 |
| Cost of subscriptions | 4,610 | 4,237 | 18,578 | 11,969 |
| Cost of services | 631 | 542 | 2,528 | 1,992 |
| Cost of maintenance | 115 | 114 | 457 | 722 |
| Cost of other revenue | 18 | 19 | 75 | 75 |
| Subtotal | 5,461 | 5,032 | 22,059 | 15,243 |
| Operating expenses | 611 | 689 | 2,539 | 2,106 |
| Total amortization of intangibles from business combinations | \$ 6,072 | \$ 5,721 | \$ 24,598 | \$ 17,349 |